

Application Programming Interface (API) at EC-Ship System for System Integration on Bulk Mail Service

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Table of Contents

1. **EC-Ship Web Services URL** 2
2. **EC-Ship API Overview** 2
3. **EC-Ship Web Services Authentication** 3
4. **EC-Ship Bulk Mail Posting API - Create Order** 4
5. **EC-Ship Bulk Mail Posting API - Cancel Order** 13
6. **EC-Ship Bulk Mail Posting API - Get Order** 15
7. **EC-Ship Bulk Mail Posting API – Download Posting Statement** 24
8. **EC-Ship Bulk Mail Posting API– Get Bulk Air Mail Bag Tracking Event** 25
9. **EC-Ship Posting API - Create e-Customs data** 27
10. **EC-Ship Posting API - Get e-Customs Item Number** 34
11. **EC-Ship Posting API - Download Address Label of e-Customs data** 36
12. **Appendix A – Status Code and Error Message** 38
13. **Appendix B – Bulk Mail Order Status** 38
14. **Appendix C – Office Code for Local Periodical** 38
15. **Appendix D – Destination Code for Bulk Air Mail Service** 39
16. **Appendix E – Destination Code for Lightweight Surface Mail Items** 41
17. **Appendix F – Destination Code for Lightweight Air Mail Items** 42
18. **Appendix G – OE Code** 42
19. **Appendix H – Status Code and Error Message** 44
20. **Appendix I – Item Category for EU destinations** 45
21. **Appendix J – EC-Ship API Call Limit** 45

1. EC-Ship Web Services URL

Testing Site URL: https://service.hongkongpost.hk/API-trial/services

Production Site URL:
https://api.hongkongpost.hk/API/services **(**Note: Only authorized IP addresses are allowed to access)
https://partner.hongkongpost.hk/API/services **(**Note: No IP address limitation)

2. EC-Ship API Overview

Category	Service	Operations	Usage
BulkPosting	Common	createOrder	Create Order
		cancelOrder	Cancel item
		getOrder	Retrieve Order record
		getPostingStatement	Download Posting Statement
		createECustoms	Create e-Customs data
		getECustomsItemNumber	Retrieve e-Customs Item Number
		getECustomsAddressPack	Download Address Label of e-Customs data
	Bulk Air Mail (BAM)	getBagTrackingEvent	Retrieve Event of Mail Bag Tracking Service

3. EC-Ship Web Services Authentication

Authentication key is required to call EC-Ship API. The credential is provided registered EC-Ship API users. Credential must be included in your request SOAP message as specified in EC-Ship API. Without this information, your API request will be rejected.

Parameter	Data Type	Length Constraint	Not Null?	Remark
USERNAME	TEXT	20	Yes	API Username
PASSWORD	TEXT	20	Yes	Credentials for reject unauthorized party to use the API. These credentials must be included in your code as specified in the Web Services technical documentation. Transactions without proper credentials will be rejected.

4. EC-Ship Bulk Mail Posting API - Create Order

Function	API user can make a call to this API to upload the information and create order for various bulk mail services. The created order would be view and edit on EC-Ship platform EC-Ship API returns an internet reference number.
Operations:	createOrder
Request	createOrderRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ service ; type string ▪ type ; type string ▪ account ; type string ▪ payAccount ; type string ▪ expectedPostingOffice ; type string ▪ expectedPostingTime ; type string ▪ natureOfMail ; type string ▪ contactPerson ; type string ▪ contactAddressLine1 ; type string ▪ contactAddressLine2 ; type string ▪ contactAddressLine3 ; type string ▪ contactAddressLine4 ; type string ▪ contactTel ; type string ▪ agentName ; type string ▪ agentAddressLine1 ; type string ▪ agentAddressLine2 ; type string ▪ agentAddressLine3 ; type string ▪ agentAddressLine4 ; type string ▪ agentTel ; type string ▪ BAMDetails ; type ArrayOf_tns1_BAMDetails ▪ BAMDetail – optional, unbounded; type BAMDetail ▪ mailFormat ; type string ▪ destination ; type string ▪ oe ; type string ▪ bagNo ; type string ▪ totalWeight ; type decimal ▪ noOfItem ; type decimal ▪ unitWeight ; type decimal ▪ sortationFlag ; type string ▪ trackingFeature ; type string ▪ custRefNo ; type string ▪ BAMECustoms ; type ArrayOf_tns1_BAMECustoms ▪ BAMECustoms – optional, unbounded; type BAMECustoms ▪ itemNo ; type string

	▪ bagNo ; type string ▪ mailFormat ; type string ▪ GENDetails ; type ArrayOf_tns1_GENDetails ▪ GENDetail – optional, unbounded; type GENDetail ▪ mailCat ; type string ▪ mailType ; type string ▪ noOfItem ; type decimal ▪ destination ; type string ▪ unitWeight ; type decimal ▪ registration ; type string ▪ isAr ; type string ▪ custRefNo ; type string ▪ GENECustoms ; type ArrayOf_tns1_GENECustoms ▪ GENECustoms – optional, unbounded; type GENECustoms ▪ itemNo ; type string ▪ mailCat ; type string ▪ mailType ; type string ▪ LBMDetails ; type ArrayOf_tns1_LBMDetails ▪ LBMDetail – optional, unbounded; type LBMDetail ▪ mailType ; type string ▪ mailFormat ; type string ▪ deliveryStandard ; type string ▪ noOfItem ; type decimal ▪ unitWeight ; type decimal ▪ custRefNo ; type string ▪ OPSDetails; type ArrayOf_tns1_ OPSDetails ▪ OPSDetail– optional, unbounded; type OPSDetail ▪ regNo ; type string ▪ destination ; type string ▪ mailFormat ; type string ▪ unitWeight ; type decimal ▪ bagNo ; type string ▪ totalWeight ; type decimal ▪ noOfItem ; type decimal ▪ issueNo ; type string ▪ OPSECustoms ; type ArrayOf_tns1_OPSECustoms ▪ BAMECustoms – optional, unbounded; type BAMECustoms ▪ itemNo ; type string ▪ mailFormat ; type string ▪ LPSDetails; type ArrayOf_tns1_ LPSDetails ▪ LPSDetail– optional, unbounded; type LPSDetail ▪ issueNo ; type string ▪ regNo ; type string ▪ unitWeight ; type decimal ▪ jobIds ; type ArrayOf_xsd_string ▪ doDetails ; type ArrayOf_tns1_DoDetail • DoDetail – optional, unbounded; type DoDetail o noOfItem ; type decimal

	○ officeCode ; type string
Response	createOrderResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ intRefNo ; type string

createOrderRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
Service Info				
service	String	3	Y	Service code of bulk service BAM - Bulk Air Mail LWA - Light Weight Air Mail LWS - Light Weight Surface Mail GEN - Identical mails not less than 100 in number LBM - Local Bulk Mail LPS – Local Periodicals OPS - Periodicals ** Detail array to use BAM | BAMDetails

				<table><tr><td>LWA</td><td>BAMDetails</td></tr><tr><td>LWS</td><td>BAMDetails</td></tr><tr><td>GEN</td><td>GENDetails</td></tr><tr><td>LBM</td><td>LBMDetails</td></tr><tr><td>LPS</td><td>LPSDetails</td></tr><tr><td>OPS</td><td>OPSDetails</td></tr></table>
type	String	7	Y	Posting Type PERMIT – Permit Mail PP – Prepaid FRANKER – Franking Machine
account	String	10		Permit/CDA No. Format: Permit No: PM-12345-0 CDA No.: CD-12345-0 Franker machine Die No: C12345
payAccount	String	10		CDA No. Applicable to CDA account with permit account only
expectedPostingOffice	String	3		Expected posting office, please refer to the Bulk Mail Acceptance Post Office list or your assigned office if you have account.
expectedPostingTime	String	10		Expected posting time, please fill in the next 7 working days of the chosen posting office Format : DD/MM/YYYY
natureOfMail	String	1		Nature of mail - Please input the code of the mail nature 1 - Bills /Statement 2 - Magazines / Annual Reports 3 - Merchandise Order 4 - Promotion / Direct Mail 5 - Correspondence & Others
contactPerson	String	60	Y	Contact person full name
contactAddressLine1 contactAddressLine2 contactAddressLine3 contactAddressLine4	String	60	Y	Contact address separated into a maximum 4 lines. Recommended method of addressing: Line 1 – Flat and Floor numbers, Line 2 – Name of building, Line 3 – Number of building and name of street, Line 4 – Name of village, town or district

contactTel	String	10	Y	Contact telephone number
agentName	String	60		Agent full name
agentAddressLine1 agentAddressLine2 agentAddressLine3 agentAddressLine4	String	60		Agent address separated into a maximum of 4 lines Recommended method of addressing: Line 1 – Flat and Floor numbers, Line 2 – Name of building, Line 3 – Number of building and name of street, Line 4 – Name of village, town or district
agentTel	String	10		Agent contact telephone number
Consignment Detail (Maximum 1600 consignment details) Bulk Air Mail (BAM)/ Light Weight Air Mail (LWA)/ Light Weight Surface (LWS)				
mailFormat	String	3		Mail Format PGE - Small letter, large letter and packet PG - Small letter and large letter E - Packet
destination	String	2	Y	Destination code. Please refer to Appendix D – Destination Code for Bulk Air Mail Service, Appendix E – Destination Code for Lightweight Surface Mail Items or Appendix F – Destination Code for Lightweight Air Mail Items
oe	String	3		Destination office code of exchange (For Bulk Air Mail or Light Weight Air only) Please refer to Appendix G – OE Code
bagNo	String	9		The mail bag no. in which items are contained
totalWeight	decimal		Y	Total weight of the bag in KG Min: 0.001 Max: 30.000
noOfItem	decimal		Y	No. of items in the bag Min: 1 Max: 9999

unitWeight	decimal			Weight per item in the bag in gram (For LightWeight Surface Mail only) Min: 1 Max: 9999
sortationFlag	String	1		Flag of sortation status (For Light Weight Air/Surface Mail only) Y – Use sortation service N – Do not use sortation service
trackingFeature	String	1		Tracking Feature (For Bulk Air Mail only) Y – Use tracking service N – Do not use tracking service
custRefNo	String	20		Customer reference number of the bag
e-Customs Detail Bulk Air Mail (BAM)/ Light Weight Air Mail (LWA)/ Light Weight Surface (LWS)				
itemNo	String	13	Y	Unique item number
bagNo	String	9	Y	The mail bag no. in which items are contained
mailFormat	String	3	Y	Mail Format PGE - Small letter, large letter and packet PG - Small letter and large letter E - Packet
Consignment Detail Identical mails not less than 100 in number (GEN)				
mailCat	String	1	Y	Mail Category L: Local A: Air S: Surface
mailType	String	2	Y	Mail Type P: Small Letter G: Large Letter E: Packet
noOfItem	decimal		Y	No. of item Min: 1 Max: 999999
destination	String	2	Y	Destination code Z1, Z2, Z3 for zone code of other destinations mail

unitWeight	decimal		Y	Weight per item in the bag in gram Min: 1 Max: 9999
registration	String	3		Registration-REG(Prepaid Only) Recorded Delivery-RD
isAr	String	1		Advice of receipt(Prepaid Only) *If Registration is not selected, Registration will be selected. *For available destination only Y – Require advice of receipt N – Not require advice of receipt
custRefNo	String	20		Customer reference number of the bag
e-Customs Detail Identical mails not less than 100 in number (GEN)				
itemNo	String	13	Y	Unique item number
mailCat	String	1	Y	Mail Category L: Local A: Air S: Surface
mailType	String	2	Y	Mail Type P: Small Letter G: Large Letter E: Packet
Consignment Detail Local Bulk Mail (LBM)				
mailType	String	2	Y	Mail Type MLSS compliant-MC/Non-MLSS compliant-NM/Counter Collection-CC/Pre-sort to Delivery Offices-PS
mailFormat	String	1	Y	Mail Format Small Letter-P Large Letter-G Packet-E
deliveryStandard	String	2	Y	Delivery Stardand Bulk Ordinary-BO/Bulk Economy-BE
noOfItem	decimal		Y	No. of items in the bag Min: 1 Max: 999999

unitWeight	decimal		Y	Weight per item in the bag in gram Min: 1 Max: 9999
custRefNo	String	20	Y	Customer reference number of the bag
Consignment Detail Periodicals (OPS)				
regNo	String	25	Y	Periodical Registration No.
destination	String	2	Y	Destination code
mailFormat	String	1	Y	Mail Format Small Letter-P Large Letter-G Packet-E
unitWeight	decimal		Y	Weight per item in the bag in gram Min: 1 Max: 9999
bagNo	String		Y	The mail bag no. in which items are contained
totalWeight	decimal		Y	Total weight of bag(kg) Min: 0.001 Max: 99.999
noOfItem	decimal		Y	Total no. of item in mail bags Min: 1 Max: 999999
issueNo	String		Y	Issue No. of the periodicals
e-Customs Detail Periodicals (OPS)				
itemNo	String	13	Y	Unique item number
mailFormat	String	1	Y	Mail Format Small Letter-P Large Letter-G Packet-E
Consignment Detail Local Periodicals (LPS)				
issueNo	String	20	Y	Issue Number
regNo	String	60	Y	Periodicals Registration Number
unitWeight	decimal		Y	Weight per item in the bag in gram Min: 1 Max: 9999

jobIds	ArrayOf_xsd_string			Job ID
Do Details				
noOfItem	decimal		Y	Number of Items per Office
officeCode	String	5	Y	Delivery Office or PO Box Office Please refer to Appendix C – Office Code for Local Periodical

createOrderResponse

Parameter	Data Type	Remark
status	int	Reference to Appendix A
errMessage	String	Error Message
intRefNo	String	Internet Reference Number

5. EC-Ship Bulk Mail Posting API - Cancel Order

Function	API user can make a call to this API to cancel bulk order.
Operations:	cancelOrder
Request	cancelOrderRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ intRefNo; type string
Response	cancelOrderResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ intRefNo ; type string

cancelOrderRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
intRefNo	String	17	Y	Internet Reference Number

cancelOrderResponse

Parameter	Data Type	Remark
status	int	Reference to Appendix A
errMessage	String	Error Message
intRefNo	String	Internet Reference Number of the cancelled order

6. EC-Ship Bulk Mail Posting API - Get Order

Function	API user can make a call to this API to get the information of a bulk mail order
Operations:	getOrder
Request	getOrderRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ intRefNo ; type string
Response	getOrderResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ service ; type string ▪ type ; type string ▪ transactionNo ; type string ▪ account ; type string ▪ payAccount ; type string ▪ expectedPostingOffice ; type string ▪ expectedPostingTime ; type string ▪ natureOfMail ; type string ▪ contactPerson ; type string ▪ contactAddressLine1 ; type string ▪ contactAddressLine2 ; type string ▪ contactAddressLine3 ; type string ▪ contactAddressLine4 ; type string ▪ contactTel ; type string ▪ agentName ; type string ▪ agentAddressLine1 ; type string ▪ agentAddressLine2 ; type string ▪ agentAddressLine3 ; type string ▪ agentAddressLine4 ; type string ▪ agentTel ; type string ▪ statusCode ; type string ▪ postDate ; type string ▪ postOffice ; type string ▪ totalPremPostage ; type decimal ▪ totalPostage ; type decimal ▪ paymentDetails ; type PaymentDetails ▪ totalAmtPaid ; type decimal ▪ totalPostageAmt ; type decimal ▪ refundableAmt ; type decimal ▪ underpaidAmt ; type decimal ▪ paymentDetail ; type ArrayOf_tns1_PaymentDetail ▪ PaymentDetail – optional, unbounded; type PaymentDetail

	• amtPaid ; type decimal • paymentDate ; type string • paymentMethod ; type string ▪ BAMDetails ; type ArrayOf_tns1_BAMDetails ▪ BAMDetail – optional, unbounded; type BAMDetail ▪ mailFormat; type string ▪ destination ; type string ▪ oe ; type string ▪ bagNo ; type string ▪ totalWeight ; type decimal ▪ unitWeight ; type decimal ▪ noOfItem ; type decimal ▪ sortationFlag ; type string ▪ sortationRate ; type decimal ▪ trackingFeature ; type string ▪ trackingFee ; type decimal ▪ custRefNo ; type string ▪ itemChargeRate ; type decimal ▪ kgChargeRate ; type decimal ▪ postage ; type decimal ▪ BAMECustoms ; type ArrayOf_tns1_BAMECustoms ▪ BAMECustoms – optional, unbounded; type BAMECustoms ▪ itemNo ; type string ▪ bagNo ; type string ▪ mailFormat ; type string ▪ GENDetails ; type ArrayOf_tns1_GENDetails ▪ GENDetail – optional, unbounded; type GENDetail ▪ mailCat ; type string ▪ mailType ; type string ▪ noOfItem ; type decimal ▪ destination ; type string ▪ oe ; type string ▪ unitWeight ; type decimal ▪ registration ; type string ▪ isAr ; type string ▪ custRefNo ; type string ▪ postageRate ; type decimal ▪ postage ; type decimal ▪ GENECustoms ; type ArrayOf_tns1_GENECustoms ▪ GENECustoms – optional, unbounded; type GENECustoms ▪ itemNo ; type string ▪ mailCat ; type string ▪ mailType ; type string ▪ LBMDetails ; type ArrayOf_tns1_LBMDetails ▪ LBMDetail – optional, unbounded; type LBMDetail ▪ mailType ; type string ▪ mailFormat ; type string ▪ deliveryStandard ; type string

	▪ noOfItem ; type decimal ▪ unitWeight ; type decimal ▪ unitPostageRate ; type decimal ▪ postage ; type decimal ▪ custRefNo ; type string ▪ OPSDetails ; type ArrayOf_tns1_OPSDetails ▪ OPSDetail – optional, unbounded; type OPSDetail ▪ regNo ; type string ▪ title ; type string ▪ destination ; type string ▪ mailFormat ; type string ▪ unitWeight ; type decimal ▪ bagNo ; type string ▪ totalWeight ; type decimal ▪ noOfItem ; type decimal ▪ kgChargeRate ; type decimal ▪ issueNo ; type string ▪ postage ; type decimal ▪ OPSECustoms ; type ArrayOf_tns1_OPSECustoms ▪ BAMECustoms – optional, unbounded; type BAMECustoms ▪ itemNo ; type string ▪ mailFormat ; type string ▪ LPSDetails ; type ArrayOf_tns1_LPSDetails ▪ LPSDetail – optional, unbounded; type LPSDetail ▪ issueNo ; type string ▪ kgChargeRateNp ; type decimal ▪ kgChargeRatePs ; type decimal ▪ noOfNpItem ; type decimal ▪ noOfPsItem ; type decimal ▪ postage ; type decimal ▪ postageNp ; type decimal ▪ postagePs ; type decimal ▪ regNo ; type string ▪ title ; type string ▪ unitWeight ; type decimal ▪ jobIds ; type ArrayOf_xsd_string ▪ doDetails ; type ArrayOf_tns1_DoDetail • DoDetail – optional, unbounded; type DoDetail o noOfItem ; type decimal o officeCode ; type string

getOrderRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark

ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
intRefNo	String	17	Y	Internet Reference Number

getOrderResponse

Parameter	Data Type	Remark
status	int	Reference to Appendix A
errMessage	String	Error Message
Service Info		
service	String	Service code of bulk service BAM - Bulk Air Mail LWA - Light Weight Air Mail LWS - Light Weight Surface Mail GEN - Identical mails not less than 100 in number LBM - Local Bulk Mail OPS - Periodicals LPS - Local Periodicals
type	String	Posting Type PERMIT – Permit Mail PP – Postage Prepaid FRANKER – Franking Machine
transactionNo	String	Transaction Number
account	String	Permit/CDA No. Example: Permit No: PM-12345-0 CDA No.: CD-12345-0 Franker machine Die No: C12345
payAccount	String	CDA No.

		Applicable to CDA account with permit account only
expectedPostingOffice	String	Expected posting office, please refer to the Bulk Mail Acceptance Post Office list or your assigned office if you have account.
expectedPostingTime	String	Expected posting time, please fill in the next 7 working days of the chosen posting office Format : DD/MM/YYYY
natureOfMail	String	Nature of mail - Please input the code of the mail nature 1 - Bills /Statement 2 - Magazines / Annual Reports 3 - Merchandise Order 4 - Promotion / Direct Mail 5 - Correspondence & Others
senderName	String	Sender Name
contactPerson	String	Contact person full name
contactAddressLine1 contactAddressLine2 contactAddressLine3 contactAddressLine4	String	Contact address separated into a maximum 4 lines. Recommended method of addressing: Line 1 – Flat and Floor numbers, Line 2 – Name of building, Line 3 – Number of building and name of street, Line 4 – Name of village, town or district
contactTel	String	Contact telephone number
agentName	String	Agent full name
agentAddressLine1 agentAddressLine2 agentAddressLine3 agentAddressLine4	String	Agent address separated into a maximum of 4 lines Recommended method of addressing: Line 1 – Flat and Floor numbers, Line 2 – Name of building, Line 3 – Number of building and name of street, Line 4 – Name of village, town or district
agentTel	String	Agent contact telephone number
statusCode	String	Status Code of the order A – Pending Posting E – Posted
postDate	String	Post date Format : DD/MM/YYYY
postOffice	String	Posted office code
totalPremPostage	decimal	Lightweight surcharge (for Bulk Air Mail only)

totalPostage	decimal	Total Postage
Payment Details		
totalAmtPaid	decimal	Total Amount Paid in HKD
totalPostageAmt	decimal	Total Postage Amount in HKD
refundableAmt	decimal	Refundable Amount in HKD
underpaidAmt	decimal	Underpaid Amount in HKD
Payment Detail		
amtPaid	decimal	Amount Paid in HKD
paymentDate	String	Payment Date Format : DD/MM/YYYY
paymentMethod	String	Payment Method
Consignment Detail Bulk Air Mail (BAM)/ Light Weight Air Mail (LWA)/ Light Weight Surface (LWS)		
residualBag	String	Sender's own reference, facilitates inventory management
mailType	String	Mail Type PGE - Small letter, large letter and packet PG - Small letter and large letter E - Packet
destination	String	Destination code. Please refer to Appendix D – Destination Code for Bulk Air Mail Service, Appendix E – Destination Code for Lightweight Surface Mail Items or Appendix F – Destination Code for Lightweight Air Mail Items
oe	String	Destination office code of exchange (For Bulk Air Mail or Light Weight Air only) Please refer to Appendix G – OE Code
bagNo	String	The mail bag no. in which items are contained
totalWeight	decimal	Total weight of the bag in KG
unitWeight	decimal	Weight per item in the bag in gram
noOfItem	decimal	No. of items in the bag
sortationFlag	String	Flag of sortation status (For Light Weight Air/Surface Mail only) Y – Use sortation service N – Do not use sortation service
sortationRate	decimal	Sortation fee in HKD
trackingFeature	String	Tracking Feature (For Bulk Air Mail or Light Weight Air only) Y – Use tracking service

		N – Do not use tracking service
trackingFee	decimal	Tracking Fee in HKD
custRefNo	String	Customer reference number of the bag
itemChargeRate	decimal	Per item charge rate in HKD
kgChargeRate	decimal	Per kg charge rate in HKD
postage	decimal	Postage of the bag in HKD
e-Customs Detail Bulk Air Mail (BAM)/ Light Weight Air Mail (LWA)/ Light Weight Surface (LWS)		
itemNo	String	Unique item number
bagNo	String	The mail bag no. in which items are contained
mailFormat	String	Mail Format PGE - Small letter, large letter and packet PG - Small letter and large letter E - Packet
Consignment Detail Identical mails not less than 100 in number (GEN)		
mailCat	String	Mail Category L: Local A: Air S: Surface
mailType	String	Mail Type P: Small Letter G: Large Letter E: Packet LP: Letters & Packets LC: Letters & Postcards PP: Printed Paper SC: Second Class Air Mail SP: Small Packets
noOfItem	decimal	No. of item
destination	String	Destination code Z1, Z2, Z3 for zone code of other destinations mail
unitWeight	decimal	Weight per item in the bag in gram
registration	String	Registration-REG Recorded Delivery-RD
isAr	String	Advice of receipt(Prepaid Only) *If Registration is not selected, Registration will be selected. *For available country/destination only Y – Require advice of receipt N – Not require advice of receipt

custRefNo	String	Customer reference number of the bag
postageRate	decimal	Postage Rate in HKD
postage	decimal	Postage of the bag in HKD
e-Customs Detail Identical mails not less than 100 in number (GEN)		
itemNo	String	Unique item number
mailCat	String	Mail Category L: Local A: Air S: Surface
mailType	String	Mail Type P: Small Letter G: Large Letter E: Packet
Consignment Detail Local Bulk Mail (LBM)		
mailType	String	Mail Type MLSS compliant-MC Non-MLSS compliant-NM Counter Collection-CC Pre-sort to Delivery Offices-PS Standard-SD Non-Standard-NS
mailFormat	String	Mail Format Small Letter-P Large Letter-G Packet-E
deliveryStandard	String	Delivery Standard Bulk Ordinary-BO Bulk Economy-BE First Class-FC Economy Class-EC
noOfItem	decimal	No. of items in the bag
unitWeight	decimal	Weight per item in the bag in gram
unitPostageRate	decimal	Unit Postage Rate in HKD
postage	decimal	Postage of the bag in HKD
custRefNo	String	Customer reference number of the bag
Consignment Detail Periodicals (OPS)		
regNo	String	Periodical Registration No.
title	String	Title
destination	String	Destination code
oe	String	Destination office code of exchange

		Please refer to Appendix G – OE Code
unitWeight	decimal	Weight per item in the bag in gram
bagNo	String	The mail bag no. in which items are contained
totalWeight	decimal	Total weight of bag(kg)
noOfItem	decimal	Total no. of item in mail bags
kgChargeRate	decimal	Per kg charge rate in HKD
issueNo	String	Issue No. of the periodicals
postage	decimal	Postage of the bag in HKD
e-Customs Detail Periodicals (OPS)		
itemNo	String	Unique item number
mailFormat	String	Mail Format Small Letter-P Large Letter-G Packet-E
Consignment Detail Local Periodicals (LPS)		
issueNo	String	Issue Number
kgChargeRateNp	decimal	Charge per item for Pre-sort to Delivery Offices Item in HKD
kgChargeRatePs	decimal	Charge per item for Non Pre-sort to Delivery Offices Item in HKD
noOfNpItem	decimal	Number of Pre-sort to Delivery Offices Item
noOfPsItem	decimal	Number of Non Pre-sort to Delivery Offices Item
postage	decimal	Total Postage in HKD
postageNp	decimal	Total Postage for Pre-sort to Delivery Offices Item in HKD
postagePs	decimal	Total Postage for Non Pre-sort to Delivery Offices in HKD
regNo	String	Periodicals Registration Number
title	String	Title
unitWeight	decimal	Weight per item in the bag in gram
jobIds	ArrayOf_xsd_string	Job ID
Do Details		
noOfItem	decimal	Number of Items per Office
officeCode	String	Delivery Office or PO Box Office Please refer to Appendix C – Office Code for Local Periodical

7. EC-Ship Bulk Mail Posting API – Download Posting Statement

Function	API user can make a call to this API to download posting statement.
Operations:	getPostingStatement
Request	getPostingStatementRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ intRefNo ; type string
Response	getPostingStatementResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ statement ; type base64Binary

getPostingStatementRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
intRefNo	String	17	Y	Internet reference number

getPostingStatementResponse

Parameter	Data Type	Remark
status	int	Reference to Appendix A
errMessage	String	Error Message
statement	base64Binary	PDF File

8. EC-Ship Bulk Mail Posting API– Get Bulk Air Mail Bag Tracking Event

**Bulk Air Mail Only

Function	API user can make a call to this API to get the Bulk Air Mail Bag tracking event. Enable to the mail bag with mail tracking event service only
Operations:	getBagTrackingEvent
Request	getBagTrackingEventRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ intRefNo ; type string ▪ bagNo ; type ArrayOf_xsd_string
Response	getBagTrackingEventResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ bagEventDetails ; type ArrayOf_tns1_bagEventDetail o bagEventDetail – optional, unbounded; type bagEventDetail ▪ bagNo ; type string ▪ destination ; type string ▪ bagEvents ; type ArrayOf_tns1_bagEvent • bagEvent – optional, unbounded; type o seq ; type int o eventDate ; type string o eventCode ; type string o eventMsg ; type string

getBagTrackingEventRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID

				Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
intRefNo	String	17		Internet Reference Number For retrieve result by internet reference number (System would ignore this field if bagNo is not empty)
An Array of Bag No (max 100 bags)				
bagNo	String	9		Bag Number to track For retrieve result by bag number

getBagTrackingEventResponse

Parameter	Data Type	Remark
status	int	Reference to Appendix A
errMessage	String	Error Message
intRefNo	String	Internet Reference Number
Bag Event Details		
bagNo	String	Bag No.
country	String	Destination country code
Bag Events		
seq	int	Event sequence
eventDate	String	Event date Format: DD/MM/YYYY
eventCode	String	Event Code A – Mail bag acceptance C – Mail Bag left Hong Kong
eventMsg	String	Event message

9. EC-Ship Posting API - Create e-Customs data

Function	API user can make a call to this API to upload the e-Customs information.
Operations:	createECustoms
Request	CreateECustomsRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ ECustomItems ; type ArrayOf_tns1_ECustomItem ▪ ECustomItem– optional, unbounded; type ECustomItem ▪ seq ; type int ▪ itemNo ; type string ▪ isReg ; type string ▪ senderName ; type string ▪ senderAddr1 ; type string ▪ senderAddr2 ; type string ▪ senderAddr3 ; type string ▪ senderAddr4 ; type string ▪ senderAddr5 ; type string ▪ senderPhoneNo ; type string ▪ senderEmail ; type string ▪ recipientName ; type string ▪ recipientAddr1 ; type string ▪ recipientAddr2 ; type string ▪ recipientAddr3 ; type string ▪ recipientAddr4 ; type string ▪ recipientAddr5 ; type string ▪ recipientCountryCode ; type string ▪ recipientPhoneNo ; type string ▪ recipientEmail ; type string ▪ recipientPostalCode ; type string ▪ recipientCity ; type string ▪ itemCat ; type string ▪ itemCatDesc ; type string ▪ products ; type ArrayOf_tns1_Product • item - optional, unbounded; type Product o contentDesc ; type string o currencyCode ; type string o productCountry ; type string o productQty ; type int o productTariffCode ; type string o productValue ; type decimal o productWeight ; type decimal o mPid ; type string o nsPid ; type string o sPid ; type string

	▪ totalWeight ; type decimal ▪ totalCurrencyCode ; type string ▪ totalValue ; type decimal ▪ senderCustomsReference ; type string ▪ importerReference ; type string ▪ importerPhoneFaxEmail ; type string ▪ comments ; type string ▪ noOfLicence ; type string ▪ noOfCertificate ; type string ▪ noOfInvoice ; type string
Response	CreateECustomsResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ batchNo; type string ▪ items ; type of ArrayOf_tns1_Item ▪ seq ; type int ▪ status ; type int ▪ errMessage ; type string ▪ itemNo ; type string

createECustomsRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
Order Detail				
seq	Integer	4	Y	Sequence number of the item

itemNo	String	13	Y	Unique item number, which will be generated by system
isReg	String	1	Y	The item is registered mail
Sender Information				
senderName	String	60	Y	Sender's full name
senderAddr1	String	60	Y	Sender's address line 1 Recommended method of addressing: Line 1 – Flat and Floor numbers, Line 2 – Name of building, Line 3 – Number of building and name of street, Line 4 – Name of village, town or district Line 5 – Hong Kong
senderAddr2	String	60	N	Sender's address line 2
senderAddr3	String	60	N	Sender's address line 3
senderAddr4	String	60	N	Sender's address line 4
senderAddr5	String	60	N	Sender's address line 5
senderPhoneNo	String	24	Y	Sender's Phone No.
senderEmail	String	60	N	Sender's Email Address
Addressee information				
recipientName	String	60	Y	Addressee/Receiver's full name
recipientAddr1	String	60	Y	Addressee's address line 1 Recommended method of addressing: Line 1 – Flat and Floor numbers, Name of building, Line 2 – Number of house or building, name of street, Line 3 – Name of village or town, The postal district number or postal code, if any, Line 4 – Name of destination, state or province, Line 5 – Name of destination
recipientAddr2	String	60	N	Addressee's address line 2
recipientAddr3	String	60	N	Addressee's address line 3
recipientAddr4	String	60	N	Addressee's address line 4
recipientAddr5	String	60	N	Addressee's address line 5
recipientCountryCode	String	2	Y	Code of destination country Please refer to the Appendix D
recipientPhoneNo	String	24	Y	Addressee's Phone No.
recipientEmail	String	60	N	Addressee's Email Address
recipientPostalCode	String	17	N	Country Postal Code
recipientCity	String	70	N	Addressee's City

Product Description (at least 1 product is required. Maximum 20 products)				
itemCat	String	1	Y	Specify the category of item G – Gift(s) (non-commercial) D – Documents S – Commercial sale of goods (B2B) R – Returned goods M – E-commerce goods O – Other, please specify in Description of Item Category "Gifts (non-commercial)" is not an acceptable reason for export for commercial items. An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it. "Commercial sale of goods (B2B)" is to be used only for items sent from one business to another business. "E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction.
itemCatDesc	String	30	N	Specify separately for other category
contentDesc	String	30	Y	Detailed description of each article in the item, e.g. "men's cotton shirts". General descriptions, e.g. "spare parts", "samples" or "food products" are not permitted. A maximum of 4 article details can be inputted
currencyCode	String	3	Y	Currency the value of article used, for the corresponding line of article
productCountry	String	20	N (Refer to remark)	The country where the goods originated, e.g. were produced/manufactured or assembled. Senders of commercial items are advised to supply this information as it will assist Customs in processing the items; otherwise Customs in the destination may delay processing the item and thus cause inconvenience to the addressee.

				See Appendix I – Item Category for EU destinations to check if required.
productQty	Integer	4	Y	Quantity of each article and the unit of measurement used, for the corresponding line of article
productTariffCode	String	10	N	The HS tariff number must be based on the Harmonized Commodity Description and Coding System developed by the World Customs Organization. Senders of commercial items are advised to supply this information as it will assist Customs in processing the items; otherwise Customs in the destination may delay processing the item and thus cause inconvenience to the addressee. Enter a HS tariff number in 6, 8 or 10 digits in the HS tariff number field. The required HS tariff number format for customs clearance varies among destinations and is subject to the inspection of the local customs. Provision of HS tariff number is not required when posting documents. As informed by the postal operators of Ireland, a valid 10-digit HS tariff number must be provided to all mail items containing goods (non-document items), including allSpeedpost, Parcel, Registered or Ordinary Mail items before posting from Hong Kong to Ireland. Click here to search the HS tariff number. The category “Gift(s) (non-commercial)” should not be used for B2C items. For mails to Northern Ireland, please select "United Kingdom" as the destination.
productValue	Decimal	8	Y	Currency the value of article used, for the corresponding line of article

productWeight	Decimal	8	Y	Net weight of each article (in kg), for the corresponding line of article
mPid	String	70	N (Refer to remark)	Merchant Product Identifier. A unique code assigned by the merchant to identify goods, usually the SKU (Stock Keeping Unit), item code or product code. EU destinations only. See Appendix I – Item Category for EU destinations to check if required.
nsPid	String	70	N (Refer to remark)	Non-standardised Manufacturer Product Identifier. A unique code assigned to an individual product by the manufacturer, producer or product supplier. EU destinations only. See Appendix I – Item Category for EU destinations to check if required.
sPid	String	70	N (Refer to remark)	Standardised Manufacturer Product Identifier. A globally standardised code, often identified with a barcode, such as EAN, ISBN, GTIN or UPC. If this identifier is not available, please enter the designated code - Y081. EU destinations only. See Appendix I – Item Category for EU destinations to check if required.
Content Description				
totalWeight	Decimal	8	Y	Total weight of the item (in kg), including packaging, which corresponds to the weight used to calculate the postage.
totalCurrencyCode	String	3	Y	Currency of the total value used for all articles in the item
totalValue	Decimal	8	Y	Total value of all articles in the item
CN23 information(If the value of contents is over HK$3,000, please complete the below Item.)				
senderCustomsReference	String	20	N	Sender's reference number at customs
importerReference	String	60	N	Importer's reference number at customs (tax code/VAT No./importer code)
importerPhoneFaxEmail	String	60	N	Importer's contact
comments	String	60	N	Provide details if the contents are subject to quarantine (plant,

				animal, food products, etc) or other restrictions.
noOfLicence	String	20	N	If your item is accompanies by a licence or a certificate, state the number. You should attach an invoice for all commercial items.
noOfCertificate	String	20	N	If your item is accompanies by a licence or a certificate, state the number. You should attach an invoice for all commercial items.
noOfInvoice	String	20	N	If your item is accompanies by a licence or a certificate, state the number. You should attach an invoice for all commercial items.

createECustomsItem Response

Parameter	Data Type	Remark
status	Number	Reference to Appendix H
errMessage	String	Error Message
batchNo	String	Download address pack using batchNo
ArrayOf_tns1_item		
status	Number	Reference to Appendix H
errMessage	String	Error Message
seq	Number	Sequence number of the item
itemNo	String	Item no of the item

10.EC-Ship Posting API - Get e-Customs Item Number

Function	API user can make a call to this API to get e-Customs item number.
Operations:	getECustomsItemNumber
Request	GetECustomsItemNumberRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ requestedNoOfItem; type int ▪ isReg ; type string
Response	GetECustomsItemNumberResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ items ; type ArrayOf_tns1_string o itemNo ; type String

GetECustomsItemNumberRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId
integratorUsername	String	20	Y	API username
requestedNoOfItem	Integer	4	Y	No of item no requested

isReg	String	1	Y	The item is registered mail

GetECustomsItemNumberResponse

Parameter	Data Type	Remark
status	Number	Reference to Appendix H
errMessage	String	Error Message
items	String	Array of requested Item No

11.EC-Ship Posting API - Download Address Label of e-Customs data

Function	API user can make a call to this API to download Address Label of e-Customs data.
Operations:	getECustomsAddressPack
Request	GetECustomsAddressPackRequest - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ batchNo; type string ▪ itemNo; type string ▪ printType; type string ▪ accNo; type string
Response	GetECustomsAddressPackResponse - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ statement ; type base64Binary

GetECustomsItemNumberRequest

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	String	60		EC-Ship username Either ecshipUsername or hkpId is required If you have an EC-Ship Account only, please provide EC-Ship user name for ecshipUsername
hkpId	String	60		Hongkong Post ID Either ecshipUsername or hkpId is required If you had HongKong Post account and activated EC-Ship service, please provide HongKong Post User Name for hkpId

integratorUsername	String	20	Y	API username
batchNo	String	20	Y	Download address pack using batchNo
itemNo	String	13	N	Unique item number, which will be generated by system
printType	String	1	Y	Print Type A – Air S – Surface
accNo	String	10	N	Permit No. Format: Permit No: PM-12345-0

GetECustomsItemNumberResponse

Parameter	Data Type	Remark
status	Number	Reference to Appendix H
errMessage	String	Error Message
statement	base64Binary	PDF File

12. Appendix A – Status Code and Error Message

Status Code	Meaning
0	Success
1	XXX is wrong
1005	Please input XXX
1009	Item No. not found
1029	The order for this Internet Ref. No. is already cancelled
1030	The order for this Internet Ref. No. is posted
9998	Failed to call the API
9999	General Exception

13. Appendix B – Bulk Mail Order Status

Status Code	Meaning
A	Order created and pending posting
E	Order posted

14. Appendix C – Office Code for Local Periodical

Office Code	Post Office Name	郵政局名稱	邮政局名称
ABD	Aberdeen Post Office	香港仔郵政局	香港仔邮政局
AMC	Air Mail Centre Delivery Office	空郵中心派遞局	空邮中心派递局
CCU	Cheung Chau Post Office	長洲郵政局	长洲邮政局
CSW	Cheung Sha Wan Post Office	長沙灣郵政局	长沙湾邮政局
DBY	Discovery Bay Post Office	愉景灣郵政局	愉景湾邮政局
EDO	Eastern Delivery Office	東區派遞局	东区派递局
GPO	General Post Office	郵政總局	邮政总局
KCL	Kowloon Central Post Office	九龍中央郵政局	九龙中央邮政局
KCY	Kowloon City Post Office	九龍城郵政局	九龙城邮政局
KEA	Kowloon East Post Office	東九龍郵政局	东九龙邮政局
KWC	Kwai Chung Post Office	葵涌郵政局	葵涌邮政局
LMA	Lamma Post Office	南丫郵政局	南丫邮政局
MOS	Ma On Shan Post Office	馬鞍山郵政局	马鞍山邮政局
MWO	Mui Wo Post Office	梅窩郵政局	梅窝邮政局
PCH	Peng Chau Post Office	坪洲郵政局	坪洲邮政局
SCL	Sha Tin Central Post Office	沙田中央郵政局	沙田中央邮政局
SKG	Sai Kung Post Office	西貢郵政局	西贡邮政局
SKN	Shau Kei Wan Post Office	筲箕灣郵政局	筲箕湾邮政局
SWH	Shek Wu Hui Post Office	石湖墟郵政局	石湖墟邮政局
SYP	Sai Ying Pun Post Office	西營盤郵政局	西营盘邮政局

TAO	Tai O Post Office	大澳郵政局	大澳邮政局
TCL	Tuen Mun Central Post Office	屯門中央郵政局	屯门中央邮政局
TKO	Tseung Kwan O Post Office	將軍澳郵政局	将军澳邮政局
TPO	Tai Po Post Office	大埔郵政局	大埔邮政局
TST	Tsim Sha Tsui Post Office	尖沙咀郵政局	尖沙咀邮政局
TSW	Tsuen Wan Post Office	荃灣郵政局	荃湾邮政局
WCH	Wan Chai Post Office	灣仔郵政局	湾仔邮政局
WFU	Wah Fu Post Office	華富郵政局	华富邮政局
YLG	Yuen Long Post Office	元朗郵政局	元朗邮政局
POBOX	Po Box	郵政信箱	邮政信箱
NA	Unmatched addresses	未獲配派遞局	未获配派递局

15. Appendix D – Destination Code for Bulk Air Mail Service

Destination Code	Destination Name	目的地名稱	目的地名称
AE	United Arab Emirates	阿拉伯聯合酋長國	阿拉伯联合酋长国
AM	Armenia	亞美尼亞	亚美尼亚
AN	Netherlands Antilles	荷屬安的列斯	荷属安的列斯
AR	Argentina	阿根廷	阿根廷
AT	Austria	奧地利	奥地利
AW	Aruba	阿魯巴	阿鲁巴
AZ	Azerbaijan	阿塞拜疆	阿塞拜疆
BA	Bosnia and Herzegovina	波斯尼亞和黑塞哥維那	波斯尼亚和黑塞哥维那
BD	Bangladesh	孟加拉	孟加拉
BG	Bulgaria (Rep.)	保加利亞(共和國)	保加利亚(共和国)
BH	Bahrain	巴林	巴林
BI	Burundi	布隆迪	布隆迪
BO	Bolivia	玻利維亞	玻利维亚
BR	Brazil	巴西	巴西
BY	Belarus	白俄羅斯	白俄罗斯
CG	Congo (Rep.)	剛果(共和國)	刚果(共和国)
CO	Colombia	哥倫比亞	哥伦比亚
CY	Cyprus	塞浦路斯	塞浦路斯
CZ	Czech Rep.	捷克共和國	捷克共和国
DJ	Djibouti	吉布提	吉布提
DO	Dominican Republic	多米尼加共和國	多米尼加共和国
EC	Ecuador	厄瓜多爾	厄瓜多尔
EE	Estonia	愛沙尼亞	爱沙尼亚
EG	Egypt	埃及	埃及

ET	Ethiopia	埃塞俄比亞	埃塞俄比亚
FI	Finland	芬蘭	芬兰
FJ	Fiji	斐濟	斐济
GH	Ghana	加納	加纳
GR	Greece	希臘	希腊
HR	Croatia	克羅地亞	克罗地亚
HU	Hungary	匈牙利	匈牙利
ID	Indonesia	印度尼西亞	印度尼西亚
IE	Ireland	愛爾蘭	爱尔兰
IN	India	印度	印度
IR	Iran	伊朗	伊朗
IS	Iceland	冰島	冰岛
JO	Jordan	約旦	约旦
KE	Kenya	肯尼亞	肯尼亚
KH	Cambodia	柬埔寨	柬埔寨
KR	Korea	韓國	韩国
KW	Kuwait	科威特	科威特
KZ	Kazakhstan	哈薩克	哈萨克
LB	Lebanon	黎巴嫩	黎巴嫩
LK	Sri Lanka	斯里蘭卡	斯里兰卡
LT	Lithuania	立陶宛	立陶宛
LU	Luxembourg	盧森堡	卢森堡
LV	Latvia	拉脫維亞	拉脱维亚
MA	Morocco	摩洛哥	摩洛哥
MD	Moldova	摩爾多瓦	摩尔多瓦
ME	Montenegro	黑山	黑山
MG	Madagascar	馬達加斯加	马达加斯加
MK	North Macedonia	北馬其頓	北马其顿
ML	Mali	馬里	马里
MM	Myanmar	緬甸	缅甸
MP	Mariana Islands	馬里亞納群島	马里亚纳群岛
MT	Malta	馬爾他	马尔他
MU	Mauritius	毛里求斯	毛里求斯
MV	Maldives	馬爾代夫	马尔代夫
MX	Mexico	墨西哥	墨西哥
MY	Malaysia	馬來西亞	马来西亚
MZ	Mozambique	莫桑比克	莫桑比克
NG	Nigeria	尼日利亞	尼日利亚
NP	Nepal	尼泊爾	尼泊尔
OM	Oman	阿曼	阿曼
PA	Panama (Rep.)	巴拿馬(共和國)	巴拿马(共和国)

PE	Peru	秘魯	秘鲁
PF	French Polynesia	法屬波利尼西亞	法属波利尼西亚
PG	Papua New Guinea	巴布亞新幾內亞	巴布亚新几内亚
PH	Philippines	菲律賓	菲律宾
PK	Pakistan	巴基斯坦	巴基斯坦
PL	Poland	波蘭	波兰
PT	Portugal	葡萄牙	葡萄牙
QA	Qatar	卡塔爾	卡塔尔
RE	Réunion	留尼汪島	留尼汪岛
RO	Romania	羅馬尼亞	罗马尼亚
RS	Serbia	塞爾維亞	塞尔维亚
SA	Saudi Arabia	沙地阿拉伯	沙地阿拉伯
SC	Seychelles	塞舌爾	塞舌尔
SD	Sudan	蘇丹	苏丹
SI	Slovenia	斯洛文尼亞	斯洛文尼亚
SK	Slovakia	斯洛伐克	斯洛伐克
SL	Sierra Leone	塞拉里昂	塞拉里昂
SR	Suriname	蘇里南	苏里南
TG	Togo	多哥	多哥
TH	Thailand	泰國	泰国
TR	Türkiye	土耳其	土耳其
TW	Taiwan	台灣	台湾
TZ	Tanzania (United Rep.)	坦桑尼亞(聯合共和國)	坦桑尼亚(联合共和国)
UA	Ukraine	烏克蘭	乌克兰
VE	Venezuela (Bolivarian Rep.)	委內瑞拉(玻利瓦爾共和國)	委内瑞拉(玻利瓦尔共和国)
VG	Tortola, British Virgin Islands	托爾托拉島(英屬處女群島)	托尔托拉岛(英属处女群岛)
VN	Viet Nam	越南	越南
ZA	South Africa	南非	南非
ZM	Zambia	贊比亞	赞比亚

16. Appendix E – Destination Code for Lightweight Surface Mail Items

Destination Code	**Destination Name**	**目的地名稱**	**目的地名称**
DE	Germany	德國	德国
JP	Japan	日本	日本
MO	Macau	澳門	澳门
TH	Thailand	泰國	泰国

17. Appendix F – Destination Code for Lightweight Air Mail Items

Destination Code	Destination Name	目的地名稱	目的地名称
AE	United Arab Emirates	阿拉伯聯合酋長國	阿拉伯联合酋长国
CH	Switzerland	瑞士	瑞士
DE	Germany	德國	德国
FR	France	法國	法国
GB	United Kingdom	英國	英国
HR	Croatia	克羅地亞	克罗地亚
IN	India	印度	印度
JP	Japan	日本	日本
KR	Korea	韓國	韩国
NZ	New Zealand	新西蘭	新西兰
PH	Philippines	菲律賓	菲律宾
RU	Russia (Russian Federation)	俄羅斯 (俄羅斯聯邦)	俄罗斯 (俄罗斯联邦)
TH	Thailand	泰國	泰国
TW	Taiwan	台灣	台湾
VN	Viet Nam	越南	越南

18. Appendix G – OE Code

Destination Name	OE Code	Office of Exchange	城市(互換局)	城市(互换局)
Australia	BNE	Brisbane	布里斯本	布里斯本
Australia	MEL	Melbourne	墨爾本	墨尔本
Australia	PER	Perth	柏斯	柏斯
Australia	SYD	Sydney	悉尼	悉尼
Canada	YTO	Toronto	多倫多	多伦多
Canada	YVR	Vancouver	溫哥華	温哥华
Chinese Mainland	BJS	Ningxia	寧夏	宁夏
Chinese Mainland	BJS	Henan	河南	河南
Chinese Mainland	BJS	Nei Mongol	內蒙古	内蒙古
Chinese Mainland	BJS	Jilin	吉林	吉林
Chinese Mainland	BJS	Qinghai	青海	青海
Chinese Mainland	BJS	Shanxi	山西	山西
Chinese Mainland	BJS	Shaanxi	陝西	陕西

Chinese Mainland	BJS	Gansu	甘肅	甘肃
Chinese Mainland	BJS	Tianjin	天津	天津
Chinese Mainland	BJS	Heilongjiang	黑龍江	黑龙江
Chinese Mainland	BJS	Liaonig	遼寧	辽宁
Chinese Mainland	BJS	Hebei	河北	河北
Chinese Mainland	BJS	Beijing	北京	北京
Chinese Mainland	BJS	Xinjiang	新疆	新疆
Chinese Mainland	CAN	Hunan	湖南	湖南
Chinese Mainland	CAN	Fujian	福建	福建
Chinese Mainland	CAN	Guangzhou	廣州	广州
Chinese Mainland	CAN	Yunnan	雲南	云南
Chinese Mainland	CAN	Guangxi	廣西	广西
Chinese Mainland	CAN	Sichuan	四川	四川
Chinese Mainland	CAN	Guizhou	貴州	贵州
Chinese Mainland	CAN	Chongqing	重慶	重庆
Chinese Mainland	CAN	Hainan	海南	海南
Chinese Mainland	CAN	Xizang	西藏	西藏
Chinese Mainland	CAN	Hubei	湖北	湖北
Chinese Mainland	SHA	Shandong	山東	山东
Chinese Mainland	SHA	Anhui	安徽	安徽
Chinese Mainland	SHA	Jiangxi	江西	江西
Chinese Mainland	SHA	Jiangsu	江蘇	江苏
Chinese Mainland	SHA	Zhejiang	浙江	浙江

Chinese Mainland	SHA	Shanghai	上海	上海
India	BOM	Bombay / Mumbai	孟買	孟买
India	DEL	Delhi	德里及其他城市	德里及其他城市
United States	HNL	Honolulu	夏威夷	夏威夷
United States	JFK	New York	紐約	纽约
United States	LAX	Los Angeles	洛杉磯	洛杉矶
United States	ORD	Chicago	芝加哥	芝加哥
United States	SFO	San Francisco	三藩市	旧金山

19. Appendix H – Status Code and Error Message

Status Code	Meaning
0	Success
1001	Exceed the Maximum number of e-Customs record to create
1002	Invalid Seq No.
1003	Duplicated Seq No.
1004	Mandatory Field
1005	Invalid input
1006	Invalid Item No.
1007	Item No. has been used

20. Appendix I – Item Category for EU destinations

Item Category for EU destinations (itemCat)	Merchant Product Identifier (mPid)	Non-standardised Manufacturer Product Identifier (nsPid)	Standardised Manufacturer Product Identifier (sPid)	Country of origin (productCountry)
Gift(s)	Not mandatory	Not mandatory	Not mandatory	Not mandatory
Documents	Not mandatory	Not mandatory	Not mandatory	Not mandatory
Commercial sale of goods (B2B)	Mandatory	Mandatory	Mandatory	Mandatory
Returned goods	Mandatory	Mandatory	Mandatory	Mandatory
E-commerce goods	Mandatory	Mandatory	Mandatory	Mandatory
Other	Mandatory	Mandatory	Mandatory	Mandatory

21. Appendix J – EC-Ship API Call Limit

To maintain a high level of availability and provide superior quality of service, EC-Ship limits the API call usage for API user as follows. The limits on the total calls are subjected to change, depends on actual usage of API user.

API	Daily Call Limit
Bulk Posting API	10,000