Application Programming Interface (API) at EC-Ship System for System Integration with e-Commerce Systems

Version: 59.0

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Amendment History

Version	Amendment Date	Description
1.0	February 2015	1st Release
2.0	March 2015	- Add new web service (Get Item no.)
3.0	June 2015	- Add new web service (Create temporary Shipping Record)
4.0	July 2015	- Add new web service (Cancel Temporary Shipping Record) - Add new web service (Get Temporary Shipping Record)
5.0	November 2015	- Add 2 new e-Express services (Appendix A – Shipping Code Detail) - Add 2 samples of shipping label (7. EC-Ship Posting API – Download Shipping Label) - Postal Code Table (Appendix H – Postal Code)
6.0	December 2015	- Add 3 new mail types(Appendix E – Mail Type Code) - Add fields “noticeMethod” and “smsLang” to “Create Shipping Record” and “Create Temporary Shipping Record” - Appendix I – Collection Notification Method and Language of SMS
7.0	March 2016	Add a new local service (Appendix A – Shipping Code Detail) Add a sample of request parameters
8.0	April 2016	- Add field MCN to “Create Shipping Record” and “Create Temporary Shipping Record” - Revise the explanation of insurAmt -
9.0	November 2016	- Support up to 80 Chinese characters in recipient address (Create Shipping Record and Create Temporary Shipping Record)
10.0	November 2016	- Standardize the ship code of e-Express service (Appendix A – Shipping Code Detail)
11.0	December 2016	- Update collection office code in Appendix G – Collection Office 1. Update office code of Lamma Post Office from “LMA” to “LMA/CTR” 2. Update office code of Peng Chau Post Office from“PCH” to “PCH/CTR” 3. Update office code of Mui Wo Post Office from “MWO” to “MWO/CTR”

12.0	January 2017	- Appendix J was added to show the mapping of services and item category.
13.0	April 2017	- Local services (SmartPost, LocalCourier and Local Parcel service) provide thermal label printing. - Add an error message (9912 – Only local service support thermal label printing) to Appendix F
14.0	July 2017	- e-Express new destination: Cambodia, Indonesia, Macao, Malaysia, Philippines, Thailand and Spain
15.0	July 2017	- URL update
16.0	July 2017	- Add new service SmartPost (iPostal Station)
17.0	October 2017	- Update collection office code in Appendix G – Collection Office
18.0	November 2017	- Add new services: Surface Parcel, Surface Registered Mail
19.0	February 2018	- Update collection office code in Appendix G – Collection Office
20.0	March 2018	- Update Sender's instructions in case of non-delivery
21.0	April 2018	- Update Postal Code
22.0	September 2018	- Update English name of "Swaziland" to "Eswatini" - Update Insurance type description - Update Collection Office - Update Mail Type

23.0	October 2018	- Add itemNo for createOrder function
24.0	April 2019	- Add “item category description” field for Posting APIs - Update sample images of Download Shipping Label for Air/Surface register mail - Add Hennessy Road Post Office
25.0	June 2019	- Change of country name (North Macedonia, Palau, Caroline Islands, Micronesia (Fed. State of))
26.0	August 2019	- Update Destination name of “Qatar” and “Slovakia”
27.0	August 2019	- Add hkpId for all function
28.0	November 2019	- Add Local Registered Mail - Update iPostal Station list
29.0	January 2020	- Support online payment, drop and go - Add getProofOfDelivery
30.0	February 2020	- Change of country name (Macao)
31.0	June 2020	- For Local Mail Delivery Service, address of post office and iPostal Station is not valid
32.0	December 2020	- New Currency (Brazil Real, Swiss Franc)
33.0	May 2021	- Mail Type Information for Speedpost Multipack Box Offer

34.0	May 2021	- URL update
35.0	July 2021	- Add IOSS number
36.0	July 2021	- New EC-Get Service
37.0	September 2021	- Update the Remark of productTariffCode
38.0	October 2021	- Update data length of iPostalStation
39.0	November 2021	- Add CN22 & CN23 option for Download Shipping Label API
40.0	March 2022	- Add tempOrderStr to replace tempOrder to get temp order info - Add getTemporaryOrderInfoStr to replace getTemporaryOrderInfo to get order info - Add productTariffCodeStr in create order and temp order to replace productTariffCode for inputting string value for product tariffCode.
41.0	July 2022	- Rename Multipack
42.0	July 2022	- Update country name of KP and KR
43.0	July 2022	- Update Sender Instruction in case of non-delivery for parcel

44.0	September 2022	- Update Turkey name to Türkiye
45.0	September 2022	- Rename Multipack
46.0	September 2022	- Add new zones for United Kingdom
47.0	October 2022	- Add 4x8 thermal print for E-Express and Registered mail
48.0	February 2023	- Update non delivery instructions
49.0	November 2023	- Support new currency ZAR
50.0	March 2024	- Rename EC-GET - Rename Speedpost Service / Speedpost Multipack Box Offer
51.0	May 2024	- Support Outward Insured / Ordinary Mail
52.0	Aug 2024	- e-Express Service Upgraded to e-Express+ Service
53.0	November 2024	- Update the name of Bosnia and Herzegovina & St. Pierre and Miquelon
54.0	December 2024	- Increase the maximum number of Customs Declaration from 8 to 20

55.0	May 2025	- Update the destination name of “Tortola, British Virgin Islands” - Update the destination name and code of Timor-Leste (Dem. Rep.)
56.0	August 2025	- Update to Credit Card Alias
57.0	October 2025	- Update the destination name of “Chinese Mainland” - Update the collection office from “CMG” to “TYS”
58.0	June 2026	- Update the item category “Gifts”, “Sale of goods” and “Commercial Sample” to “Gifts (non-commercial)”, “E-commerce goods” and “Commercial sale of goods (B2B)” - Update the name of “Harmonized System Code (HS Code)” to “HS tariff number” - Update Download Shipping Label PDF File sample
59.0	August 2026	- Update the destination name of “Dominica”

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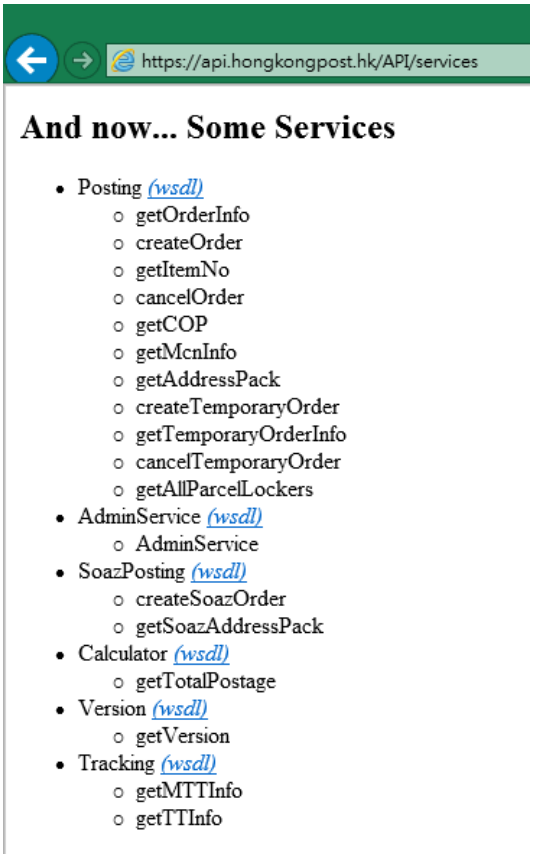
1. EC-Ship Web Services URL

Testing Site URL: https://service.hongkongpost.hk/API-trial/services

Production Site URL: https://api.hongkongpost.hk/API/services
Only authorized IP addresses are allowed to access this URL

Production Site URL: https://partner.hongkongpost.hk/API/services
No IP address limitation



2. EC-Ship Web Services Overview

Web Services	Operations	Usage
Posting	createOrder	Create shipping record
	cancelOrder	Cancel shipping record
	getAddressPack	Download shipping label
	getCOP	Download Certificate of posting
	getOrderInfo	Retrieve shipping record
	createTemporaryOrder	Create temporary shipping record
	cancelTemporaryOrder	Cancel temporary shipping record
	getTemporaryOrderInfo	Retrieve temporary shipping record
	getItemNo	Retrieve the item from item number
	getPOD	Download Proof of Delivery (for Local CourierPost and Local Registered Mail)
	getAllParcelLockers	Get iPostal Station List
Calculator	getTotalPostage	Provide delivery charge

Web Services	Operations	Usage
Tracking	getMTTInfo	Trace status by milestones
	getTTInfo	Trace delivery details

3. EC-Ship Web Services Authentication

Authentication key is required to call EC-Ship API. The credential is provided registered EC-Ship API users. Credential must be included in your request SOAP message as specified in EC-Ship API. Without this information, your API request will be rejected.

Parameter	Data Type	Length Constraint	Not Null?	Remark
USERNAME	TEXT	20	Yes	API Username
PASSWORD	TEXT	20	Yes	Credentials for reject unauthorized party to use the API. These credentials must be included in your code as specified in the Web Services technical documentation. Transactions without proper credentials will be rejected.

Example

Basic Information

API Username :	api_demo_account
Registered Email :	ecship_test@email.gov

Testing Site

Test Key :	9546d6a3-bef9-409f-b985-c39655a1c3a1
Permit Account For Bulk Posting API :	PM-60000-0
Permit Account For (iMail) Posting API :	PT-60000-0
Site URL - Web Service (SOAP): :	https://service.hongkongpost.hk/API-trial/services
Site URL - Web Service (RESTful): :	https://service.hongkongpost.hk/ecshipAPI-trial
Testing User :	tapi_demo_account

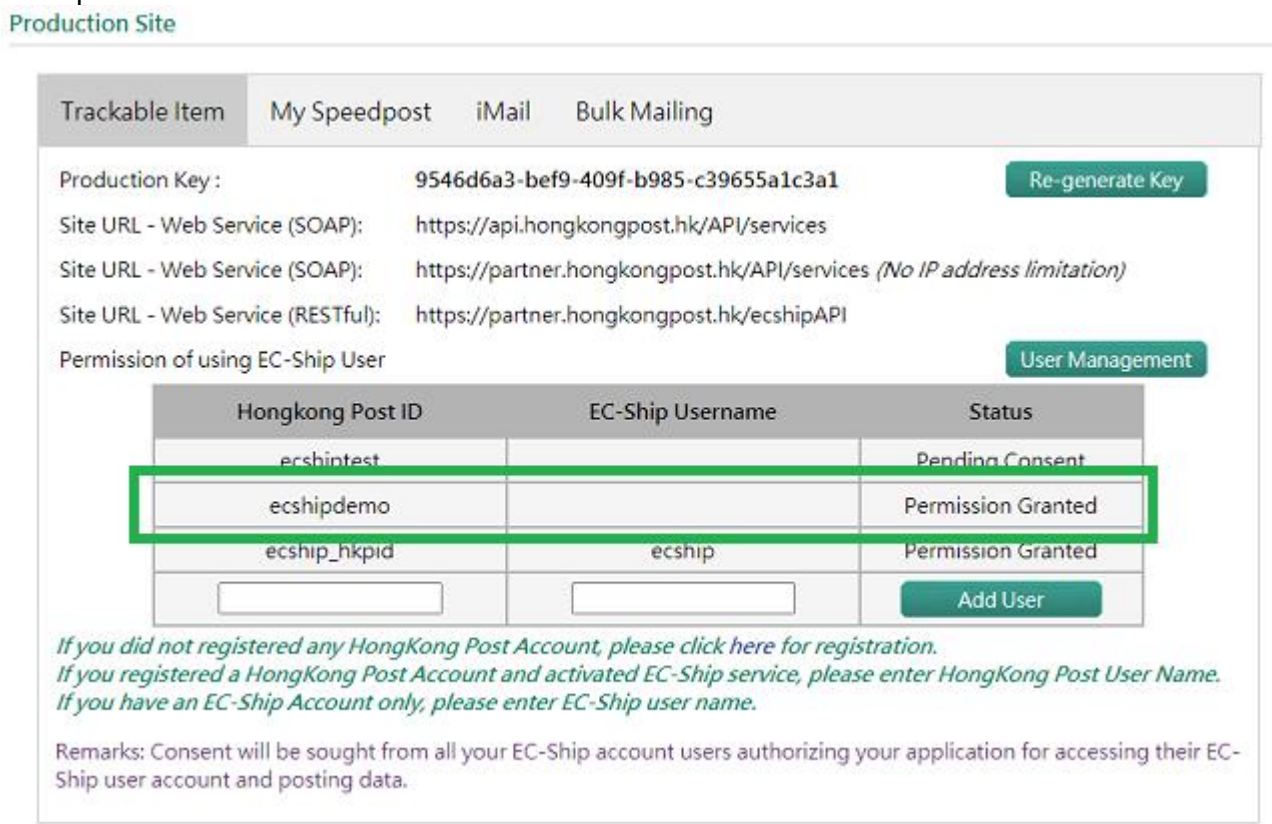
Credential information is included in SOAP message as follows:

```
<soapenv:Header><wsse:Security xmlns:wsse="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-1.0.xsd"
soapenv:mustUnderstand="1"><wsse:UsernameToken
xmlns:wsu="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-utility-1.0.xsd" wsu:Id="UsernameToken-1">
<wsse:Username>EC-Ship-API-User</wsse:Username>
<wsse:Password Type="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-username-token-profile-1.0#PasswordDigest">
bAdi8HVU04K6Vs3GmE3JrRKOUvI=</wsse:Password>
<wsse:Nonce EncodingType="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-soap-message-security-1.0#Base64Binary">
UyrpjWpsCcAsJDkoGd4FBA==</wsse:Nonce><wsu:Created>2014-12-17T08:42:44.871Z</wsu:Created>
</wsse:UsernameToken>
</wsse:Security>
</soapenv:Header>
```

4. Associate EC-Ship Online Platform user in API call

It is required to include Hongkong Post ID or EC-Ship username in all the calls to EC-Ship API.

Example




```
<soapenv:Envelope xmlns:obj="http://object.integrator.hkpost.com" xmlns:soapenv="http://sc
  <soapenv:Header><wsse:Security soapenv:mustUnderstand="1" xmlns:wsse="http://docs
  <soapenv:Body>
    <web:getTotalPostage>
      <web:api01Req>
        <obj:hkpId>ecshipdemo</obj:hkpId>
        <obj:integratorUsername>api_demo_account</obj:integratorUsername>
        <obj:countryCode>USA</obj:countryCode>
        <obj:insuranceAmount></obj:insuranceAmount>
        <obj:insuranceTypeCode></obj:insuranceTypeCode>
        <obj:mailType>P</obj:mailType>
        <obj:shipCode>EMS</obj:shipCode>
        <obj:weight>1.1</obj:weight>
      </web:api01Req>
    </web:getTotalPostage>
  </soapenv:Body>
</soapenv:Envelope>
```

5. EC-Ship Posting API

Location	(Testing Site) https://service.hongkongpost.hk/API-trial/services/Posting?wsdl (Production Site) https://api.hongkongpost.hk/API/services/Posting?wsdl (Production Site) https://partner.hongkongpost.hk/API/services/Posting?wsdl
Target Namespace	http://webservice.integrator.hkpost.com
Protocol	SOAP
Default style	Document
Transport protocol	SOAP over HTTPS
Operations	1. createOrder 2. cancelOrder 3. getAddressPack 4. getCOP 5. getOrderInfo 6. createTemporaryOrder 7. cancelTemporaryOrder 8. getTemporaryOrderInfo 9. getItemNo 10. getPOD

6. EC-Ship Posting API – Create Shipping Record

Function	API user can make a call to this API to upload the information and then create shipping label. The item will be stored in EC-Ship system. EC-Ship API returns a track code and delivery charges.
Operations:	createOrder

Request	api02Req type Api02Request - extension of type ApiRequestObject
	▪ ecshipUsername ; type string
	▪ hkpId ; type string
	▪ integratorUsername ; type string
	▪ certNumber ; type string
	▪ certQty ; type int
	▪ countryCode ; type string
	▪ creditCardNo ; type string
	▪ declarationComments ; type string
	▪ dropAndGoFlag ; type string
	▪ impEmail ; type string
	▪ impFaxNo ; type string
	▪ impRef ; type string
	▪ impTelNo ; type string
	▪ insurAmount ; type decimal
	▪ insurTypeCode ; type string
	▪ invoiceNumber ; type string
	▪ invoiceQty ; type int
	▪ itemCategory ; type string
	▪ itemCategoryDesc ; type string
	▪ itemNo ; type string
	▪ licenceNumber ; type string
	▪ mailSize ; type string
	▪ mailType ; type string
	▪ merchandiserEmail ; type string
	▪ nonDeliveryOptions ; type string
	▪ payFlag ; type string
	▪ permitNo ; type string
	▪ pickupOffice ; type string
	▪ products ; type ArrayOf_tns1_ProductStr
	  ▪ item – optional, unbounded; type ProductStr
	  ▪ contentDesc ; type string
	  ▪ currencyCode ; type string
	  ▪ productCountry ; type string
	  ▪ productQty ; type int
	  ▪ productValue ; type decimal
	  ▪ productWeight ; type decimal
	  ▪ productTariffCodeStr ; type string
	▪ recipientAddress ; type string
	▪ recipientCity ; type string
	▪ recipientContactNo ; type string
	▪ recipientContactNoAreaCode ; type string

	▪ recipientEmail ; type string ▪ recipientFax ; type string ▪ recipientName ; type string ▪ recipientPostalNo ; type string ▪ refNo ; type string ▪ satchelTypeCode ; type string ▪ senderAddress ; type string ▪ senderContactNo ; type string ▪ senderContactNoAreaCode ; type string ▪ senderCountry ; type string ▪ senderCustRef ; type string ▪ senderEmail ; type string ▪ senderFax ; type string ▪ senderName ; type string ▪ shipCode ; type string ▪ noticeMethod ; type string ▪ smsLang ; type string ▪ mcn ; type string ▪ iPostalStation ; type string
Response	createOrderReturn type Api02 – extension of type ApiResponseObject ▪ errMessage ; type string ▪ status type int ▪ additionalDocument ; type string ▪ deliveryCharge ; type decimal ▪ insurPermFee ; type decimal ▪ itemNo ; type string ▪ orderNo ; type string

Request

Please read the following data description
(* Mandatory fields; # Mandatory for selected country and/or delivery service)

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required

				If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
Delivery Service Cardinality – One				
itemNo	TEXT	13		Reserved
shipCode	TEXT	10	*	Delivery Service Shipping Code ID. For details please refer to Appendix A – Shipping Code Detail
mailType	TEXT	2	#	Mail type code (for EC-GET, Local Parcel, Local CourierPost, Local Registered Mail and Speedpost Multipack Box Offer only) For details please refer to Appendix E – Mail Type Code
mailSize	TEXT	2	#	Mail size code (for Registered Air/Surface Mail, Local Registered Mail only) For details please refer to Appendix F – Mail Size Code
insurTypeCode	TEXT	10	#	Insurance Type (For Speedpost Service only) For details please refer to Appendix D – Insurance Service Code.
insurAmount	NUMBER	7		Insured Amount (For Air Parcel, Surface Parcel, Speedpost Service, e-Express+ and Surface/Air Insured Mail only). Insured Amount Limit (HKD) varies according to delivery service. For full information, please refer to Hongkong Post Website. Example of insurance amount limit e-Express+ Service = 5,000.00 Air Parcel to US = 2,500.00 Surface Parcel to US = 2,500.00 Speedpost = 50,000.00

				For e-Express+ Service, please pass 5,000.00 to this field as the premium of e-Express+ Service is fixed.
satchelTypeCode	TEXT	2		Satchel Type (For Speedpost only) For details please refer to Appendix M – Satchel Type (For Speedpost only)
Delivery Information / Sender's Address Cardinality – One				
senderName	TEXT	48	*	Sender name e.g. 16 Chinese characters OR 48 English characters
senderAddress	TEXT	140	*	Sender address e.g. 46 Chinese characters OR 140 English characters
senderCountry	TEXT	60		Sender country code * Fixed using "Hong Kong SAR" as sender country. Otherwise the entire request will be rejected.
senderContactNo	TEXT	60	*	Sender contact number * For EC-GET, sender contact number must be mobile number
senderContactNoAreaCode	TEXT	3		Sender contact number area code * Default area code is 852 if no value provided to this field Options: 852, 853, 86 (For EC-GET, Local Parcel, Local Courier, Local Registered Mail only)
senderFax	TEXT	60		Sender fax number
senderEmail	TEXT	60		Sender email address
Delivery Information / Delivery Address Cardinality – One				
recipientName	TEXT	48	*	Recipient name / Company e.g. 16 Chinese characters OR 48 English characters
recipientAddress	TEXT	140	*	Recipient address

				80 Chinese characters OR 140 English characters Remarks: address of post office and iPostal Station is not valid for Mail Delivery Service
recipientCity	TEXT	70	*	Recipient city
recipientPostalNo	TEXT	17	#	Recipient postal number For details please refer to Appendix J – Postal Code c27d345e-92 4999298521
countryCode	TEXT	3	*	Destination of Delivery Address For Other Destinations Service, please refer to Appendix B – Country / Region for Other Destinations Service For local service, countryCode value is “HKG”.
recipientContactNo	TEXT	60		Recipient contact number Pattern Constraint : ^[0-9\s\(\)\+\-]+$
recipientContactNo AreaCode	TEXT	3		Recipient contact number area code * Default area code is 852 if no value provided for this field Options: 852, 853, 86 (For EC-GET, Local Parcel, Local Courier, Local Registered Mail only)
recipientFax	TEXT	60		Recipient fax number Pattern Constraint : ^[0-9\s\(\)\+\-]+$
recipientEmail	TEXT	60		Recipient email address Pattern Constraints: ^[_A-Za-z0-9-\+]+(\.[_A-Za-z0-9-]+)*@[A-Za-z0-9-]+(\.[A-Za-z0-9]+)*(\.[A-Za-z]{2,})$
refNo	TEXT	50		Reference No.
noticeMethod	TEXT	1		Collection Notification Method

				For details please refer to Appendix K – Collection Notification Method & Language of SMS (For Local Parcel and Local Courier only)
smsLang	TEXT	1		Language of SMS For details please refer to Appendix K – Collection Notification Method & Language of SMS (For EC-GET, Local Parcel and Local Courier only)
mcn	TEXT	16		Mail Collection Number (MCN) Format : 99999999 (XXX) e.g. 00001234 (GPO) (Obsoleted since 19 July 2021)
iPostalStation	TEXT	10		iPostal Station * If mailType is “PL”, this field is mandatory For details please refer to https://www.hongkongpost.hk/en/about_us/network/ipostal_stations/index.html#list (For EC-GET, Local Parcel and Local Courier only)
pickupOffice	TEXT	8	#	Pick Up office * If mailType is “CC”, this field is mandatory For details please refer to Appendix I – Collection Office (For EC-GET, Local Parcel and Local Courier only)
Delivery Information / Customs Declaration Cardinality – One				
itemCategory	TEXT	1	#	Category of delivery items

				For details please refer to Appendix L – Available item category for each service "Gifts (non-commercial)" is not an acceptable reason for export for commercial items. An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it. "Commercial sale of goods (B2B)" is to be used only for items sent from one business to another business. "E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction.
itemCategoryDesc	TEXT	30	#	Category description of the delivery items if itemCategory is “O” (Other).
Delivery Information / Customs Declaration / Content Description Cardinality – One to Twenty (Applicable to e-Express+, Air Registered Mail, Air Parcel, Surface Parcel, Surface Registered Mail, Speedpost Service, Air Ordinary Mail, Air Insured Mail, Surface Ordinary Mail & Surface Insured Mail) Cardinality – One (Applicable to EC-GET, Local Parcel, Local CourierPost, and Local Registered Mail)				
contentDesc	TEXT	60	*	Product detail description
productQty	NUMBER	5	*	Quantity of the product
productValue	NUMBER	10	*	Declared value of the product
productWeight	NUMBER	8	*	Net weight of the product (include all the packing) Example: 0.102, 0.520
productCountry	TEXT	3		Country code where the goods originated (including production, manufacture or assembly).
currencyCode	TEXT	3	*	Currency used for the declared value. For details please refer to Appendix G – Currency Code
productTariffCode Str	TEXT	10	#	Please provide the HS tariff number according to the Harmonized Commodity Description and Coding System developed by the destinations' relevant authority. This field is the HS tariff number in string value.
Delivery Information / Customs Declaration / Additional Information Cardinality – One				
senderCustRef	TEXT	20		Sender’s Customs Reference (EU Import One-Stop-Shop IOSS number, if applicable)

				Due to privacy issue, the entered IOSS number will not be displayed on the posting form or label printed from this platform.
impRef	TEXT	20		Importer's Reference (If known) (tax code / VAT No./ importer code)
impTelNo	NUMBER	60		Importer's Telephone Number (If known)
impFaxNo	NUMBER	60		Importer's Fax Number (If known)
impEmail	TEXT	60		Importer's Email Address (If known)
declarationComments	TEXT	60		Comments (e.g.: goods subject to quarantine, sanitary / phytosanitary inspection or other restrictions)
licenceNumber	TEXT	20		Licence Number(s) (If any)
certNumber	TEXT	20		Certificate Number(s) (If any)
certQty	NUMBER	3		Quantity of certificate
invoiceNumber	TEXT	20		Invoice Number(s) An invoice should be attached to each commercial item.
invoiceQty	NUMBER	3		Quantity of invoice
nonDeliveryOptions	TEXT	40	#	Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only) For details please refer to Appendix N – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)
Delivery Information / Others Cardinality – One				
merchandiserEmail	TEXT	60		Merchandiser Email (Appreciable to specific HKPost Partner only)
payFlag	TEXT	2		Payment method type * Default payment method is "CO" (Counter Payment) For details please refer to Appendix O – Payment Method
permitNo	TEXT			Permit Account (deposit account) for drop and go service Format: XX-123456-0
creditCardNo	TEXT	10		Credit Card Alias The credit card alias must be saved at EC-Ship

dropAndGoFlag	TEXT	1		Drop and Go Posting method Indicator * Default posting method is “Normal EC-Ship Service” (i.e. not drop and go service) Y – Mandatory if using drop and go

Response

Parameter	Data Type	Remark
orderNo	TEXT	Unique Order Number
deliveryCharge	NUMBER	Basic delivery charge amount.
additionalDocument	TEXT	The additional customs document(s) required for countries. e.g For Speedpost, Documents to U.S, additionalDocument = 1C0D0G It means it requires the following documents No. of (C) Non-adhesive customs form (Pos 401C) = 1 No. of (D) Despatch note (Pos 401D) = 0 No. of (G) Green label (Pos 401G) = 0 For details, please refer to Hongkong Post Website.
insurPermFee	NUMBER	The insurance fee of the selected insurance plan.
itemNo	TEXT	Tracking Number. The tracking number would be returned after payment completed.
status	NUMBER	For details please refer to Appendix H – Status Code and Error Message
errMessage	TEXT	Error Message

Sample of Request Parameters EC-GET (Counter Collection)	[Delivery Service] shipCode = LEG mailType = CC pickupOffice = ABD/CTR [Sender’s Address] senderEmail = ecshipSample@test.com senderMobile = 66666666 senderName = Peter Chan [Delivery Information / Customs Declaration / Content Description] productWeight = 1 noticeMethod = S smsLang = E
EC-GET (iPostal Station)	[Delivery Service] shipCode = LEG mailType = PL

	iPostalStation = PLCHR [Sender's Address] senderEmail = ecshipSample@test.com senderFax = 22222222 senderName = Peter Chan [Delivery Information / Customs Declaration / Content Description] productWeight = 1 noticeMethod = S smsLang = E
Local Parcel	[Delivery Service] -shipCode = LPL -mailType = D1 -noticeMethod = -smsLang = -recipientEmail = -recipientContactNo = * Local Parcel service does not support SMS / Email notification.
e-Express+	[Delivery Service] shipCode = AEX countryCode=USA insur_amount = 5000 [Sender's Address] senderName = "Peter Chan" senderAddress = "Flat T, Testing Block, Testing Buliding, Testing District" senderContactNo = "22222222" senderFax = "22222222" senderEmail = "test-sender@ec-ship.test" [Receipent's Address] refNo = "ECShipApi E-Express+ testing" receipentName = "Test Receipent" receipentAddress = "Test Receipent Address" receipentCity = "New York" recipientPostalNo = "10111" receipentContactNo = "21234567" receipentFax = "22222222" receipentEmail = "test-receipent@ec-ship.test" [Delivery Information / Customs Declaration / Content Description] itemCategory = "G" contentDesc = "Toy" productQty = 2 productValue = 10 productWeight = 0.8

	productCountry = "CNA" currencyCode = "HKD" productTariffCodeStr = "123456"
Air Register Mail	[Delivery Service] -shipCode = ARM -countryCode=USA -mailType=E
Air Parcel	[Delivery Service] -shipCode = APL -countryCode=USB -mailType= -insurAmount = 2500 -nonDeliveryOptions=2
Surface Register Mail	[Delivery Service] -shipCode = SRM -countryCode=USA -mailType=E
Surface Parcel	[Delivery Service] -shipCode = SPL -countryCode=USB -mailType= -insurAmount = 2500 -nonDeliveryOptions=2
Speedpost Service	[Delivery Service] -shipCode = EMS -countryCode=USA -mailType= -insurAmount = 50000 -insurTypeCode = "0" -satchelTypeCode = "S1"

Sample of Response Parameters	`<soapenv:Body>`
	`  <createOrderResponse xmlns="http://webservice.integrator.hkpost.com">`
	`  <createOrderReturn>`
	`  <additionalDocument/>`
	`  <deliveryCharge>115.00</deliveryCharge>`
	`  <errMessage>Success</errMessage>`
	`  <insurPermFee>16.00</insurPermFee>`
	`  <itemNo>LK050863600HK</itemNo>`
	`  <orderNo>P000000000001309</orderNo>`
	`  <status>0</status>`
	`  </createOrderReturn>`
	`  </createOrderResponse>`
	`</soapenv:Body>`

7. EC-Ship Posting API – Download Shipping Label

Function	This function provide address pack in PDF format. Sorting order: By Service, item no.
Operations:	getAddressPack
Request	api11Req type Api11Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ itemNo ; type ArrayOf_xsd_string ▪ item - optional, unbounded; type string ▪ printMode ; type string
Response	getAddressPackReturn type Api11 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ ap ; type base64Binary

Request
(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
itemNo	TEXT	13	*	Item No
printMode	TEXT	1	*	0 : 1 label per page 2 : 3 labels per page (This setting for "e-Express+ service to the US" only) 3: Thermal label (This setting for local services only (e.g. EC-GET, LocalCourier and Local Parcel service). 4: Thermal label (This setting for 4X6 thermal label for Vantage (Courier) only.)

				5. Thermal label (This setting for 4X8 thermal label for E-Express+, Air Registered Mail and Surface Registered Mail only.)
cn22	NUMBER	1		Number of CN 22 Customs Declaration form (for Speedpost service only)
cn23	NUMBER	1		Number of CN 23 Customs Declaration form (for Speedpost service only)

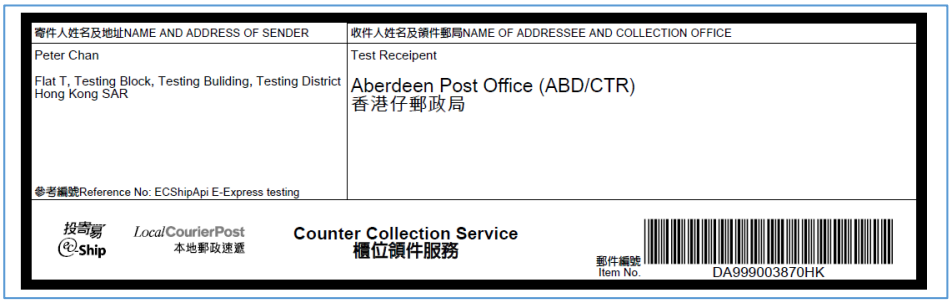
Response

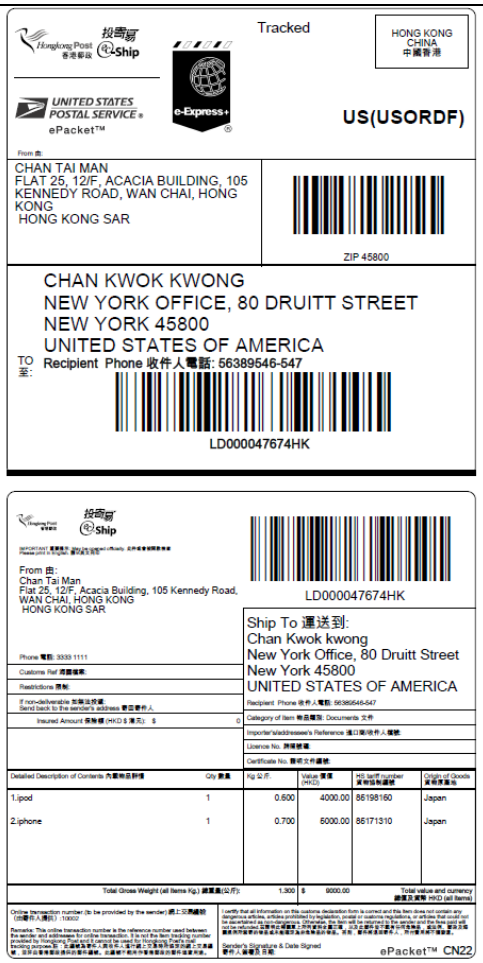
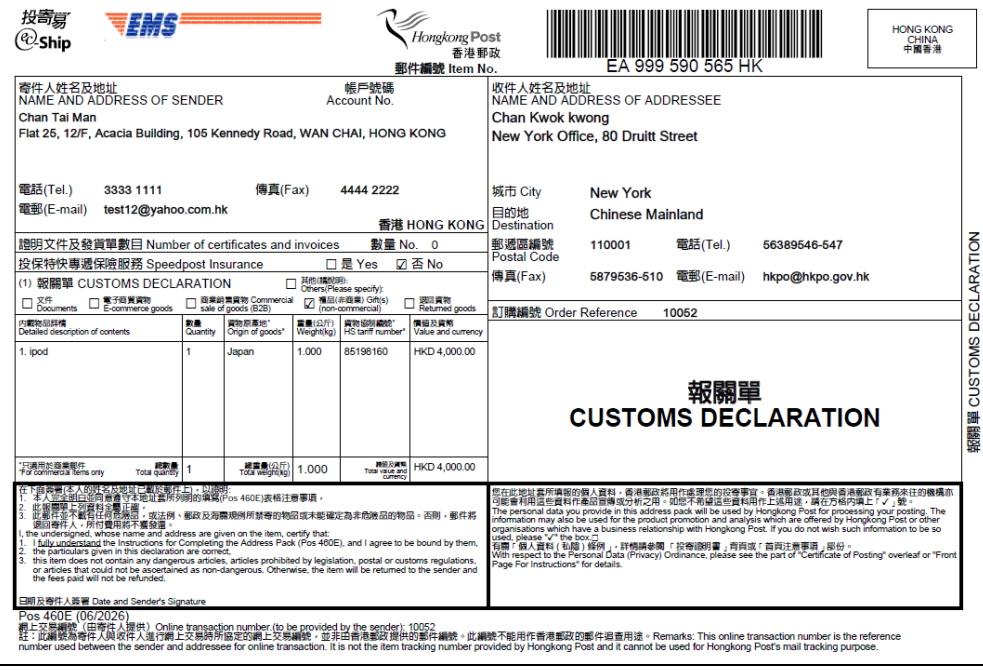
Parameter	Data Type	Remark
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages
ap	base64Binary	PDF file

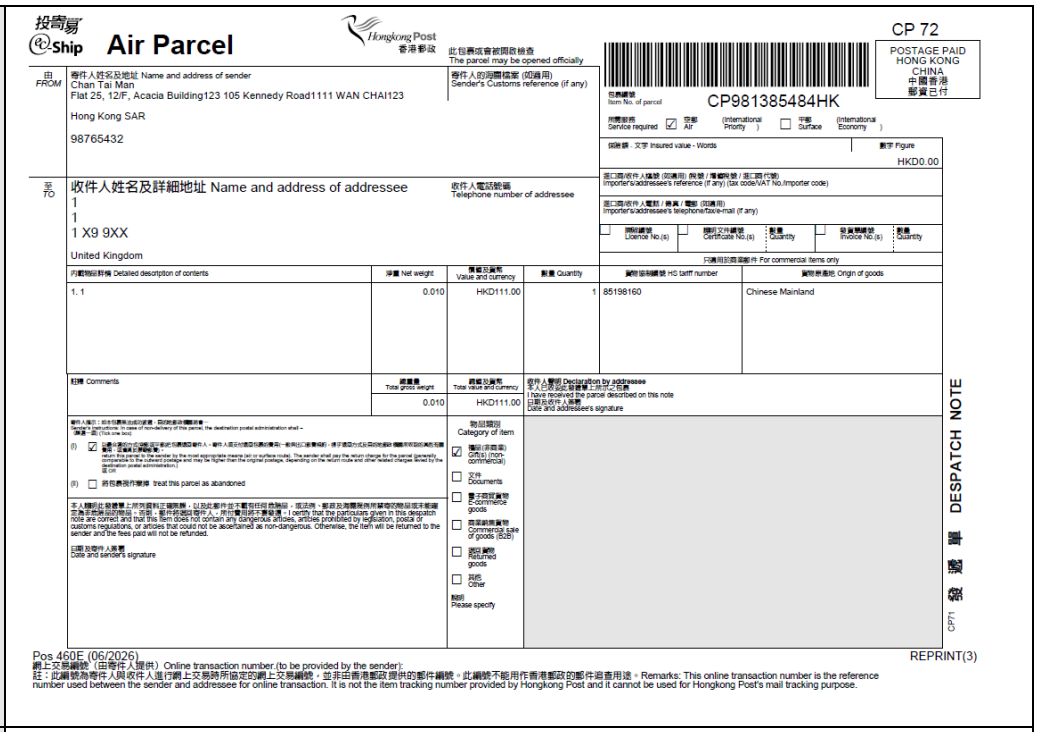
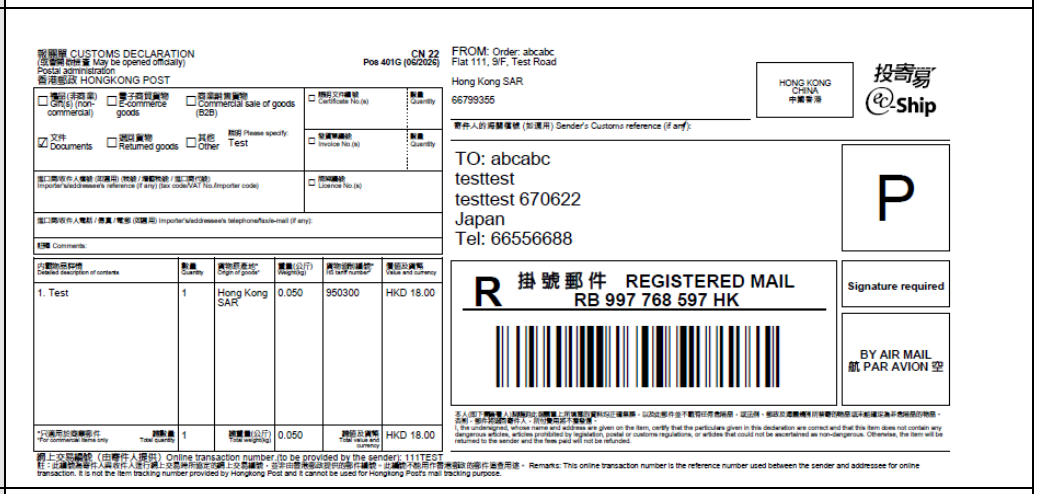
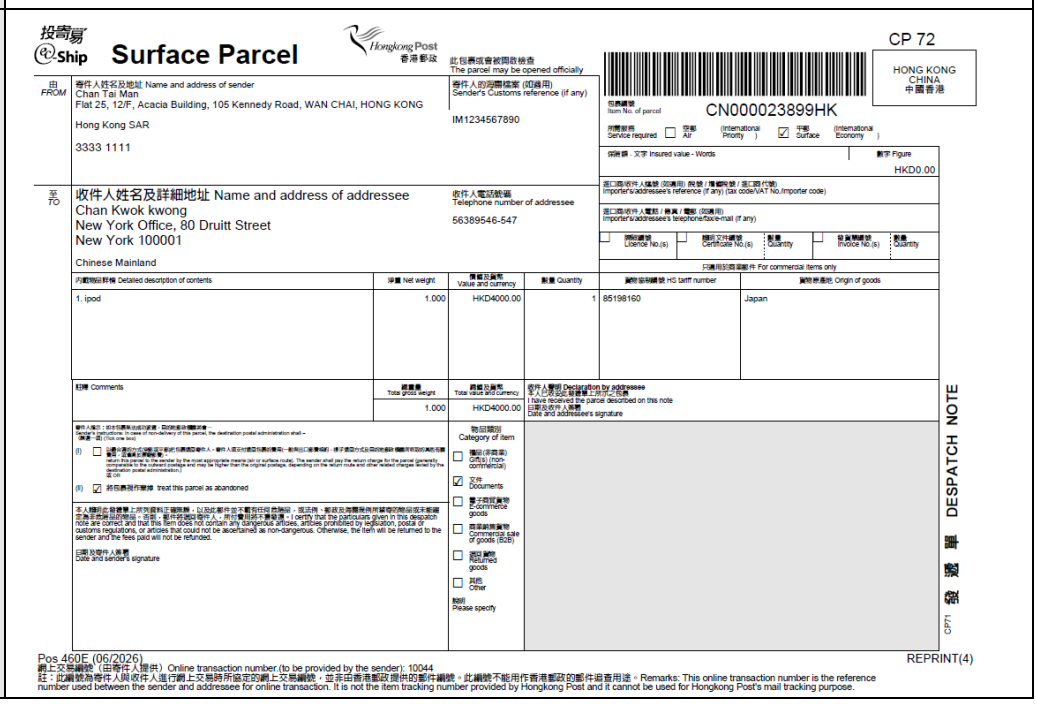
Sample of Request Parameters	-itemNo = AG100002313HK -printMode = 0

	`<soapenv:Body>`
	`  <getAddressPack xmlns="http://webservice.integrator.hkpost.com">`
	`  <api11Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId >`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`  <ns3:itemNo xmlns:ns3="http://object.integrator.hkpost.com">`
	`  <item>LK049580416HK</item>`
	`  </ns3:itemNo>`
	`  <ns4:printMode xmlns:ns4="http://object.integrator.hkpost.com">0</ns4:printMode>`
	`  </api11Req>`
	`  </getAddressPack>`
	`  </soapenv:Body>`

Sample of Response Parameters
 	
(Example for EC-GET Service)
	-STATUS (Success/ Failed)
	-PDF file
	
	`  <status>`
	`Success  </status>`
	`  </getAddressPackReturn>`
	`  </getAddressPackResponse>`
	`  </soapenv:Body>`
	`</soapenv:Envelope>`
	PDF File

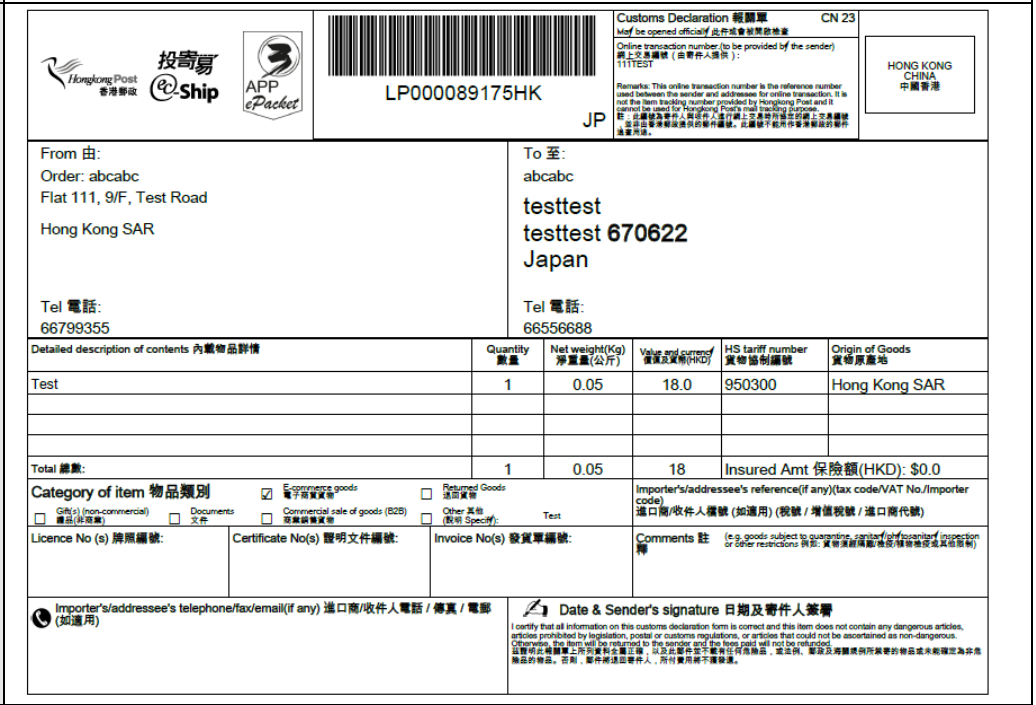
(Example for Local Courier Post (Counter Collection))	
(Example for local service thermal printing)	
(Example for E-express+ (for United States only)	

	 Tracked HONG KONG CHINA 中國香港 UNITED STATES POSTAL SERVICE ePacket™ e-Express+ US(USORDF) From 由: CHAN TAI MAN FLAT 25, 12/F, ACACIA BUILDING, 105 KENNEDY ROAD, WAN CHAI, HONG KONG HONG KONG SAR ZIP 45800 CHAN KWOK KWONG NEW YORK OFFICE, 80 DRUITT STREET NEW YORK 45800 UNITED STATES OF AMERICA TO 至: Recipient Phone 收件人電話: 56389546-547 LD000047674HK From 由: Chan Tai Man Flat 25, 12/F, Acacia Building, 105 Kennedy Road, WAN CHAI, HONG KONG HONG KONG SAR LD000047674HK Ship To 運送到: Chan Kwok kwong New York Office, 80 Druitt Street New York 45800 UNITED STATES OF AMERICA Detailed Description of Contents 內容物品詳情 / Qty 數量 / Kg 公斤 / Value 價值 (HKD) / HS tariff number 貨物協調編號 / Origin of Goods 貨物原產地 1.ipod 1 0.600 4000.00 85198160 Japan 2.iphone 1 0.700 5000.00 85171310 Japan Total Gross Weight (all items Kg.) 總重量(公斤): 1.300 $ 9000.00 Total value and currency 總價及貨幣 HKD (all items) ePacket™ CN22
(Example for Speedpost)	 EMS Hongkong Post 香港郵政 郵件編號 Item No. EA 999 590 565 HK HONG KONG CHINA 中國香港 寄件人姓名及地址 NAME AND ADDRESS OF SENDER 帳戶號碼 Account No. Chan Tai Man Flat 25, 12/F, Acacia Building, 105 Kennedy Road, WAN CHAI, HONG KONG 電話(Tel.) 3333 1111 傳真(Fax) 4444 2222 電郵(E-mail) test12@yahoo.com.hk 香港 HONG KONG 收件人姓名及地址 NAME AND ADDRESS OF ADDRESSEE Chan Kwok kwong New York Office, 80 Druitt Street 城市 City New York 目的地 Destination Chinese Mainland 郵遞區編號 Postal Code 110001 電話(Tel.) 56389546-547 傳真(Fax) 5879536-510 電郵(E-mail) hkpo@hkpo.gov.hk 訂購編號 Order Reference 10052 報關單 CUSTOMS DECLARATION 證明文件及發貨單數目 Number of certificates and invoices 數量 No. 0 投保特快專遞保險服務 Speedpost Insurance ☐ 是 Yes ☑ 否 No (1) 報關單 CUSTOMS DECLARATION 內容物品詳情 Detailed description of contents / 數量 Quantity / 貨物原產地 Origin of goods / 重量(公斤) Weight(kg) / 貨物協調編號 HS tariff number / 價值及貨幣 Value and currency 1. ipod 1 Japan 1.000 85198160 HKD 4,000.00 Total quantity 1 Total weight(kg) 1.000 Total value and currency HKD 4,000.00 Pos 460E (06/2026) 網上交易編號（由寄件人提供）Online transaction number (to be provided by the sender): 10052
(Example for Air Parcel)	

	 投寄易 e-Ship **Air Parcel** Hongkong Post 香港郵政 此包裹或會被開啟檢查 The parcel may be opened officially CP 72 POSTAGE PAID HONG KONG CHINA 中國香港 郵資已付 由 FROM: 寄件人姓名及地址 Name and address of sender Chan Tai Man Flat 25, 12/F, Acacia Building123 105 Kennedy Road1111 WAN CHAI123 Hong Kong SAR 98765432 寄件人的海關檔案 (如適用) Sender's Customs reference (if any) 包裹編號 Item No. of parcel CP981385484HK 所需服務 Service required ☑ 空郵 Air (International Priority) ☐ 平郵 Surface (International Economy) 投保額 - 文字 Insured value - Words 數字 Figure HKD0.00 至 TO: 收件人姓名及詳細地址 Name and address of addressee 1 1 1 X9 9XX United Kingdom 收件人電話號碼 Telephone number of addressee 只適用於商業郵件 For commercial items only 內容物品詳情 Detailed description of contents: 1. 1 — 淨重 Net weight 0.010 — 價錄及貨幣 Value and currency HKD111.00 — 數量 Quantity 1 — 貨物協調編號 HS tariff number 85198160 — 貨物原產地 Origin of goods Chinese Mainland 註釋 Comments 總重量 Total gross weight 0.010 — 總錄及貨幣 Total value and currency HKD111.00 收件人聲明 Declaration by addressee: I have received the parcel described on this note 物品類別 Category of item: ☑ 禮品(非商業) Gift(s) (non-commercial) ☐ 文件 Documents ☐ 醫療用品 E-commerce goods ☐ 商業銷售貨物 Commercial sale of goods (B2B) ☐ 退回貨物 Returned goods ☐ 其他 Other DESPATCH NOTE 發郵單 CP71 Pos 460E (06/2026) REPRINT(3) 網上交易編號（由寄件人提供）Online transaction number (to be provided by the sender): 註：此編號為寄件人與收件人進行網上交易時所協定的網上交易編號，並非由香港郵政提供的郵件編號，此編號不能用作香港郵政的郵件追查用途。Remarks: This online transaction number is the reference number used between the sender and addresee for online transaction. It is not the item tracking number provided by Hongkong Post and it cannot be used for Hongkong Post's mail tracking purpose.
(Example for Air Registered Mail)	 海關單 CUSTOMS DECLARATION (可能開啟 May be opened officially) Postal administration 香港郵政 HONGKONG POST CN 22 Pos 401G (06/2026) ☐ 禮品(非商業) Gift(s) (non-commercial) ☐ 電子商貿貨物 E-commerce goods ☐ 商業銷售貨物 Commercial sale of goods (B2B) ☑ 文件 Documents ☐ 退回貨物 Returned goods ☐ 其他 Other 說明 Please specify: Test 內容物品詳情 Detailed description of contents: 1. Test — 數量 Quantity 1 — 貨物原產地 Origin of goods Hong Kong SAR — 重量(公斤) Weight(kg) 0.050 — 貨物協調編號 HS tariff number 950300 — 價錄及貨幣 Value and currency HKD 18.00 總重量 Total weight 0.050 — 總錄及貨幣 Total value and currency HKD 18.00 FROM: Order: abcabc Flat 111, 9/F, Test Road Hong Kong SAR 66799355 HONG KONG CHINA 中國香港 TO: abcabc testtest testtest 670622 Japan Tel: 66556688 P R 掛號郵件 REGISTERED MAIL RB 997 768 597 HK Signature required BY AIR MAIL 航 PAR AVION 空 網上交易編號（由寄件人提供）Online transaction number (to be provided by the sender): 111TEST 註：此編號為寄件人與收件人進行網上交易時所協定的網上交易編號，並非由香港郵政提供的郵件編號，此編號不能用作香港郵政的郵件追查用途。Remarks: This online transaction number is the reference number used between the sender and addresee for online transaction. It is not the item tracking number provided by Hongkong Post and it cannot be used for Hongkong Post's mail tracking purpose.
(Example for Surface Parcel)	 投寄易 e-Ship **Surface Parcel** Hongkong Post 香港郵政 此包裹或會被開啟檢查 The parcel may be opened officially CP 72 HONG KONG CHINA 中國香港 由 FROM: 寄件人姓名及地址 Name and address of sender Chan Tai Man Flat 25, 12/F, Acacia Building, 105 Kennedy Road, WAN CHAI, HONG KONG Hong Kong SAR 3333 1111 寄件人的海關檔案 (如適用) Sender's Customs reference (if any) IM1234567890 包裹編號 Item No. of parcel CN000023899HK 所需服務 Service required ☐ 空郵 Air (International Priority) ☑ 平郵 Surface (International Economy) 投保額 - 文字 Insured value - Words 數字 Figure HKD0.00 至 TO: 收件人姓名及詳細地址 Name and address of addressee Chan Kwok kwong New York Office, 80 Druitt Street New York 100001 Chinese Mainland 收件人電話號碼 Telephone number of addressee 56389546-547 只適用於商業郵件 For commercial items only 內容物品詳情 Detailed description of contents: 1. ipod — 淨重 Net weight 1.000 — 價錄及貨幣 Value and currency HKD4000.00 — 數量 Quantity 1 — 貨物協調編號 HS tariff number 85198160 — 貨物原產地 Origin of goods Japan 註釋 Comments 總重量 Total gross weight 1.000 — 總錄及貨幣 Total value and currency HKD4000.00 收件人聲明 Declaration by addressee: I have received the parcel described on this note 物品類別 Category of item: ☐ 禮品(非商業) Gift(s) (non-commercial) ☑ 文件 Documents ☐ 醫療用品 E-commerce goods ☐ 商業銷售貨物 Commercial sale of goods (B2B) ☐ 退回貨物 Returned goods ☐ 其他 Other DESPATCH NOTE 發郵單 CP71 Pos 460E (06/2026) REPRINT(4) 網上交易編號（由寄件人提供）Online transaction number (to be provided by the sender): 10044 註：此編號為寄件人與收件人進行網上交易時所協定的網上交易編號，並非由香港郵政提供的郵件編號，此編號不能用作香港郵政的郵件追查用途。Remarks: This online transaction number is the reference number used between the sender and addresee for online transaction. It is not the item tracking number provided by Hongkong Post and it cannot be used for Hongkong Post's mail tracking purpose.

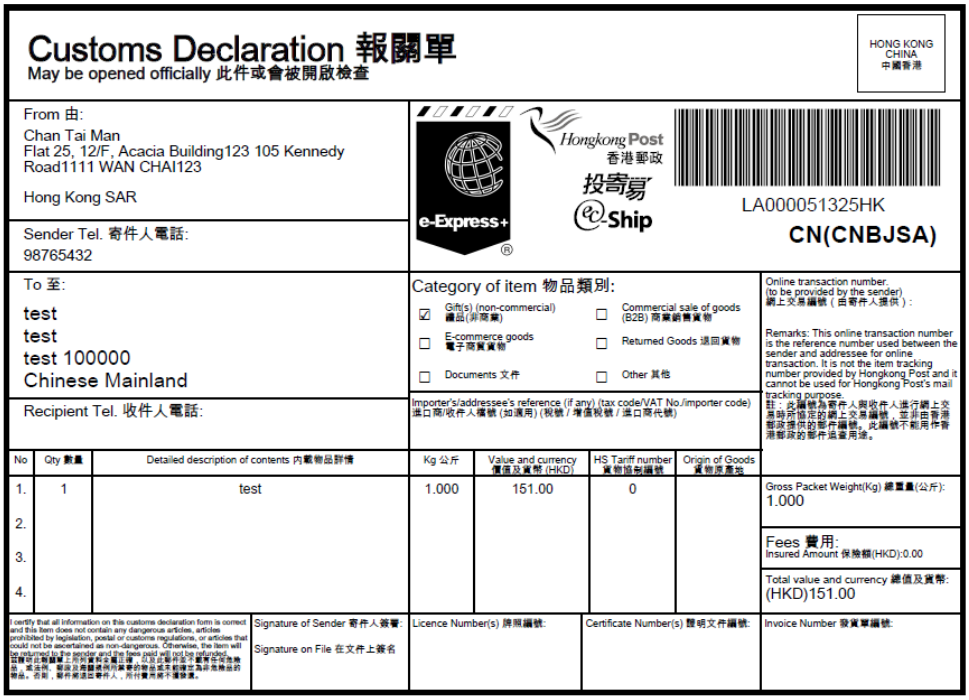
(Example for Surface Registered Mail)

(Example for e-Express+ service (including Cambodia, Indonesia, Macao, Malaysia, Philippines, Thailand, Australia, New Zealand, Korea, Singapore, Vietnam and Japan))



(Example for e-Express+ service (including Spain, Canada, United Kingdom, Russia, Germany, France, Norway, Brazil, Netherlands, Switzerland, Sweden, Denmark, and Israel

)



(Example for Local Parcel)	
Sample of Request Parameters	-itemNo = {"LK050867164HK","LK050193357HK","LK049350130HK"} -printMode = 2 (This setting for “e-Express+ service to the US” only)

8. EC-Ship Posting API – Cancel Shipping Record

Function	This function cancels the order delivery information in order to release unused item tracking number.
Operations:	cancelOrder
Request	api03Req type Api03Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ itemNo ; type string ▪ orderNo ; type string
Response	cancelOrderReturn type Api03 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ orderNo ; type string

Request
(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
itemNo	TEXT	13	*	Item no.
orderNo	TEXT	16	*	Order no. (e.g. P999999999999999)

Response

Parameter	Data Type	Remark
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages
orderNo	TEXT	Order no. (e.g. P999999999999999)

Sample of	<soapenv:Body>

Request Parameters	<cancelOrder xmlns="http://webservice.integrator.hkpost.com">\ <api03Req>\ <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>\ <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>\ <ns3:itemNo xmlns:ns3="http://object.integrator.hkpost.com">LK050863600HK</ns3:itemNo>\ <ns4:orderNo xmlns:ns4="http://object.integrator.hkpost.com">P000000000001309</ns4:orderNo>\ </api03Req>\ </cancelOrder>\ </soapenv:Body>

Sample of Response Parameters	<soapenv:Body>\ <cancelOrderResponse xmlns="http://webservice.integrator.hkpost.com">\ <cancelOrderReturn>\ <errMessage>Success</errMessage>\ <orderNo>P000000000001309</orderNo>\ <status>0</status>\ </cancelOrderReturn>\ </cancelOrderResponse>\ </soapenv:Body>

9. EC-Ship Posting API – Get Shipping Record

Function	This function provides order delivery information.
Operations:	getOrderInfoStr
Request	api08Req type Api08Request - extension of type ApiRequestObject ▪ ecshipUsername type string ▪ hkpId type string ▪ integratorUsername type string ▪ orderNo type string

Response	getOrderInfoStrReturn type Api08 - extension of type ApiResponseObject
	▪ errMessage ; type string
	▪ status ; type int
	▪ additionalDocument ; type string
	▪ certificateNo ; type string
	▪ certificateQty type int
	▪ comments ; type string
	▪ counterPaidAmount ; type decimal
	▪ countryCode ; type string
	▪ currencyCode ; type string
	▪ deliveryCharge ; type decimal
	▪ importerEmail ; type string
	▪ importerFax ; type string
	▪ importerReference ; type string
	▪ importerTel ; type string
	▪ insurAmount ; type decimal
	▪ insurPermFee ; type decimal
	▪ insurTypeCode ; type string
	▪ invoiceNo ; type string
	▪ invoiceQty type int
	▪ itemCategory ; type string
	▪ itemCategoryDesc ; type string
	▪ itemNo ; type string
	▪ licenceNo ; type string
	▪ mailType ; type string
	▪ nonDeliveryOptions ; type string
	▪ orderNo ; type string
	▪ orderStatus ; type string
	▪ products ; type ArrayOf_tns1_Product_v1
	  ▪ item - optional, unbounded; type Product_v1
	  ▪ contentDesc ; type string
	  ▪ currencyCode ; type string
	  ▪ productCountry ; type string
	  ▪ productQty ; type int
	  ▪ productTariffCode ; type string
	  ▪ productValue ; type decimal
	  ▪ productWeight ; type decimal
	▪ recipientAddress ; type string
	▪ recipientCity ; type string
	▪ recipientContactNo ; type string
	▪ recipientCountry ; type string
	▪ recipientEmail ; type string
	▪ recipientFax ; type string

	▪ recipientName ; type string ▪ recipientPostalNo ; type string ▪ referenceNo ; type string ▪ satchelAmount ; type decimal ▪ satchelTypeCode ; type string ▪ senderAddress ; type string ▪ senderCity ; type string ▪ senderContactNo ; type string ▪ senderCountry ; type string ▪ senderCustomsReference ; type string ▪ senderEmail ; type string ▪ senderFax ; type string ▪ senderName ; type string ▪ senderPostalNo ; type string ▪ shipCode ; type string ▪ totWeight ; type decimal ▪ userId ; type string ▪ webPaidAmount ; type decimal ▪ mcn ; type string

Request

(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
orderNo	TEXT	16	*	Order.no (e.g. P999999999999999)

Response

Parameter	Data Type	Remark
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages
userId	TEXT	EC-Ship user name

Delivery Service		
shipCode	TEXT	Delivery Service Shipping Code ID. For details please refer to Appendix A – Shipping Code Detail
mailType	TEXT	Mail type code (for EC-GET, Smart Post, Local Parcel, Local CourierPost, Local Registered Mail and Speedpost Multipack Box Offer only) For details please refer to Appendix E – Mail Type Code
insurTypeCode	TEXT	Insurance Type (For Speedpost Service only) For details please refer to Appendix D – Insurance Service Code.
insurAmount	NUMBER	Insured Amount (For Air Parcel, Surface Parcel, Speedpost Service, E-express+ & Surface/Air Insured Mail only).
insurPermFee	NUMBER	Insurance Premium Amount
satchelTypeCode	TEXT	Satchel Type (For Speedpost only) For details please refer to Appendix M – Satchel Type (For Speedpost only)
satchelAmount	NUMBER	Satchel amount
totWeight	NUMBER	Total weight of the item
webPaidAmount	NUMBER	Total amount paid by credit card
counterPaidAmount	NUMBER	Total amount paid at counter
deliveryCharge	NUMBER	Total Postal
orderStatus	TEXT	Status of the item
Delivery Information / Sender's Address		
senderName	TEXT	Sender name
senderAddress	TEXT	Sender address
senderCountry	TEXT	Sender country code
senderContactNo	TEXT	Sender contact number
senderFax	TEXT	Sender fax number
senderEmail	TEXT	Sender email address
Delivery Information / Delivery Address		
recipientName	TEXT	Recipient name / Company
recipientAddress	TEXT	Recipient address
recipientCity	TEXT	Recipient city
recipientPostalNo	TEXT	Recipient postal number For details please refer to Appendix J – Postal Code
countryCode	TEXT	Destination of Delivery Address

		For Other Destinations Service, please refer to Appendix B – Country / Region for Other Destinations Service For local service, countryCode value is “HKG”.
recipientContactNo	TEXT	Recipient contact number Pattern Constraint : ^[0-9\s\(\)\+\-]+$
recipientFax	TEXT	Recipient fax number Pattern Constraint : ^[0-9\s\(\)\+\-]+$
recipientEmail	TEXT	Recipient email address Pattern Constraints: ^[_A-Za-z0-9-\+]+(\.[_A-Za-z0-9-]+)*@[A-Za-z0-9-]+(\.[A-Za-z0-9]+)*(\.[A-Za-z]{2,})$
referenceNo	TEXT	Reference No.
mcn	TEXT	Mail Collection Number (MCN)
Delivery Information / Customs Declaration		
itemCategory	TEXT	Category of the delivery items. For details please refer to Appendix L – Available item category for each service "Gifts (non-commercial)" is not an acceptable reason for export for commercial items. An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it. "Commercial sale of goods (B2B)" is to be used only for items sent from one business to another business. "E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction.
itemCategoryDesc	TEXT	Category description of the delivery items if itemCategory is “O” (Other).
Delivery Information / Customs Declaration / Content Description		
contentDesc	TEXT	Product detail description
productTariffCode	TEXT	Please provide the HS tariff number according to the Harmonized Commodity Description and Coding System developed by the destinations' relevant authority.
productQty	NUMBER	Quantity of the product
productValue	NUMBER	Declared value of the product
productWeight	NUMBER	Net weight of the product (include all the packing) Example: 0.102, 0.520
productCountry	TEXT	Country code where the goods originated (including production, manufacture or assembly).

currencyCode	TEXT	Currency used for the declared value. For details please refer to Appendix G – Currency Code
Delivery Information / Customs Declaration / Additional Information		
senderCustomsReference	TEXT	Sender's Customs Reference (EU Import One-Stop-Shop IOSS number, if applicable) Due to privacy issue, the entered IOSS number will not be displayed on the posting form or label printed from this platform.
importerReference	TEXT	Importer's Reference (If known) (tax code / VAT No./ importer code)
importerTel	NUMBER	Importer's Telephone Number (If known)
importerFax	NUMBER	Importer's Fax Number (If known)
importerEmail	TEXT	Importer's Email Address (If known)
comments	TEXT	Comments (e.g.: goods subject to quarantine, sanitary / phytosanitary inspection or other restrictions)
licenceNo	TEXT	Licence Number(s) (If any)
certificateNo	TEXT	Certificate Number(s) (If any)
certificateQty	NUMBER	Quantity of certificate
invoiceNo	TEXT	Invoice Number(s) An invoice should be attached to each commercial item.
invoiceQty	NUMBER	Quantity of invoice
nonDeliveryOptions	TEXT	Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only) For details please refer to Appendix N – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)

Sample of Request Parameters	<soapenv:Body> <getOrderInfoStr xmlns="http://webservice.integrator.hkpost.com"> <api08Req> <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId> <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername> <ns3:orderNo xmlns:ns3="http://object.integrator.hkpost.com">P000000000000761</ns3:orderNo> </api08Req> </getOrderInfoStr> </soapenv:Body>

10.EC-Ship Posting API – Download Certificate of Posting

Function	This function provides COP in PDF format.
Operations:	getCOP
Request	api10Req type Api10Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ itemNo ; type string
Response	getCOPReturn type Api10 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ COP ; type base64Binary

Request

(* Mandatory fields)

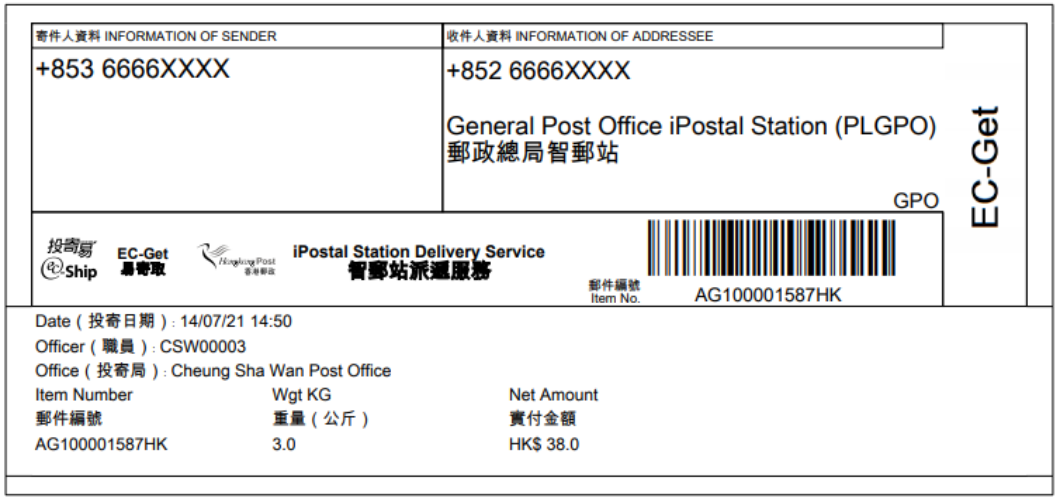
Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
itemNo	TEXT	13	*	Item No

Response

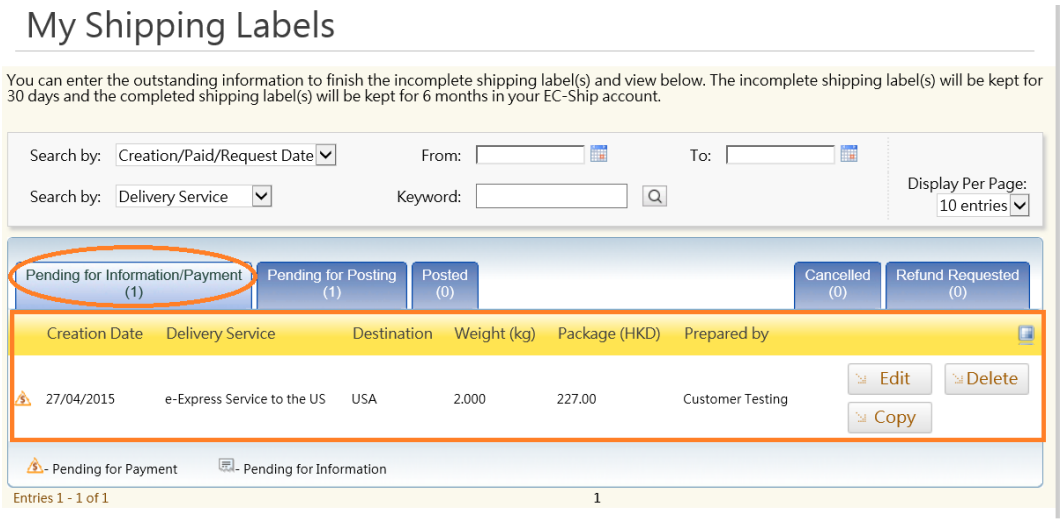
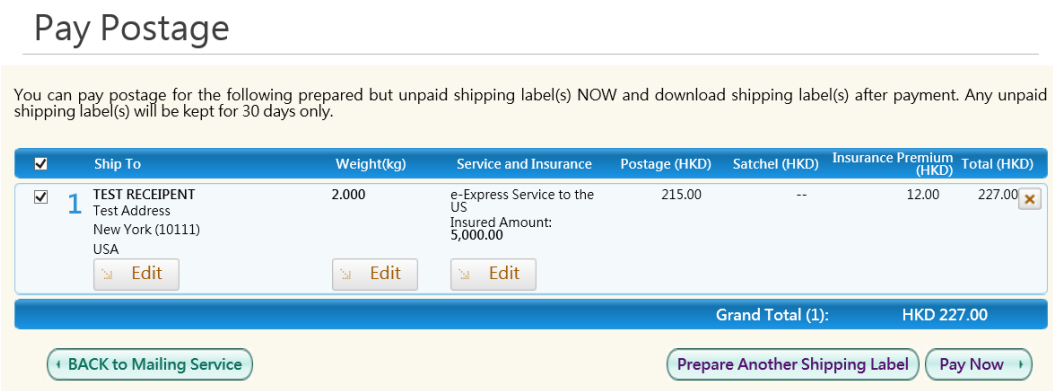
Parameter	Data Type	Remark
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages
COP	base64Binary	PDF file

Sample of Request Parameters	- itemNo = AG100001587HK

	`<getCOP xmlns="http://webservice.integrator.hkpost.com">`
	`  <api10Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`  <ns3:itemNo xmlns:ns3="http://object.integrator.hkpost.com">AG100001587HK</ns3:itemNo>`
	`  </api10Req>`
	`</getCOP>`

Sample of Response	 寄件人資料 INFORMATION OF SENDER +853 6666XXXX 收件人資料 INFORMATION OF ADDRESSEE +852 6666XXXX General Post Office iPostal Station (PLGPO) 郵政總局智郵站 GPO EC-Get EC-Get 易寄取 iPostal Station Delivery Service 智郵站派遞服務 郵件編號 Item No. AG100001587HK Date (投寄日期) : 14/07/21 14:50 Officer (職員) : CSW00003 Office (投寄局) : Cheung Sha Wan Post Office Item Number / 郵件編號 / AG100001587HK Wgt KG / 重量 (公斤) / 3.0 Net Amount / 實付金額 / HK$ 38.0

11.EC-Ship Posting API – Create Temporary Shipping Record

Function	API user can make a call to this API to upload the information and then save to cart (highlighted in orange) of below screen. EC-Ship API returns the order no. once the insertion is complete.  What's next? Customers can proceed payment or posting form editing via EC-Ship online platform.  Once the payment is done, API user can use API to get item number by order creation date, payment date or reference number.
Operations:	createTemporaryOrder

Request	api02Req type Api02Request - extension of type ApiRequestObject
	▪ ecshipUsername ; type string
	▪ hkpId ; type string
	▪ integratorUsername ; type string
	▪ certNumber ; type string
	▪ certQty ; type int
	▪ countryCode ; type string
	▪ declarationComments ; type string
	▪ impEmail ; type string
	▪ impFaxNo ; type string
	▪ impRef ; type string
	▪ impTelNo ; type string
	▪ insurAmount ; type decimal
	▪ insurTypeCode ; type string
	▪ invoiceNumber ; type string
	▪ invoiceQty ; type int
	▪ itemCategory ; type string
	▪ itemCategoryDesc ; type string
	▪ licenceNumber ; type string
	▪ mailType ; type string
	▪ mailSize ; type string
	▪ merchandiserEmail ; type string
	▪ nonDeliveryOptions ; type string
	▪ paidAmt ; type decimal
	▪ pickupOffice ; type string
	▪ products ; type ArrayOf_tns1_ProductStr
	  ▪ item - optional, unbounded; type ProductStr
	  ▪ contentDesc ; type string
	  ▪ currencyCode ; type string
	  ▪ productCountry ; type string
	  ▪ productQty ; type int
	  ▪ productValue ; type decimal
	  ▪ productWeight ; type decimal
	  ▪ productTariffCodeStr ; type string
	▪ recipientAddress ; type string
	▪ recipientCity ; type string
	▪ recipientContactNo ; type string
	▪ recipientContactNoAreaCode ; type string
	▪ recipientEmail ; type string
	▪ recipientFax ; type string
	▪ recipientName ; type string
	▪ recipientPostalNo ; type string
	▪ refNo ; type string

	▪ satchelTypeCode ; type string ▪ senderAddress ; type string ▪ senderContactNo ; type string ▪ senderContactNoAreaCode ; type string ▪ senderCountry ; type string ▪ senderCustRef ; type string ▪ senderEmail ; type string ▪ senderFax ; type string ▪ senderName ; type string ▪ shipCode ; type string ▪ noticeMethod ; type string ▪ smsLang ; type string ▪ mcn ; type string ▪ iPostalStation ; type string
Response	createTemporaryOrderReturn type Api02 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status type int ▪ additionalDocument ; type string ▪ deliveryCharge ; type decimal ▪ insurPermFee ; type decimal ▪ itemNo ; type string ▪ orderNo ; type string

Request

(* Mandatory fields; # Mandatory for selected country and/or delivery service)

Parameter	Data Type	Length Constraint (byte)	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
Delivery Service				

Cardinality – One				
shipCode	TEXT	10	*	Delivery Service Shipping Code ID. For details please refer to Appendix A – Shipping Code Detail
mailType	TEXT	2	#	Mail type code (for EC-GET, Local Parcel, Local CourierPost, Local Registered Mail and Speedpost Multipack Box Offer only) For details please refer to Appendix E – Mail Type Code
mailSize	TEXT	2	#	Mail size code (for Registered Air/Surface Mail, Local Registered Mail only) For details please refer to Appendix F – Mail Size Code
insurTypeCode	TEXT	10	#	Insurance Type (For Speedpost Service only) For details please refer to Appendix D – Insurance Service Code.
insurAmount	NUMBER	7		Insured Amount (For Air Parcel, Surface Parcel, Speedpost Service & E-express+ & Surface/Air Insured Mail only). Insured Amount Limit (HKD) varies according to delivery service. For full information, please refer to Hongkong Post Website. Example of insurance amount limit e-Express+ Service = 5,000.00 Air Parcel to US = 2,500.00 Surface Parcel to US = 2,500.00 Speedpost = 50,000.00 For e-Express+ Service, please pass 5,000.00 to this field as the premium of e-Express+ Service is fixed.
satchelTypeCode	TEXT	2		Satchel Type (For Speedpost only) For details please refer to Appendix M – Satchel Type (For Speedpost only)

Delivery Information / Sender's Address Cardinality – One				
senderName	TEXT	48	*	Sender name e.g. 16 Chinese characters OR 48 English characters
senderAddress	TEXT	140	*	Sender address e.g. 46 Chinese characters OR 140 English characters
senderCountry	TEXT	60		Sender country code * Fixed using "Hong Kong SAR" as sender country. Otherwise the entire request will be rejected.
senderContactNo	TEXT	60	*	Sender contact number * For EC-GET, sender contact number must be mobile number
senderContactNoAreaCode	TEXT	3		Sender contact number area code * Default area code is 852 if no value provided to this field Options: 852, 853, 86 (For EC-GET, Local Parcel, Local Courier, Local Registered Mail only)
senderFax	TEXT	60		Sender fax number
senderEmail	TEXT	60		Sender email address
Delivery Information / Delivery Address Cardinality – One				
recipientName	TEXT	48	*	Recipient name / Company e.g. 16 Chinese characters OR 48 English characters
recipientAddress	TEXT	140	*	Recipient address 80 Chinese characters OR 140 English characters
recipientCity	TEXT	70	*	Recipient city
recipientPostalNo	TEXT	17	#	Recipient postal number For details please refer to Appendix J – Postal Code

countryCode	TEXT	3	*	Destination of Delivery Address For Other Destinations Service, please refer to Appendix B – Country / Region for Other Destinations Service For local service, countryCode value is “HKG”.
recipientContactNo	TEXT	60		Recipient contact number Pattern Constraint : ^[0-9\s\(\)\+\-]+$
recipientContactNo AreaCode	TEXT	3		Recipient contact number area code * Default area code is 852 if no value provided for this field Options: 852, 853, 86 (For EC-GET, Local Parcel, Local Courier, Local Registered Mail only)
recipientFax	TEXT	60		Recipient fax number Pattern Constraint : ^[0-9\s\(\)\+\-]+$
recipientEmail	TEXT	60		Recipient email address Pattern Constraints: ^[_A-Za-z0-9-\+]+(\.[_A-Za-z0-9-]+)*@[A-Za-z0-9-]+(\.[A-Za-z0-9]+)*(\.[A-Za-z]{2,})$
refNo	TEXT	50		Reference No.
noticeMethod	TEXT	1		Collection Notification Method For details please refer to Appendix K – Collection Notification Method & Language of SMS (For Local Parcel and Local Courier only)
smsLang	TEXT	1		Language of SMS For details please refer to Appendix K – Collection Notification Method & Language of SMS (For EC-GET, Local Parcel and Local Courier only)

mcn	TEXT	16		Mail Collection Number(MCN) Format : 99999999 (XXX) e.g. 00001234 (GPO) (Obsoleted since 19 July 2021)
iPostalStation	TEXT	10		iPostal Station * If mailType is “PL”, this field is mandatory For details, please refer to https://www.hongkongpost.hk/en/receiving_mail/ipostal/index.html (For EC-GET, Local Parcel and Local Courier only)
pickupOffice	TEXT	8	#	Pick Up office * If mailType is “CC”, this field is mandatory For details please refer to Appendix I – Collection Office (For EC-GET, Local Parcel and Local Courier only)
Delivery Information / Customs Declaration Cardinality – One				
itemCategory	TEXT	1	#	Category of delivery items For details please refer to Appendix L – Available item category for each service "Gifts (non-commercial)" is not an acceptable reason for export for commercial items. An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it. "Commercial sale of goods (B2B)" is to be used only for items sent from one business to another business. "E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction.

itemCategoryDesc	TEXT	30	#	Category description of the delivery items if itemCategory is “O” (Other).
Delivery Information / Customs Declaration / Content Description Cardinality – One to Twenty (Applicable to e-Express+, Air Registered Mail, Air Parcel, Surface Registered Mail, Surface Parcel, Speedpost Service, Air Ordinary Mail, Air Insured Mail, Surface Ordinary Mail & Surface Insured Mail) Cardinality – One (Applicable to EC-GET, Local Parcel, Local CourierPost, and Local Registered Mail)				
contentDesc	TEXT	60	*	Product detail description
productQty	NUMBER	5	*	Quantity of the product
productValue	NUMBER	10	*	Declared value of the product
productWeight	NUMBER	8	*	Net weight of the product (include all the packing) Example: 0.102, 0.520
productCountry	TEXT	3		Country code where the goods originated (including production, manufacture or assembly).
currencyCode	TEXT	3	*	Currency used for the declared value. For details please refer to Appendix G – Currency Code
productTariffCode Str	TEXT	10	#	Please provide the HS tariff number according to the Harmonized Commodity Description and Coding System developed by the destinations' relevant authority. This field is the HS tariff number in number value.
Delivery Information / Customs Declaration / Additional Information Cardinality – One				
senderCustRef	TEXT	20		Sender’s Customs Reference Due to privacy issue, the entered IOSS number will not be displayed on the posting form or label printed from this platform.
impRef	TEXT	20		Importer’s Reference (If known) (tax code / VAT No./ importer code)
impTelNo	NUMBER	60		Importer’s Telephone Number (If known)
impFaxNo	NUMBER	60		Importer’s Fax Number (If known)
impEmail	TEXT	60		Importer’s Email Address (If known)
declarationComments	TEXT	60		Comments (e.g.: goods subject to quarantine, sanitary / phytosanitary inspection or other restrictions)
licenceNumber	TEXT	20		Licence Number(s) (If any)
certNumber	TEXT	20		Certificate Number(s) (If any)
certQty	NUMBER	3		Quantity of certificate

invoiceNumber	TEXT	20		Invoice Number(s) An invoice should be attached to each commercial item.
invoiceQty	NUMBER	3		Quantity of invoice
nonDeliveryOptions	TEXT	40	#	Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only) For details please refer to Appendix N – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)
Delivery Information / Others Cardinality – One				
merchandiserEmail	TEXT	60		Merchandiser Email (Appreciable to specific HKPost Partner only)

Response

Parameter	Data Type	Remark
orderNo	TEXT	Unique Order Number
deliveryCharge	NUMBER	Basic delivery charge amount.
additionalDocument	TEXT	The additional customs document(s) required for countries. e.g For Speedpost, Documents to U.S, additionalDocument = 1C0D0G It means it requires the following documents No. of (C) Non-adhesive customs form (Pos 401C) = 1 No. of (D) Despatch note (Pos 401D) = 0 No. of (G) Green label (Pos 401G) = 0 For details, please refer to Hongkong Post Website.
insurPermFee	NUMBER	The insurance fee of the selected insurance plan.
itemNo	TEXT	Tracking Number. The tracking number would be returned after payment completed.
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages

Sample of Request Parameters	`<soapenv:Body>`
	`  <createTemporaryOrder xmlns="http://webservice.integrator.hkpost.com">`
	`  <api02Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`

```
      <ns3:certNumber
xmlns:ns3="http://object.integrator.hkpost.com">Cert123456</ns3:ce
rtNumber>
      <ns4:certQty
xmlns:ns4="http://object.integrator.hkpost.com">10</ns4:certQty>
      <ns5:countryCode
xmlns:ns5="http://object.integrator.hkpost.com">USA</ns5:countryCo
de>
        <ns6:declarationComments
xmlns:ns6="http://object.integrator.hkpost.com">Test   Declaration
Comment</ns6:declarationComments>
      <ns7:impEmail
xmlns:ns7="http://object.integrator.hkpost.com">test@test.test</ns
7:impEmail>
      <ns8:impFaxNo
xmlns:ns8="http://object.integrator.hkpost.com">222222222</ns8:imp
FaxNo>
      <ns9:impRef
xmlns:ns9="http://object.integrator.hkpost.com">IMP23232</ns9:impR
ef>
      <ns10:impTelNo
xmlns:ns10="http://object.integrator.hkpost.com">767676767</ns10:i
mpTelNo>
      <ns11:insurAmount
xmlns:ns11="http://object.integrator.hkpost.com">2500</ns11:insurA
mount>
      <ns12:insurTypeCode
xmlns:ns12="http://object.integrator.hkpost.com"/>
      <ns13:invoiceNumber
xmlns:ns13="http://object.integrator.hkpost.com">78787875</ns13:in
voiceNumber>
      <ns14:invoiceQty
xmlns:ns14="http://object.integrator.hkpost.com">1</ns14:invoiceQt
y>
      <ns15:itemCategory
xmlns:ns15="http://object.integrator.hkpost.com">D</ns15:itemCateg
ory>
      <ns16:licenceNumber
xmlns:ns16="http://object.integrator.hkpost.com">111111</ns16:lice
nceNumber>
      <ns17:mailType
xmlns:ns17="http://object.integrator.hkpost.com"/>
      <ns18:merchandiserEmail
xmlns:ns18="http://object.integrator.hkpost.com" xsi:nil="true"/>
      <ns19:nonDeliveryOptions
xmlns:ns19="http://object.integrator.hkpost.com">2</ns19:nonDelive
ryOptions>
      <ns20:paidAmt
xmlns:ns20="http://object.integrator.hkpost.com" xsi:nil="true"/>
      <ns21:pickupOffice
xmlns:ns21="http://object.integrator.hkpost.com" xsi:nil="true"/>
      <ns22:products
xmlns:ns22="http://object.integrator.hkpost.com">
        <item>
          <ns22:contentDesc>iPhone case</ns22:contentDesc>
          <ns22:currencyCode>HKD</ns22:currencyCode>
          <ns22:productCountry>AUA</ns22:productCountry>
          <ns22:productQty>5</ns22:productQty>
          <ns22:productValue>14</ns22:productValue>
          <ns22:productWeight>1</ns22:productWeight>
     <ns22:productTariffCodeStr>123456</ns22:productTariffCodeStr>
        </item>
      </ns22:products>
```

	`<ns23:recipientAddress xmlns:ns23="http://object.integrator.hkpost.com">Test Address</ns23:recipientAddress>`
	`<ns24:recipientCity xmlns:ns24="http://object.integrator.hkpost.com">New York</ns24:recipientCity>`
	`<ns25:recipientContactNo xmlns:ns25="http://object.integrator.hkpost.com">21234567</ns25:recipientContactNo>`
	`<ns26:recipientEmail xmlns:ns26="http://object.integrator.hkpost.com">test-receipent@ec-ship.test</ns26:recipientEmail>`
	`<ns27:recipientFax xmlns:ns27="http://object.integrator.hkpost.com">22222222</ns27:recipientFax>`
	`<ns28:recipientName xmlns:ns28="http://object.integrator.hkpost.com">Test Receipent</ns28:recipientName>`
	`<ns29:recipientPostalNo xmlns:ns29="http://object.integrator.hkpost.com">10111</ns29:recipientPostalNo>`
	`<ns30:refNo xmlns:ns30="http://object.integrator.hkpost.com">ECShipApi testing</ns30:refNo>`
	`<ns31:satchelTypeCode xmlns:ns31="http://object.integrator.hkpost.com"/>`
	`<ns32:senderAddress xmlns:ns32="http://object.integrator.hkpost.com">Test address</ns32:senderAddress>`
	`<ns33:senderContactNo xmlns:ns33="http://object.integrator.hkpost.com">22222222</ns33:senderContactNo>`
	`<ns34:senderCountry xmlns:ns34="http://object.integrator.hkpost.com">HK</ns34:senderCountry>`
	`<ns35:senderCustRef xmlns:ns35="http://object.integrator.hkpost.com">12345678</ns35:senderCustRef>`
	`<ns36:senderEmail xmlns:ns36="http://object.integrator.hkpost.com">test-sender@ec-ship.test</ns36:senderEmail>`
	`<ns37:senderFax xmlns:ns37="http://object.integrator.hkpost.com">22222222</ns37:senderFax>`
	`<ns38:senderName xmlns:ns38="http://object.integrator.hkpost.com">Peter Chan</ns38:senderName>`
	`<ns39:shipCode xmlns:ns39="http://object.integrator.hkpost.com">APL</ns39:shipCode>`
	`  </api02Req>`
	`  </createTemporaryOrder>`
	`</soapenv:Body>`

Sample of Response Parameters	`<soapenv:Body>`
	`  <createTemporaryOrderResponse xmlns="http://webservice.integrator.hkpost.com">`
	`  <createTemporaryOrderReturn>`
	`  <additionalDocument/>`
	`  <deliveryCharge>0</deliveryCharge>`
	`  <errMessage>Success</errMessage>`
	`  <insurPermFee>0</insurPermFee>`
	`  <itemNo/>`
	`<orderNo>P000000000001310</orderNo>`

	<status>0</status> </createTemporaryOrderReturn> </createTemporaryOrderResponse> </soapenv:Body>

12.EC-Ship Posting API – Cancel Temporary Shipping Record

Function	This function cancels the temporary order delivery information
Operations:	cancelTemporaryOrder
Request	api12Req type Api12Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ orderNo ; type ArrayOf_xsd_string ▪▪ item - optional, unbounded; type string
Response	cancelTemporaryOrderReturn type Api12 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ orderNo ; type ArrayOf_xsd_string ▪▪ item - optional, unbounded; type string

Request

(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
orderNo	STRING ARRAY	100	*	List of Order no. The maximum limit of the list is 100.

Response

Parameter	Data Type	Remark
errMessage	TEXT	Error Message of API call
status	NUMBER	Status of API call
orderNo	STRING ARRAY	List of Order no.

Sample of Request Parameters	`<soapenv:Body>`

	`<cancelTemporaryOrder xmlns="http://webservice.integrator.hkpost.com">`
	`<api12Req>`
	`<ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`<ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">spi_demo_account</ns2:integratorUsername>`
	`<ns3:orderNo xmlns:ns3="http://object.integrator.hkpost.com">`
	`<item>P000000000001304</item>`
	`</ns3:orderNo>`
	`</api12Req>`
	`</cancelTemporaryOrder>`
	`</soapenv:Body>`

Sample of Response	`<soapenv:Body>`
	`<cancelTemporaryOrderResponse xmlns="http://webservice.integrator.hkpost.com">`
	`<cancelTemporaryOrderReturn>`
	`<errMessage>Success</errMessage>`
	`<orderNo>`
	`<orderNo>P000000000001304</orderNo>`
	`</orderNo>`
	`<status>0</status>`
	`</cancelTemporaryOrderReturn>`
	`</cancelTemporaryOrderResponse>`
	`</soapenv:Body>`

13.EC-Ship Posting API – Get Temporary Shipping Record

Function	This function provides temporary shipping record.
Operations:	getTemporaryOrderInfoStr
Request	api08Req type Api08Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ orderNo ; type string

Response	getTemporaryOrderInfoStrReturn type Api08- extension of type ApiResponseObject
	▪ errMessage ; type string
	▪ status type int
	▪ additionalDocument ; type string
	▪ certificateNo ; type string
	▪ certificateQty type int
	▪ comments ; type string
	▪ counterPaidAmount ; type decimal
	▪ countryCode ; type string
	▪ currencyCode ; type string
	▪ deliveryCharge ; type decimal
	▪ importerEmail ; type string
	▪ importerFax ; type string
	▪ importerReference ; type string
	▪ importerTel ; type string
	▪ insurAmount ; type decimal
	▪ insurPermFee ; type decimal
	▪ insurTypeCode ; type string
	▪ invoiceNo ; type string
	▪ invoiceQty type int
	▪ itemCategory ; type string
	▪ itemCategoryDesc ; type string
	▪ itemNo ; type string
	▪ licenceNo ; type string
	▪ mailType ; type string
	▪ nonDeliveryOptions ; type string
	▪ orderNo ; type string
	▪ orderStatus ; type string
	▪ products ; type ArrayOf_tns1_Product_v1
	  ▪ item - optional, unbounded; type Product_v1
	  ▪ contentDesc ; type string
	  ▪ currencyCode ; type string
	  ▪ productCountry ; type string
	  ▪ productQty ; type int
	  ▪ productTariffCode ; type string
	  ▪ productValue ; type decimal
	  ▪ productWeight ; type decimal
	▪ recipientAddress ; type string
	▪ recipientCity ; type string
	▪ recipientContactNo ; type string
	▪ recipientCountry ; type string
	▪ recipientEmail ; type string

	▪ recipientFax ; type string ▪ recipientName ; type string ▪ recipientPostalNo ; type string ▪ referenceNo ; type string ▪ satchelAmount ; type decimal ▪ satchelTypeCode ; type string ▪ senderAddress ; type string ▪ senderCity ; type string ▪ senderContactNo ; type string ▪ senderCountry ; type string ▪ senderCustomsReference ; type string ▪ senderEmail ; type string ▪ senderFax ; type string ▪ senderName ; type string ▪ senderPostalNo ; type string ▪ shipCode ; type string ▪ totWeight ; type decimal ▪ userId ; type string ▪ webPaidAmount ; type decimal ▪ mcn ; type string

Request

(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
orderNo	TEXT	16	*	Order no. (e.g. P999999999999999)

Response

Parameter	Data Type	Remark
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages

userId	TEXT	EC-Ship user name
Delivery Service		
shipCode	TEXT	Delivery Service Shipping Code ID. For details please refer to Appendix A – Shipping Code Detail
mailType	TEXT	Mail type code (for EC-GET, Smart Post, Local Parcel, Local CourierPost, Local Registered Mail and Speedpost Multipack Box Offer only) For details please refer to Appendix E – Mail Type Code
insurTypeCode	TEXT	Insurance Type (For Speedpost only) For details please refer to Appendix D – Insurance Service Code.
insurAmount	NUMBER	Insured Amount (For Air Parcel, Surface Parcel, Speedpost Service, E-express+ & Surface/Air Insured Mail only).
insurPermFee	NUMBER	Insurance Premium Amount
satchelTypeCode	TEXT	Satchel Type (For Speedpost only) For details please refer to Appendix M – Satchel Type (For Speedpost only)
satchelAmount	NUMBER	Satchel amount
totWeight	NUMBER	Total weight of the item
webPaidAmount	NUMBER	Total amount paid by credit card
counterPaidAmount	NUMBER	Total amount paid at counter
deliveryCharge	NUMBER	Total Postal
orderStatus	TEXT	Status of the item
Delivery Information / Sender's Address		
senderName	TEXT	Sender name
senderAddress	TEXT	Sender address
senderCountry	TEXT	Sender country code * Fixed using "Hong Kong SAR" as sender country. Otherwise the entire request will be rejected.
senderContactNo	TEXT	Sender contact number
senderFax	TEXT	Sender fax number
senderEmail	TEXT	Sender email address
Delivery Information / Delivery Address		
recipientName	TEXT	Recipient name / Company
recipientAddress	TEXT	Recipient address
recipientCity	TEXT	Recipient city
recipientPostalNo	TEXT	Recipient postal number

		For details please refer to Appendix J – Postal Code
countryCode	TEXT	Destination of Delivery Address For Other Destinations Service, please refer to Appendix B – Country / Region for Other Destinations Service For local service, countryCode value is “HKG”.
recipientContactNo	TEXT	Recipient contact number Pattern Constraint: ^[0-9\s\(\)\+\-]+$
recipientFax	TEXT	Recipient fax number Pattern Constraint: ^[0-9\s\(\)\+\-]+$
recipientEmail	TEXT	Recipient email address Pattern Constraints: ^[_A-Za-z0-9-\+]+(\.[_A-Za-z0-9-]+)*@[A-Za-z0-9-]+(\.[A-Za-z0-9]+)*(\.[A-Za-z]{2,})$
referenceNo	TEXT	Reference No.
mcn	TEXT	Mail Collection Number (MCN)
Delivery Information / Customs Declaration		
itemCategory	TEXT	Category of delivery items For details please refer to Appendix L – Available item category for each service "Gifts (non-commercial)" is not an acceptable reason for export for commercial items. An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it. "Commercial sale of goods (B2B)" is to be used only for items sent from one business to another business. "E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction.
itemCategoryDesc	TEXT	Category description of the delivery items if itemCategory is “O” (Other).
Delivery Information / Customs Declaration / Content Description		
contentDesc	TEXT	Product detail description
productTariffCode	TEXT	Please provide the HS tariff number according to the Harmonized Commodity Description and Coding System developed by the destinations' relevant authority.
productQty	NUMBER	Quantity of the product
productValue	NUMBER	Declared value of the product
productWeight	NUMBER	Net weight of the product (include all the packing) Example:

		0.102, 0.520
productCountry	TEXT	Country code where the goods originated (including production, manufacture or assembly).
currencyCode	TEXT	Currency used for the declared value. For details please refer to Appendix G – Currency Code
Delivery Information / Customs Declaration / Additional Information		
senderCustomsReference	TEXT	Sender's Customs Reference (EU Import One-Stop-Shop IOSS number, if applicable) Due to privacy issue, the entered IOSS number will not be displayed on the posting form or label printed from this platform.
importerReference	TEXT	Importer's Reference (If known) (tax code / VAT No./ importer code)
importerTel	NUMBER	Importer's Telephone Number (If known)
importerFax	NUMBER	Importer's Fax Number (If known)
importerEmail	TEXT	Importer's Email Address (If known)
comments	TEXT	Comments (e.g.: goods subject to quarantine, sanitary / phytosanitary inspection or other restrictions)
licenceNo	TEXT	Licence Number(s) (If any)
certificateNo	TEXT	Certificate Number(s) (If any)
certificateQty	NUMBER	Quantity of certificate
invoiceNo	TEXT	Invoice Number(s) An invoice should be attached to each commercial item.
invoiceQty	NUMBER	Quantity of invoice
nonDeliveryOptions	TEXT	Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only) For details, please refer to Appendix N – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)

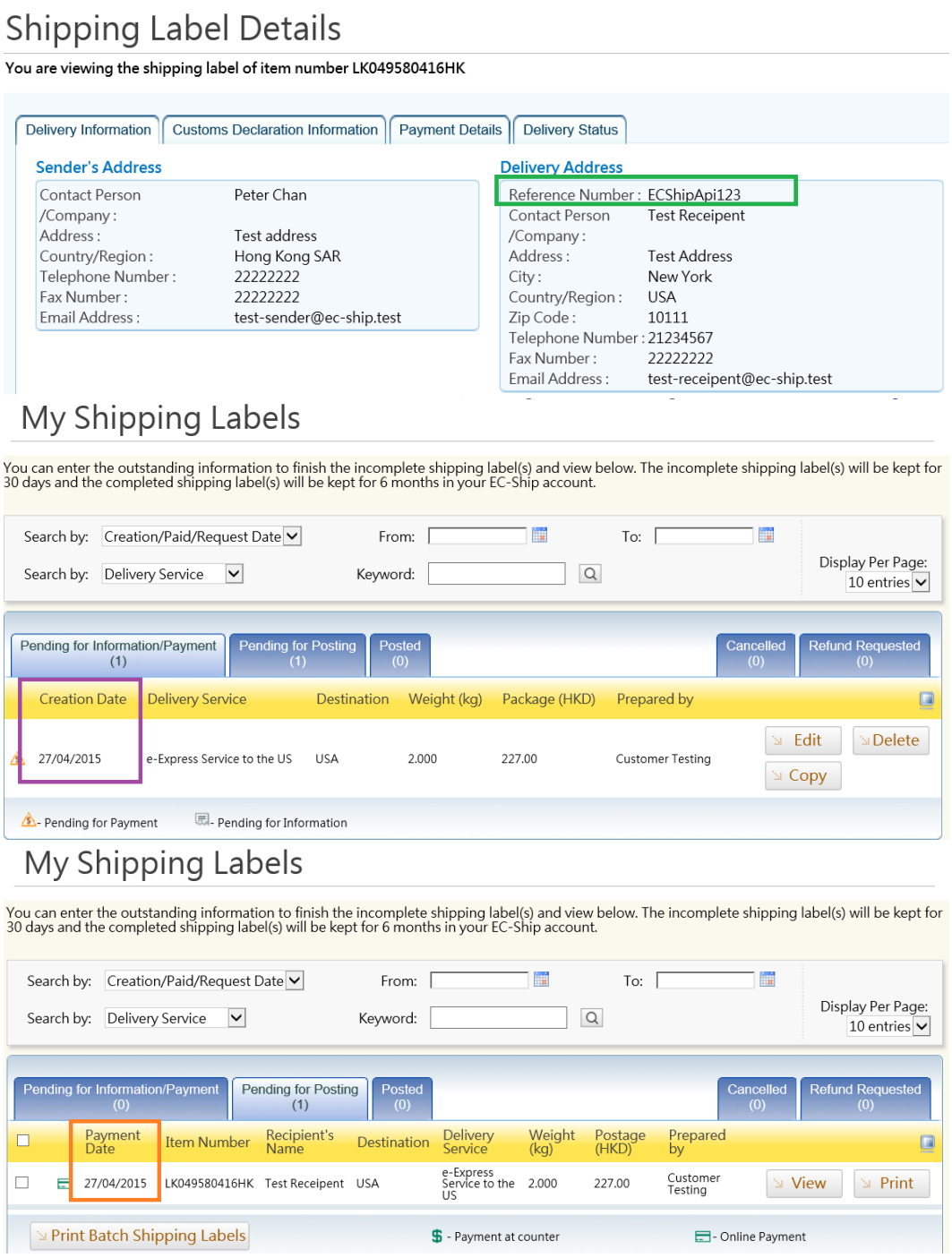
Sample of Request Parameters	`<soapenv:Body>`
	`  <getTemporaryOrderInfoStr xmlns="http://webservice.integrator.hkpost.com">`
	`  <api08Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`  <ns3:orderNo xmlns:ns3="http://object.integrator.hkpost.com">P000000000001306</ns3:orderNo>`
	`  </api08Req>`
	`  </getTemporaryOrderInfoStr>`
	`</soapenv:Body>`

Sample of Response	`<soapenv:Body>`

```
  <getTemporaryOrderInfoStrResponse
xmlns="http://webservice.integrator.hkpost.com">
    <getTemporaryOrderInfoStrReturn>
      <additionalDocument>NA</additionalDocument>
      <certificateNo>Cert123456</certificateNo>
      <certificateQty>0</certificateQty>
      <comments>Test Declaration Comment</comments>
      <counterPaidAmount>0.0</counterPaidAmount>
      <countryCode>USA</countryCode>
      <currencyCode>HKD</currencyCode>
      <deliveryCharge>108.00</deliveryCharge>
      <errMessage>Success</errMessage>
      <importerEmail>test@test.test</importerEmail>
      <importerFax>222222222</importerFax>
      <importerReference>IMP23232</importerReference>
      <importerTel>767676767</importerTel>
      <insurAmount>2500.00</insurAmount>
      <insurPermFee>12.50</insurPermFee>
      <insurTypeCode>NA</insurTypeCode>
      <invoiceNo>78787875</invoiceNo>
      <invoiceQty>0</invoiceQty>
      <itemCategory>D</itemCategory>
      <itemCategoryDesc>null</itemCategoryDesc>
      <itemNo>null</itemNo>
      <licenceNo>111111</licenceNo>
      <mailType>null</mailType>
      <nonDeliveryOptions>1</nonDeliveryOptions>
      <orderNo>P000000000001306</orderNo>
      <orderStatus>null</orderStatus>
      <products>
        <products>
          <contentDesc>iPhone case</contentDesc>
          <currencyCode>HKD</currencyCode>
          <productCountry>Australia (WA)</productCountry>
          <productQty>5</productQty>
          <productTariffCode>123456</productTariffCode>
          <productValue>14.000</productValue>
          <productWeight>1.000</productWeight>
        </products>
      </products>
      <recipientAddress>Test Address</recipientAddress>
      <recipientCity>New York</recipientCity>
      <recipientContactNo>21234567</recipientContactNo>
      <recipientCountry>US</recipientCountry>
      <recipientEmail>test-receipent@ec-ship.api</recipientEmail>
      <recipientFax>22222222</recipientFax>
      <recipientName>Test Receipent</recipientName>
      <recipientPostalNo>12345</recipientPostalNo>
      <referenceNo>ECShipApi testing</referenceNo>
      <satchelAmount>0.00</satchelAmount>
      <satchelTypeCode/>
      <senderAddress>Test address</senderAddress>
      <senderCity>null</senderCity>
      <senderContactNo>22222222</senderContactNo>
      <senderCountry>HK</senderCountry>
      <senderCustomsReference>12345678</senderCustomsReference>
      <senderEmail>test-sender@ec-ship.api</senderEmail>
      <senderFax>22222222</senderFax>
      <senderName>Peter Chan</senderName>
      <senderPostalNo>null<senderPostalNo>
      <shipCode>APL</shipCode>
      <status>0</status>
      <totWeight>1.000</totWeight>
```

	`<userId>b000001</userId>`
	`<webPaidAmount>0.0</webPaidAmount>`
	`</getTemporaryOrderInfoStrReturn>`
	`</getTemporaryOrderInfoStrResponse>`
	`</soapenv:Body>`

14.EC-Ship Posting API – Get Item No.

Function	This function provides item number information by different criteria 1. Reference No. (i.e. the field highlighted in green below) 2. Order Date. (i.e. the field highlighted in purple below) 3. Payment Date (i.e. the field highlighted in orange below) 
Operations:	getItemNo
Request	api26Req type Api26Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string

	▪ searchParam ; type ArrayOf_xsd_string ▪▪ item - optional, unbounded; type string ▪ searchType ; type string ▪ sortOrder ; type string
Response	getItemNoReturn type Api26 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status type int ▪ itemMapping ; type ArrayOf_tns1_ItemMapping ▪▪ item - optional, unbounded; type ItemMapping ▪▪▪ itemNo ; type string ▪▪▪ searchParam ; type string ▪ searchType ; type string

Request

(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
searchType	TEXT	20	*	Option: “REF_NO” / “ORDER_DATE” / “PAY_DATE”
searchParam	TEXT	16	*	List of Input Parameter For Search Type “ORDER_DATE” / “PAY_DATE”, please specify an exact date in searchParam. The date format should be “YYYY-MM-DD”. e.g. order date from 2015-07-01 to 2015-07-03

				searchParam[]{‘2015-07-01’, ‘2015-07-02’,’2015-07-03’}
sortOrder	TEXT	20	*	Option: “DESC” / “ASC”

Response

Parameter	Data Type	Remark
errMessage	TEXT	Error Message of API call
status	NUMBER	Status of API call
searchType	TEXT	The search criteria
ItemMapping Cardinality – One		
itemNo	TEXT	The item number corresponding to the search parameter
searchParam	TEXT	The search parameter

Sample of Request Parameters (SearchType = REF_NO)	<soapenv:Body> <getItemNo xmlns="http://webservice.integrator.hkpost.com"> <api26Req> <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId> <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername> <ns3:searchParam xmlns:ns3="http://object.integrator.hkpost.com">> <item>ECShipApi testing</item> <item>ECShipApi123</item> <item>111</item> </ns3:searchParam> <ns4:searchType xmlns:ns4="http://object.integrator.hkpost.com">REF_NO</ns4:searchType> <ns5:sortOrder xmlns:ns5="http://object.integrator.hkpost.com">DESC</ns5:sortOrder> </api26Req> </getItemNo> </soapenv:Body>
Sample of Request Parameters (SearchType = ORDER_DATE)	<soapenv:Body> <getItemNo xmlns="http://webservice.integrator.hkpost.com">> <api26Req> <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId> <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername> <ns3:searchParam xmlns:ns3="http://object.integrator.hkpost.com">> <item>2015-07-23</item> <item>2015-07-24</item> </ns3:searchParam> <ns4:searchType xmlns:ns4="http://object.integrator.hkpost.com">ORDER_DATE</ns4:searchType>

	`<ns5:sortOrder xmlns:ns5="http://object.integrator.hkpost.com">DESC</ns5:sortOrder>`
	`</api26Req>`
	`</getItemNo>`
	`</soapenv:Body>`

Sample of Response	`<soapenv:Body>`
	`<getItemNoResponse xmlns="http://webservice.integrator.hkpost.com">`
	`<getItemNoReturn>`
	`<errMessage xsi:nil="true"/>`
	`<itemMapping>`
	`<itemMapping>`
	`<itemNo>LK049580416HK</itemNo>`
	`<searchParam>2015-04-27 00:00:00</searchParam>`
	`</itemMapping>`
	`</itemMapping>`
	`<searchType>PAY_DATE</searchType>`
	`<status>0</status>`
	`</getItemNoReturn>`
	`</getItemNoResponse>`
	`</soapenv:Body>`

	`<soapenv:Body>`
	`<getItemNoResponse xmlns="http://webservice.integrator.hkpost.com">`
	`<getItemNoReturn>`
	`<errMessage xsi:nil="true"/>`
	`<itemMapping/>`
	`<searchType>ORDER_DATE</searchType>`
	`<status>0</status>`
	`</getItemNoReturn>`
	`</getItemNoResponse>`
	`</soapenv:Body>`

	`<soapenv:Body>`
	`<getItemNoResponse xmlns="http://webservice.integrator.hkpost.com">`
	`<getItemNoReturn>`
	`<errMessage xsi:nil="true"/>`
	`<itemMapping>`
	`<itemMapping>`
	`<itemNo>LK049580416HK</itemNo>`
	`<searchParam>ECShipApi123</searchParam>`
	`</itemMapping>`
	`</itemMapping>`
	`<searchType>REF_NO</searchType>`
	`<status>0</status>`
	`</getItemNoReturn>`
	`</getItemNoResponse>`
	`</soapenv:Body>`

15. EC-Ship Posting API – Download Proof of Delivery (for Local CourierPost and Local Registered Mail)

Function	This function provides POD in PDF format.
Operations:	getPOD
Request	Api29Req type Api29Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ itemNo; type string
Response	getPODReturn type Api29 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ POD ; type base64Binary

Request

(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
itemNo	TEXT	13	*	Item No

Response

Parameter	Data Type	Remark
status	NUMBER	0: Success -1: Failed
errMessage	TEXT	Error Messages
COP	base64Binary	PDF file

Sample of Request Parameters	- itemNo = DA997002001HK

	`<getPOD xmlns="http://webservice.integrator.hkpost.com">`
	`  <api29Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`  <ns3:itemNo xmlns:ns3="http://object.integrator.hkpost.com">DA997002001HK</ns3:itemNo>`
	`  </api29Req>`
	`</getPOD>`

Sample of Response	 Hongkong Post 香港郵政 香港郵政 - 郵件派遞記錄 Hongkong Post - Mail Delivery Record 郵件編號 Item No.: DA997002001HK 郵件類別 Category of Item: 本地郵政速遞 Local CourierPost 郵政局 / 派遞局 Post Office / Delivery Office: 葵涌特快專遞郵件中心 Kwai Chung Speedpost Centre 郵件狀況 Item Status: 成功派遞 Delivered 派遞日期及時間 Date and time of Delivery: 27/11/2018 16:18:50 領件人簽署 Signature of Recipient:

16.EC-Ship Postage API

Location	(Testing Site) https://service.hongkongpost.hk/API-trial/services/Calculator?wsdl (Production Site) https://api.hongkongpost.hk/API/services/Calculator?wsdl (Production Site) https://partner.hongkongpost.hk/API/services/Calculator?wsdl
Target Namespace	http://webservice.integrator.hkpost.com
Protocol	SOAP
Default style	Document
Transport protocol	SOAP over HTTPS
Operations	1. getTotalPostage

17.EC-Ship Postage API – Get Postage

Function	This function provides the postage charges information based on different criteria.
Operations:	getTotalPostage
Request	api01Req type Api01Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ countryCode ; type string ▪ insuranceAmount ; type decimal ▪ insuranceTypeCode ; type string ▪ mailType ; type string ▪ mailSize ; type string ▪ shipCode ; type string ▪ weight ; type decimal
Response	getTotalPostageReturn type Api01 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status ; type int ▪ additionalCharge ; type decimal ▪ insurancePremiumFee ; type decimal ▪ totalPostage ; type decimal

Please refer to "EC-Ship Posting API – Create Shipping Record" for data description

Sample of Request Parameters	e.g e-Express+ Service - countryCode = USA - shipCode = AEX - mailType = N/A - weight = 1.1 - insuranceAmount =1000 - insuranceTypeCode = N/A e.g. Air Registered Mail - countryCode = USA - shipCode = ARM - mailType = SC - weight = 1.1 - insuranceAmount = N/A - insuranceTypeCode = N/A e.g. Air Parcel - countryCode = USA - shipCode = APL - mailType = N/A - weight = 1.1 - insuranceAmount =1000 - insuranceTypeCode = N/A e.g. Surface Registered Mail - countryCode = USA

	- shipCode = SRM - mailType = SC - weight = 1.1 - insuranceAmount = N/A - insuranceTypeCode = N/A e.g. Surface Parcel - countryCode = USA - shipCode =SPL - mailType = N/A - weight = 1.1 - insuranceAmount =1000 - insuranceTypeCode = N/A e.g. SpeedPost - countryCode = USA - shipCode = EMS - mailType = N/A - weight = 1.1 - insuranceAmount =2500 - insuranceTypeCode = 0 or 1 0: GENERAL ITEMS 1: WATCH, CAMERA, AND THEIR PARTS AND ACCESSORIES (EXCLUDING BATTERY) e.g. EC-GET - countryCode = HKG - shipCode = LEG - mailType = CC or PL - weight = 1.1 - insuranceAmount =n/a - insuranceTypeCode =n/a e.g. LocalCourier Post - countryCode = HKG - shipCode = LCP - mailType = CC - weight = 1.1 - insuranceAmount = N/A - insuranceTypeCode = N/A

	`<getTotalPostage xmlns="http://webservice.integrator.hkpost.com">`
	`<api01Req>`
	`<ns1:ecshipUsername xmlns:ns1="http://object.integrator.hkpost.com">tapi_demo_account</ns1:ecshipUsername>`
	`<ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`<ns3:countryCode xmlns:ns3="http://object.integrator.hkpost.com">USA</ns3:countryCode>`

	`<ns4:insuranceAmount xmlns:ns4="http://object.integrator.hkpost.com" xsi:nil="true"></ns4:insuranceAmount>`
	`<ns5:insuranceTypeCode xmlns:ns5="http://object.integrator.hkpost.com" xsi:nil="true"></ns5:insuranceTypeCode>`
	`<ns6:mailType xmlns:ns6="http://object.integrator.hkpost.com">LC</ns6:mailType>`
	`<ns7:shipCode xmlns:ns7="http://object.integrator.hkpost.com">ARM</ns7:shipCode>`
	`<ns8:weight xmlns:ns8="http://object.integrator.hkpost.com">1.100</ns8:weight>`
	`</api01Req>`
	`</getTotalPostage>`

Sample of Response	`<getTotalPostageResponse xmlns="http://webservice.integrator.hkpost.com">`
	`<getTotalPostageReturn>`
	`<additionalCharge>0.00 </additionalCharge>`
	`<errMessage>Success </errMessage>`
	`<insurancePremiumFee>0.00 </insurancePremiumFee>`
	`<status>0 </status>`
	`<totalPostage>193.20 </totalPostage>`
	`</getTotalPostageReturn>`
	`</getTotalPostageResponse>`

18.EC-Ship Tracking API

Location	(Testing Site) https://service.hongkongpost.hk/API-trial/services/Tracking?wsdl (Production Site) https://api.hongkongpost.hk/API/services/Tracking?wsdl (Production Site) https://partner.hongkongpost.hk/API/services/Tracking?wsdl
Target Namespace	http://webservice.integrator.hkpost.com
Protocol	SOAP
Default style	Document
Transport protocol	SOAP over HTTPS
Operations	1. getMTTInfo 2. getTTInfo

19. EC-Ship Tracking API - Trace status by milestones

Function	This function retrieves the current milestone of item.
Operations:	getMTTInfo
Request	api04Req type Api04Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ itemNo ; type string
Response	getMTTInfoReturn type Api04 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status type int ▪ itemNo ; type string ▪ trackingDate ; type dateTime ▪ ttStatus ; type string

Request
(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
itemNo	TEXT	13	*	Item no.

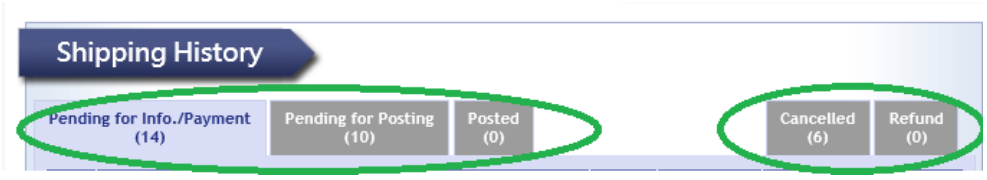
Response

Parameter	Data Type	Remark
errMessage	TEXT	Error Message of API call
itemNo	TEXT	Item no.
status	NUMBER	Status Code 0 : Success -1 : Failed
trackingDate	TEXT	The date of specified tracking information.
ttStatus	TEXT	The current milestone of track and trace data. For details please refer to Appendix C.

Sample of Request Parameters	- itemNo = `AY990650854HK`

	`<soapenv:Body>`
	`  <getMTTInfo xmlns="http://webservice.integrator.hkpost.com">`
	`  <api04Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`  <ns3:itemNo xmlns:ns3="http://object.integrator.hkpost.com">AY990650854HK</ns3:itemNo>`
	`  </api04Req>`
	`  </getMTTInfo>`
	`  </soapenv:Body>`

Sample of Response	`<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">`
	`  <soapenv:Body>`
	`  <getMTTInfoResponse xmlns="http://webservice.integrator.hkpost.com">`
	`  <getMTTInfoReturn>`
	`  <errMessage>Success</errMessage>`
	`  <itemNo>AY990650854HK</itemNo>`
	`  <status>0</status>`
	`  <trackingDate>2015-01-05T01:23:18.000Z</trackingDate>`
	`  <ttStatus>13</ttStatus>`
	`  </getMTTInfoReturn>`
	`  </getMTTInfoResponse>`
	`  </soapenv:Body>`
	`</soapenv:Envelope>`

	The data is equivalent to content on EC-Ship Online Platform. Related User Interface is listed below as reference. 

20.EC-Ship Tracking API – Trace delivery details

Function	This function tracks and traces delivery detail.
Operations	getTTInfo
Request	api05Req type Api05Request - extension of type ApiRequestObject ▪ ecshipUsername ; type string ▪ hkpId ; type string ▪ integratorUsername ; type string ▪ itemNo ; type string ▪ language ; type string
Response	getTTInfoReturn type Api05 - extension of type ApiResponseObject ▪ errMessage ; type string ▪ status type int ▪ itemNo ; type string ▪ trackingInfos ; type ArrayOf_tns1_TrackingInfo ▪ item - optional, unbounded; type TrackingInfo ▪ itemNo ; type string ▪ trackingDate ; type dateTime ▪ trackingDetail ; type string

Request
(* Mandatory fields)

Parameter	Data Type	Length Constraint	Mandatory	Remark
ecshipUsername	TEXT	60		EC-Ship username * Either ecshipUsername or hkpId is required If that EC-Ship account does not be upgraded to HKP ID, please provide EC-Ship account login name to this field
hkpId	TEXT	60		Hongkong Post ID * Either ecshipUsername or hkpId is required If that EC-Ship account is upgraded to HKP ID, please provide HongKong Post ID login name to this field
integratorUsername	TEXT	20	*	API username
itemNo	TEXT	13	*	Item no.
language	TEXT	1	*	Language code ‘1’ : English ‘2’ : Traditional Chinese ‘3’ : Simplified Chinese

Response

Parameter	Data Type	Remark
status	NUMBER	Status Code 0 : Success -1 : Failed
itemNo	TEXT	Item no.
errMessage	TEXT	Error Message
trackingDate	TEXT	The date of specified tracking information.
trackingDetail	TEXT	The detail of specified tracking information. The content is based on the language code specified in the request

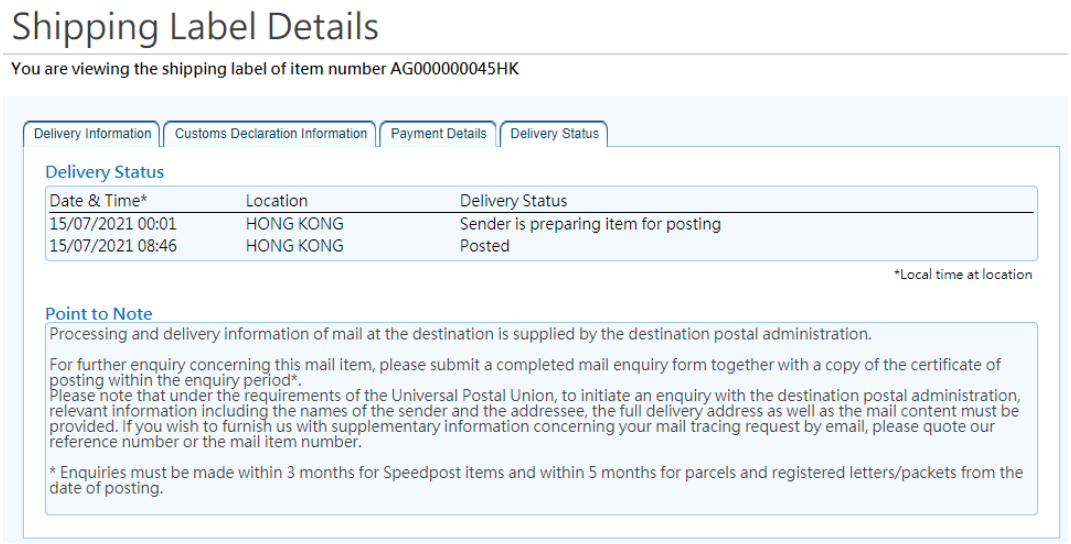
Sample of Request Parameters	-itemNo = AG000000045HK

	`<soapenv:Body>`
	`  <getTTInfo xmlns="http://webservice.integrator.hkpost.com">`
	`  <api05Req>`
	`  <ns1:hkpId xmlns:ns1="http://object.integrator.hkpost.com">ecshipdemo</ns1:hkpId>`
	`  <ns2:integratorUsername xmlns:ns2="http://object.integrator.hkpost.com">api_demo_account</ns2:integratorUsername>`
	`  <ns3:itemNo xmlns:ns3="http://object.integrator.hkpost.com">AG000000045HK</ns3:itemNo>`
	`  <ns4:language xmlns:ns4="http://object.integrator.hkpost.com">1</ns4:language>`
	`  </api05Req>`
	`  </getTTInfo>`
	`  </soapenv:Body>`

Sample of Response	`<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xsd="http://www.w3.org/2001/XMLSchema" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">`
	`  <soapenv:Body>`
	`  <getTTInfoResponse xmlns="http://webservice.integrator.hkpost.com">`
	`  <getTTInfoReturn>`
	`  <errMessage>`
	`Success  </errMessage>`
	`  <itemNo>`
	`AG000000045HK </itemNo>`
	`  <status>`
	`0  </status>`
	`  <trackingInfos>`
	`  <trackingInfos>`
	`  <itemNo>`
	`AG000000045HK</itemNo>`
	`  <trackingDate>`
	`2021-07-15T08:01:00.000Z  </trackingDate>`
	`  <trackingDetail>`
	`Item pending for posting.  </trackingDetail>`
	`  </trackingInfos>`
	`  <trackingInfos>`
	`  <itemNo>`
	`AG000000045HK </itemNo>`

```
      <trackingDate>
2021-07-15T08:46:00.000Z      </trackingDate>
      <trackingDetail>
Item was accepted by HKPost.      </trackingDetail>
     </trackingInfos>
    </trackingInfos>
   </getTTInfoReturn>
  </getTTInfoResponse>
 </soapenv:Body>
</soapenv:Envelope>
```


The data is equivalent to content on EC-Ship Online Platform.
Related User Interface is listed below as reference.



21. Appendix A – Shipping Code Detail

Shipping Code	English Name	Chinese Name	Status
Other Destinations Services			
ARM	Air Registered Mail	空郵郵件	Available
AOM	Air Ordinary Mail	空郵	Available
AIM	Air Insured Mail	空郵保險	Available
APL	Air Parcel	空郵包裹	Available
SRM	Surface Registered Mail	平郵郵件	Available
SOM	Surface Ordinary Mail	平郵	Available
SIM	Surface Insured Mail	平郵保險	Available
SPL	Surface Parcel	平郵包裹	Available
AEX	e-Express+ Service	易網遞	Available
EMS	Speedpost Service	特快專遞服務	Available
EMSMPB	Speedpost Multipack Box Offer	特快專遞「萬用箱優惠」	Available
Local Services			
LEG	EC-GET	易寄取	Available
SMP	Smart Post	易送遞	Suspended (since 19 July 2021)
LCP	Local Courier Post	本地郵政速遞郵件	Available
LPL	Local Parcel	本地包裹	Available
LRM	Local Registered Mail	本地掛號	Available

22. Appendix B – Country / Region for Other Destinations Service

Country / Region Code	English Name	Chinese Name
AFA	Afghanistan	阿富汗
ALA	Albania	阿爾巴尼亞
DZA	Algeria	阿爾及利亞
ADA	Andorra	安道爾
AOA	Angola	安哥拉
AIA	Anguilla	安圭拉島
AGA	Antigua & Barbuda	安提瓜及巴布達
ARA	Argentina	阿根廷
AMA	Armenia	亞美尼亞
AWA	Aruba	阿魯巴
ACA	Ascension	阿森松
AUA	Australia (WA)	澳大利亞 (西澳大利亞)
AUB	Australia (others)	澳大利亞 (其他省份)
ATA	Austria	奧地利

Country / Region Code	English Name	Chinese Name
AZA	Azerbaijan	阿塞拜彊
PTB	Azores	亞速爾
BSA	Bahamas	巴哈馬
BHA	Bahrain	巴林
IBA	Baleares Islands	巴利阿里群島
BDA	Bangladesh	孟加拉
BBA	Barbados	巴巴多斯
BYA	Belarus	白俄羅斯
BEA	Belgium	比利時
BZA	Belize	伯利茲
BJA	Benin	貝寧
BMA	Bermuda	百慕達
BTA	Bhutan	不丹
BOA	Bolivia	玻利維亞
BAA	Bosnia and Herzegovina	波斯尼亞和黑塞哥維那
BWA	Botswana	博茨瓦納
BRA	Brazil	巴西
IOA	British Indian O.T.	英屬印度洋地區
BNA	Brunei Darussalam	文萊
BGA	Bulgaria	保加利亞
BFA	Burkina Faso	布納基納法索
BIA	Burundi	布隆迪
CKA	COOK ISLANDS	庫克群島
KHA	Cambodia	柬埔寨
CMA	Cameroon	喀麥隆
CAA	Canada	加拿大
ESC	Canary Islands	加那利群島
CVA	Cape Verde Island	佛得角群島
XKA	Caroline Islands	加羅林群島
KYA	Cayman Islands	開曼群島
CFA	Central Africa Republic	中非共和國
TDA	Chad	查得
CLA	Chile	智利
CNA	Chinese Mainland (Beijing)	中國內地(北京)
CNB	Chinese Mainland (Fuzhou)	中國內地(福州)
CNC	Chinese Mainland (Guangdong Province)	中國內地(廣東省)
CND	Chinese Mainland (Hangzhou)	中國內地(杭州)
CNE	Chinese Mainland (Kunming)	中國內地(昆明)
CNG	Chinese Mainland (Other area)	中國內地(其他地區)
CNF	Chinese Mainland (Shanghai)	中國內地(上海)
CNH	Chinese Mainland (Tianjin)	中國內地(天津)
CNI	Chinese Mainland (Wenzhou)	中國內地(溫州)

Country / Region Code	English Name	Chinese Name
CNJ	Chinese Mainland (Xiamen)	中國內地(廈門)
CXA	Christmas Islands	聖誕島
CCA	Cocos (Keeling) Island	科科斯群島
COA	Colombia	哥倫比亞
KMA	Comoros	科摩羅
CDA	Congo (Democratic Rep Of the)	剛果民主共和國
CGA	Congo (Republic of)	剛果
EUA	Corsica	科西嘉島
CRA	Costa Rica	哥斯達黎加
HRA	Croatia	克羅地亞
CUA	Cuba (Guantanamo Bay)	古巴 (關塔那摩灣)
CUB	Cuba (Other places)	古巴 (其他地方)
CYA	Cyprus	塞浦路斯
CZA	Czech Republic	捷克
CIA	Côte d'Ivoire (Rep.)	科特迪瓦
DKA	Denmark	丹麥
DJA	Djibouti	吉布提
DMA	Dominica	多米尼克
DOA	Dominican Republic	多米尼加共和國
ECA	Ecuador	厄瓜多爾
EGA	Egypt	埃及
SVA	El Salvador	薩爾瓦多
GQA	Equatorial Guinea (Republic of)	赤道幾內亞
ERA	Eritrea	厄立特里亞
EEA	Estonia (Republic of)	愛沙尼亞
SZA	Eswatini	斯威士蘭
ETA	Ethiopia	埃塞俄比亞
GPA	FR. W. I. (Guadeloupe)	法屬西印度群島 (瓜德羅普島)
MQA	FR. W. I. (Martinique)	法屬西印度群島 (馬提尼克島)
FKA	Falkland Island (inc. Deps)	福克蘭群島 (包括屬地)
FOA	Faroe Islands	法羅群島
FJA	Fiji	斐濟
FIA	Finland	芬蘭
FRA	France	法國
GFA	French Guiana	法屬圭亞那
PFA	French Polynesia	法屬波利尼西亞
GAA	Gabon	加蓬
GMA	Gambia	岡比亞
XEA	Gaza and Khan Yunis	加沙及汗尤尼斯
GEA	Georgia (Republic of)	格魯吉亞
DEA	Germany	德國
GHA	Ghana	加納

Country / Region Code	English Name	Chinese Name
GIA	Gibraltar	直布羅陀
GRA	Greece	希臘
GLA	Greenland	格陵蘭
GDA	Grenada	格林納達
GUA	Guam	關島
GTA	Guatemala	危地馬拉
GNA	Guinea (Republic of)	幾內亞
GWA	Guinea Bissau (Republic of)	幾內亞比紹
GYA	Guyana	圭亞那
HTA	Haiti	海地
HNA	Honduras (Republic of)	洪都拉斯
HUA	Hungary	匈牙利
ISA	Iceland	冰島
INA	India (Mumbai)	印度 (孟買)
INB	India (Other places)	印度 (其他地方)
IDA	Indonesia	印度尼西亞
IRA	Iran	伊朗
IQA	Iraq	伊拉克
IEA	Ireland	愛爾蘭
ILA	Israel	以色列
ITA	Italy	意大利
JMA	Jamaica	牙買加
JPA	Japan	日本
JPB	Japan (Ryukyu Islands)	日本 (琉球群島)
JOA	Jordan	約旦
KZA	Kazakhstan	哈薩克
KEA	Kenya	肯尼亞
KIA	Kiribati	基里巴斯
KPA	Democratic People's Republic of Korea	朝鮮民主主義人民共和國
KRA	Korea	韓國
XOA	Kosovo	科索沃
KWA	Kuwait	科威特
KGA	Kyrgyzstan	吉爾吉斯
LAA	Laos	老撾
LVA	Latvia	拉脫維亞
LBA	Lebanon	黎巴嫩
LSA	Lesotho	萊索托
LRA	Liberia	利比里亞
LYA	Libyan Arab Jamahiriya (Libya)	利比亞
LIA	Liechtenstein	列支敦士登
LTA	Lithuania (Republic of)	立陶宛
LUA	Luxembourg	盧森堡

Country / Region Code	English Name	Chinese Name
MOA	Macao	澳門
MGA	Madagascar (Democratic Republic of)	馬達加斯加
PTC	Madeira	馬德拉
MWA	Malawi	馬拉維
MYA	Malaysia (Peninsular)	馬來西亞 (半島馬來西亞)
MYB	Malaysia (Sabah)	馬來西亞 (沙巴)
MYC	Malaysia (Sarawak)	馬來西亞 (沙撈越)
MVA	Maldives (Republic of)	馬爾代夫
MLA	Mali	馬里
MTA	Malta	馬爾他
MPA	Mariana Islands	馬里亞納群島
MHA	Marshall Islands	馬紹爾群島
MRA	Mauritania	毛里塔尼亞
MUA	Mauritius	毛里求斯
MXA	Mexico	墨西哥
FMA	Micronesia (Fed. State of)	密克羅尼西亞
MDA	Moldova (Republic of)	摩爾多瓦
MCA	Monaco	摩納哥
MNA	Mongolia	蒙古
MEA	Montenegro (Republic of)	黑山(共和國)
MSA	Montserrat	蒙特塞拉特
MAA	Morocco	摩洛哥
MZA	Mozambique	莫桑比克
MMA	Myanmar (Union of)	緬甸
NAA	Namibia	納米比亞
NRA	Nauru Islands	瑙魯群島
NPA	Nepal	尼泊爾
NLA	Netherlands	荷蘭
ANA	Netherlands Antilles	荷屬安的列斯群島
NCA	New Caledonia	新喀里多尼亞
NZA	New Zealand	新西蘭
XLA	New Zealand Islands Territories (Cook Islands)	新西蘭屬土島嶼 (庫克群島)
NIA	Nicaragua	尼加拉瓜
NEA	Niger Republic	尼日爾
NGA	Nigeria	尼日利亞
NFA	Norfolk Islands	諾福克島
MKA	North Macedonia	北馬其頓
NOA	Norway	挪威
OMA	Oman, Sultanate of	阿曼
PKA	Pakistan	巴基斯坦
PWA	Palau	帕勞
PAA	Panama (Republic of)	巴拿馬

Country / Region Code	English Name	Chinese Name
PGA	Papua New Guinea	巴布亞新幾內亞
PYA	Paraguay	巴拉圭
PEA	Peru	秘魯
PHA	Philippines	菲律賓
PNA	Pitcairn Island	皮特凱恩島
PLA	Poland	波蘭
PTA	Portugal	葡萄牙
PRA	Puerto Rico	波多黎各
QAA	Qatar	卡塔爾
REA	Reunion (State of)	留尼汪島
ROA	Romania	羅馬尼亞
RUA	Russian Federation	俄羅斯聯邦
RWA	Rwanda	盧旺達
ASA	Samoa (U.S.A. Territory)	薩摩亞 (美國屬土)
SMA	San Marino	聖馬力諾
STA	Sao Tome & Principe (Republic of)	聖多美和普林西比
SAA	Saudi Arabia	沙地阿拉伯
SNA	Senegal	塞內加爾
RSA	Serbia (Republic of)	塞爾維亞(共和國)
SCA	Seychelles	塞舌爾
SLA	Sierra Leone	塞拉里昂
SGA	Singapore	新加坡
SKA	Slovakia	斯洛伐克
SIA	Slovenia (Republic of)	斯洛文尼亞
SBA	Solomon Islands	所羅門群島
SOA	Somali	索馬里
ZAA	South Africa (Republic of)	南非
ESA	Spain	西班牙
ESB	Spanish terr. of N.A.	北非西班牙屬土
SJA	Spitzbergen	斯匹次卑爾根群島
LKA	Sri Lanka (Republic of)	斯里蘭卡
KNA	St. Christopher (St. Kitts) And Nevis	聖克里斯托佛島及尼維斯島
SHA	St. Helena	聖赫勒拿島
LCA	St. Lucia	聖盧西亞
PMA	St. Pierre and Miquelon	聖皮埃爾和密克隆
VCA	St. Vincent Grenadines	聖文森特和格林納丁斯
SDA	Sudan (Rep. of)	蘇丹
SRA	Suriname	蘇里南
SEA	Sweden	瑞典
CHA	Switzerland	瑞士
SYA	Syrian Arab Republic (Syria)	阿拉伯敘利亞共和國(敘利亞)
TWA	Taiwan	台灣

Country / Region Code	English Name	Chinese Name
TJA	Tajikistan (Republic of)	塔吉克
TZA	Tanzania	坦桑尼亞
THA	Thailand	泰國
TLA	Timor-Leste (Dem. Rep.)	東帝汶(民主共和國)
TGA	Togo	多哥
TOA	Tonga	湯加
VGA	Tortola, British Virgin Islands	托爾托拉島(英屬處女群島)
TTA	Trinidad & Tobago	千里達和多巴哥
TAA	Tristan de Cunha	特里斯坦 - 達庫尼亞島
TNA	Tunisia	突尼斯
TRA	Türkiye	土耳其
TMA	Turkmenistan	土庫曼
TCA	Turks & Caicos Islands	特克斯和凱科斯群島
TVA	Tuvalu	圖瓦盧
USA	USA (Hawaii)	美國 (夏威夷)
USB	USA (New York)	美國 (紐約)
USC	USA (other States)	美國 (其他州)
UGA	Uganda	烏干達
UAA	Ukraine	烏克蘭
AEA	United Arab Emirates	阿拉伯聯合酋長國
GBA	United Kingdom	英國
GBB	United Kingdom (Guernsey)	英國 (根西島)
GBC	United Kingdom (Isle Of Man)	英國 (曼島)
GBD	United Kingdom (Jersey)	英國 (澤西)
UYA	Uruguay	烏拉圭
UZA	Uzbekistan (Republic of)	烏茲別克
VUA	Vanuatu (The Republic of)	瓦努阿圖
VAA	Vatican City	梵蒂岡
VEA	Venezuela	委內瑞拉
VNA	Vietnam	越南
VIA	Virgin Islands of the U.S.A.	美屬處女群島
UMA	Wake Island	威克島
WFA	Wallis & Futuna Is.	瓦利斯群島和富圖納群島
WSA	Western Samoa	西薩摩亞
YEA	Yemen	也門 (屬前阿拉伯也門共和國的地方)
YEB	Yemen (Other Places)	也門 (其他地方)
ZMA	Zambia	贊比亞
ZWA	Zimbabwe	津巴布韋

23.Appendix C – Milestone of track and trace

Status Code	English Name	Chinese Name
-1	Unsuccessful payment	付款交易尚未成功
0	Pending posting	郵件等待投寄
1	Item was rejected by HKPost	香港郵政已拒絕收取郵件
10	Order was cancelled and postage was refunded	訂單已取消並退回款項
11	Payment is in progress	付款處理中
12	Unsuccessful payment	付款失敗
13	Being processed	處理中
14	Item was wrongly dispatched	錯誤分發郵件
16	Item was returned to CMC	郵件已退回中央郵件中心
18	Unsuccessful delivery (Returned to Sender)	郵件未能成功派遞 (退回寄件人)
19	Ordinary mail has been purged	普通郵件已被清除
2	Item was accepted by HKPost	香港郵政已收取郵件
3	Item has left Hong Kong for its destination	郵件已離開香港前往目的地
4	Item has arrived at destination delivery office and is being processed for delivery to the addressee	郵件到達目的地派遞局，並正在處理中。
5	Item was delivered successfully	郵件已成功派遞
6	Unsuccessful delivery	郵件未能成功派遞
7	Order was cancelled	訂單已取消
8	Item was withdrawn.	郵件已被取回
9	Incomplete acceptance. Item is being held in the post office.	郵件投寄未完成，仍在郵局中。

24.Appendix D – Insurance Service Code

Insurance Code	English Name	Chinese Name
0	GENERAL ITEMS	一般物品
1	WATCH, CAMERA, AND THEIR PARTS AND ACCESSORIES (EXCLUDING BATTERY)	手錶、相機、其零件及配件(不包含電池)

25.Appendix E – Mail Type Code

Mail Type Code	English Name	Chinese Name	Service (Ship code)
CC	Convenience Store Collection	便利店取件	LEG, LCP, LPL
PL	iPostal Station Collection	智郵站取件	LEG, LCP, LPL
D1	Mail Delivery	郵件派遞	LCP, LPL, LRM

Mail Type Code	English Name	Chinese Name	Service (Ship code)

05	Speedpost Multipack Box Offer (M1 box)	特快專遞萬用箱優惠 (M1 箱)	EMSMPB
10	Speedpost Multipack Box Offer (M2 box)	特快專遞萬用箱優惠 (M2 箱)	EMSMPB
20	Speedpost Multipack Box Offer (M3 box)	特快專遞萬用箱優惠 (M3 箱)	EMSMPB
30	Speedpost Multipack Box Offer (M4 box)	特快專遞萬用箱優惠 (M4 箱)	EMSMPB

26.Appendix F – Mail Size Code

Mail Size Code	English Name	Chinese Name
P	Small Letter	小型信件
G	Large Letter	大型信件
E	Packet	郵包

What are "Small Letter", "Large Letter" and "Packet"?
https://www.hongkongpost.hk/tc/postage_calculator/format2.html?1616469756945

27.Appendix G – Currency Code

Currency Code	Currency English Name	Currency Chinese Name
AUD	Australian Dollar	澳元
BRL	Brazil Real	巴西里拉
CAD	Canadian Dollar	加元
CHF	Swiss Franc	瑞士法郎
CNY	Yuan Renminbi	人民幣
EUR	Euro	歐羅
GBP	Pound Sterling	英鎊
HKD	HK Dollar	港幣
JPY	Japan Yen	日圓
KRW	Korean Won	韓圓
MOP	Macao Pataca	澳門圓
NZD	New Zealand Dollar	紐西蘭元
SGD	Singapore Dollar	新加坡元
TWD	New Taiwan dollar	新臺幣
USD	US Dollar	美元
ZAR	South African Rand	蘭特

28.Appendix H – Status Code and Error Message

Status Code	Meaning
0	Success
-1	Failed

Status Code	Meaning
1001	Sender country not in Hong Kong
1002	Exceeded maximum number of products
1003	Shipping rate calculate failed
1004	Item number not available
1005	Status incorrect for update
1006	Did not support this account.
1007	Retrieve account failed
1010	Zip code incorrect
1101	Order Number not found
9902	Invalid order no.
9903	Invalid user's item
9904	Invalid partner code
9905	Get order no. failed
9907	Exceeded maximum number of deleted items
9910	The item you enquire is already beyond the enquiry period. We are unable to provide you with further information. We are sorry for the inconvenience caused. Enquiry of SpeedPost item should be made within 3 months from the posting date. Enquiry period for local and outward postal items is within 5 months. For other inward items, the enquiry period is within 6 months.
9911	No record found
9912	Only local service support thermal label printing
9998	Invalid input
9999	General Exception

29.Appendix I – Collection Office

Collection Office Code	English Name	Chinese Name
ABD/CTR	Aberdeen Post Office	香港仔郵政局
APT	Airport Post Office	機場郵政局
ALC	Ap Lei Chau Post Office	鴨脷洲郵政局
BUT	Butterfly Post Office	蝴蝶郵政局
CWB	Causeway Bay Post Office	銅鑼灣郵政局
CHW	Chai Wan Post Office	柴灣郵政局
CCU/CTR	Cheung Chau Post Office	長洲郵政局
CFT	Cheung Fat Post Office	長發郵政局
CSW/CTR	Cheung Sha Wan Post Office	長沙灣郵政局
CHC	Choi Hung Chuen Post Office	彩虹邨郵政局
CKY	Chuk Yuen Post Office	竹園郵政局
COS	City One Shatin Post Office	沙田第一城郵政局
CNR	Concorde Road Post Office	協調道郵政局
CBP	Cyberport Post Office	數碼港郵政局
DBY/CTR	Discovery Bay Post Office	愉景灣郵政局
FPK	Fairview Park Post Office	錦繡花園郵政局
FNG	Fanling Post Office	粉嶺郵政局
FOT	Fo Tan Post Office	火炭郵政局

Collection Office Code	English Name	Chinese Name
FSN	Fu Shan Post Office	富山郵政局
FUS	Fu Shin Post Office	富善郵政局
FTI	Fu Tai Post Office	富泰郵政局
GPO/CTR	General Post Office	郵政總局
GAV	Gillies Avenue Post Office	機利士路郵政局
GLR	Gloucester Road Post Office	告士打道郵政局
GVR	Granville Road Post Office	加連威老道郵政局
HAV	Happy Valley Post Office	跑馬地郵政局
HEN	Hennessy Road Post Office	軒尼詩道郵政局
HFC	Heng Fa Chuen Post Office	杏花邨郵政局
HGN	Heng On Post Office	恆安郵政局
HNK	Hin Keng Post Office	顯徑郵政局
HFS	Hing Fat Street Post Office	興發街郵政局
HMS	Hing Man Street Post Office	興民街郵政局
HMT	Ho Man Tin Post Office	何文田郵政局
HHB	Hung Hom Bay Post Office	紅磡灣郵政局
KTI	Kam Tai Post Office	錦泰郵政局
KMT	Kam Tin Post Office	錦田郵政局
KTN	Kennedy Town Post Office	堅尼地城郵政局
KNG	King's Road Post Office	英皇道郵政局
KBY	Kowloon Bay Post Office	九龍灣郵政局
KCL/CTR	Kowloon Central Post Office	九龍中央郵政局
KCY/CTR	Kowloon City Post Office	九龍城郵政局
KEA/CTR	Kowloon East Post Office	東九龍郵政局
KWC	Kwai Chung Post Office	葵涌郵政局
KWF	Kwai Fong Post Office	葵芳郵政局
KSG	Kwai Shing Post Office	葵盛郵政局
KWW	Kwong Wa Street Post Office	廣華街郵政局
KWY	Kwong Yuen Post Office	廣源郵政局
KTG	Kwun Tong Post Office	觀塘郵政局
LKG	Lai King Post Office	荔景郵政局
LKK	Lai Kok Post Office	麗閣郵政局
LMT	Lam Tin Post Office	藍田郵政局
LMA/CTR	Lamma Post Office	南丫郵政局
LEN	Lee On Post Office	利安郵政局
LMS	Lei Muk Shue Post Office	梨木樹郵政局
LTG	Lei Tung Post Office	利東郵政局
LGK	Leung King Post Office	良景郵政局
LFU	Lok Fu Post Office	樂富郵政局
MOS/CTR	Ma On Shan Post Office	馬鞍山郵政局
MSC	Mei Foo Sun Chuen Post Office	美孚新邨郵政局
MEL	Mei Lam Post Office	美林郵政局

Collection Office Code	English Name	Chinese Name
MGK	Mong Kok Post Office	旺角郵政局
MHL	Morrison Hill Post Office	摩理臣山郵政局
MWO/CTR	Mui Wo Post Office	梅窩郵政局
NCW	Ngau Chi Wan Post Office	牛池灣郵政局
NTK	Ngau Tau Kok Post Office	牛頭角郵政局
OIM	Oi Man Post Office	愛民郵政局
PEK	Peak Post Office	山頂郵政局
PCH/CTR	Peng Chau Post Office	坪洲郵政局
PKR	Perkins Road Post Office	白建時道郵政局
PLM	Po Lam Post Office	寶林郵政局
PFL	Pok Fu Lam Post Office	薄扶林郵政局
RPB	Repulse Bay Post Office	淺水灣郵政局
SKG/CTR	Sai Kung Post Office	西貢郵政局
SYP/CTR	Sai Ying Pun Post Office	西營盤郵政局
SNT	San Tin Post Office	新田郵政局
SMP	Sau Mau Ping Post Office	秀茂坪郵政局
SHK	Sha Kok Post Office	沙角郵政局
STK	Sha Tau Kok Post Office	沙頭角郵政局
SCL/CTR	Sha Tin Central Post Office	沙田中央郵政局
SSP	Sham Shui Po Post Office	深水埗郵政局
SKN	Shau Kei Wan Post Office	筲箕灣郵政局
SKM	Shek Kip Mei Post Office	石硤尾郵政局
SLI	Shek Lei Post Office	石籬郵政局
SWK	Shek Wai Kok Post Office	石圍角郵政局
SWH/CTR	Shek Wu Hui Post Office	石湖墟郵政局
SHT	Sheung Tak Post Office	尚德郵政局
SWN	Sheung Wan Post Office	上環郵政局
SHU	Shun Lee Post Office	順利郵政局
SSW	Siu Sai Wan Post Office	小西灣郵政局
SUK	So Uk Post Office	蘇屋郵政局
STY	Stanley Post Office	赤柱郵政局
SNC	Sun Chui Post Office	新翠郵政局
THG	Tai Hing Post Office	大興郵政局
TKT	Tai Kok Tsui Post Office	大角咀郵政局
TKS	Tai Koo Shing Post Office	太古城郵政局
TAO	Tai O Post Office	大澳郵政局
TPO/CTR	Tai Po Post Office	大埔郵政局
TNY	Tin Yiu Post Office	天耀郵政局
TYT	Tin Yuet Post Office	天悅郵政局
TKW	To Kwa Wan Post Office	土瓜灣郵政局
TYS	Tong Yin Street Post Office	唐賢街郵政局
TTM	Tsat Tsz Mui Post Office	七姊妹郵政局

Collection Office Code	English Name	Chinese Name
TKO/CTR	Tseung Kwan O Post Office	將軍澳郵政局
TST/CTR	Tsim Sha Tsui Post Office	尖沙咀郵政局
TYI	Tsing Yi Post Office	青衣郵政局
TSW/CTR	Tsuen Wan Post Office	荃灣郵政局
TWW	Tsuen Wan West Post Office	荃灣西郵政局
TWS	Tsz Wan Shan Post Office	慈雲山郵政局
TCL/CTR	Tuen Mun Central Post Office	屯門中央郵政局
TCG	Tung Chung Post Office	東涌郵政局
WFU/CTR	Wah Fu Post Office	華富郵政局
WMG	Wah Ming Post Office	華明郵政局
WCH/CTR	Wan Chai Post Office	灣仔郵政局
WTT	Wan Tau Tong Post Office	運頭塘郵政局
WOC	Wo Che Post Office	禾輋郵政局
WTS	Wong Tai Sin Post Office	黃大仙郵政局
WYN	Wyndham Street Post Office	雲咸街郵政局
YTG	Yau Tong Post Office	油塘郵政局
YYT	Yau Yat Tsuen Post Office	又一村郵政局
YUR	Yeung Uk Road Post Office	楊屋道郵政局
YLG/CTR	Yuen Long Post Office	元朗郵政局

30.Appendix J – Postal Code

Destination	Postal Code Pattern
Australia and New Zealand	9999
Brazil	99999-999
Canada	X9X 9X9
Ecuador	999999
France	99999
Germany	99999
Norway	9999
Russian Federation	999999
Senegal	99999
Singapore	999999
Korea	99999, 999999
Chinese Mainland	999999
United Kingdom	X9 9XX, X99 9XX, X9X 9XX, XX9 9XX, XX99 9XX, XX9X 9XX
USA	99999
Vietnam	999999

31.Appendix K – Collection Notification Method & Language of SMS

Notification Method

Code	Name	Service (Ship code)
S	SMS	LEG, LCP, LPL
E	Email	LCP, LPL

Language of SMS

Code	Name
E	English
C	Traditional Chinese

32. Appendix L – Available item category for each service

Item category Code	Description
D	Documents
M	E-commerce goods
S	Commercial sale of goods (B2B)
G	Gift(s) (non-commercial)
O	Other
R	Returned goods

Service (Ship code)	Item Category
EMS, EMSMPB, ARM, APL, SRM, SPL, AEX	D, G, M, S, R, O

33. Appendix M – Satchel Type (For Speedpost only)

Code	Description
S1	SMALL PLASTIC SATCHEL (WHITE)
S2	LARGE PLASTIC SATCHEL (WHITE)

34. Appendix N – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)

Code	Description
2	return this parcel to the sender by the most appropriate means (air or surface route). The sender shall pay the return charge for the parcel (generally comparable to the outward postage and may be higher than the original postage, depending on the return route and other related charges levied by the destination postal administration.)
3	treat this parcel as abandoned

35. Appendix O – Payment Method

Code	Description
OC	Online payment (for online payment or “drop and go” payment)
CP	Permit pay (for drop and go payment only)
CO	Counter payment

36.EC-Ship API Call Limit

To maintain a high level of availability and provide superior quality of service, EC-Ship limits the API call usage for API user as follows. The limits on the total calls are subjected to change, depends on actual usage of API user.

(A) Daily Call

API	Daily Call Limit
Posting API	10,000
Postage API	10,000
Tracking API	10,000

(B) Address Pack Generation

Upper Limit of No. of Address pack generation per call = 60

(C) item No. without posting

Upper Limit of accumulative item (without posting) per EC-Ship user = 5,000

In order to avoid reaching the upper limit of unposted item, it is suggested to cancel those items which would not be posted.