


# Application Programming Interface (API) at EC-Ship System for System Integration with e-Commerce Systems

Version: 1.28

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## Amendment History

| Version | Amendment Date | Description |
|---|---|---|
| 1.0 | May 2021 | 1st Release |
| 1.1 | May 2021 | Update URL |
| 1.2 | July 2021 | Add IOSS number |
| 1.3 | July 2021 | New EC-Get Service |
| 1.4 | July 2021 | Minor change of EC-Ship Tracking API – Trace delivery details & EC-Ship Drop and Go API – Get Drop and Go Info |
| 1.5 | August 2021 | Support Thermal Label for Vantage (Courier) and Vantage (Packet)<br>Add VAT ID for Vantage (Packet) to United Kingdom |
| 1.6 | September 2021 | Update the Remark of productTariffCode |
| 1.7 | October 2021 | Update data length of iPostalStation |
| 1.8 | November 2021 | Add CN22 & CN23 option for Download Shipping Label API |
| 1.9 | March 2022 | Add orderStr to replace order for getting order info<br>Add tempOrderStr to replace tempOrder for getting temp order info<br>Add productTariffCodeStr in create order and temp order to replace productTariffCode for inputting string value for product tariffCode. |
| 1.10 | July 2022 | Rename Multipack |
| 1.11 | July 2022 | Update the destination name of KP and KR |
| 1.12 | July 2022 | Update Sender Instruction in case of non-delivery for parcel |
| 1.13 | September 2022 | Rename Multipack |
| 1.14 | October 2022 | Add thermal label print option for E-Express and registered mail |
| 1.15 | November 2022 | Remove Vantage (Packet) service |
| 1.16 | February 2023 | Update non delivery instructions |
| 1.17 | November 2023 | Support new currency ZAR |
| 1.18 | November 2023 | Cease of Vantage (Courier) |
| 1.19 | March 2024 | Rename EC-GET and support Convenience Store Collection of EC-GET<br>Rename Speedpost Service / Speedpost Multipack Box Offer |
| 1.20 | May 2024 | Support Outward Insured / Ordinary Mail |
| 1.21 | August 2024 | e-Express Service Upgraded to e-Express+ Service |
| 1.22 | December 2024 | Increase the maximum number of Customs Declaration from 8 to 20 |
| 1.23 | August 2025 | Update to Credit Card Alias |
| 1.24 | October 2025 | Update the destination name of “Chinese Mainland” |
| 1.25 | May 2026 | Rename Item Type Code (Gift, Sales of goods, Commercial Sample)<br>Rename Harmonized System Code<br>Update Download Shipping Label PDF File sample<br>Update Download Certificate of Posting PDF File sample |
| 1.26 | October 2026 | Add the 3 identifiers (mPid, nsPid, sPid) for EU destinations and their islands and support the identifiers collection in custom declaration |
| 1.27 | 30 October 2026 | Update the maximum length of mPid, nsPid and sPid to 70 characters. Add Supported Service Postages API endpoint. |
| 1.28 | November 2026 | Update DropAndGo statement endpoint path. |

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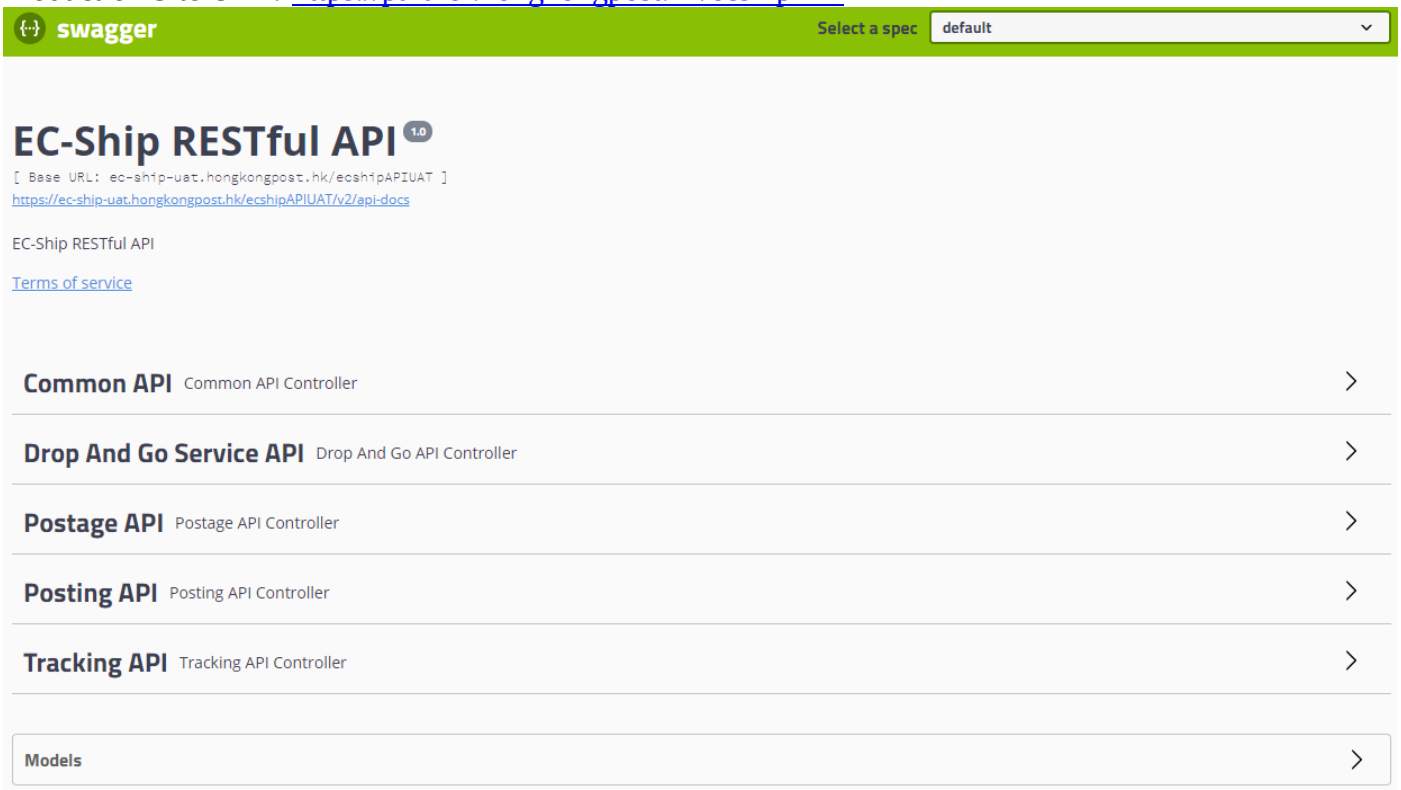
# 1. EC-Ship Web Services URL

Testing Site URL: https://service.hongkongpost.hk/ecshipAPI-trial

Production Site URL: https://partner.hongkongpost.hk/ecshipAPI



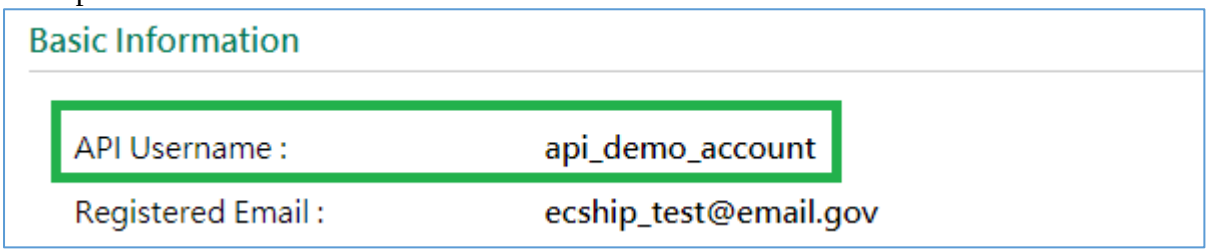
## 2. EC-Ship Web Services Overview

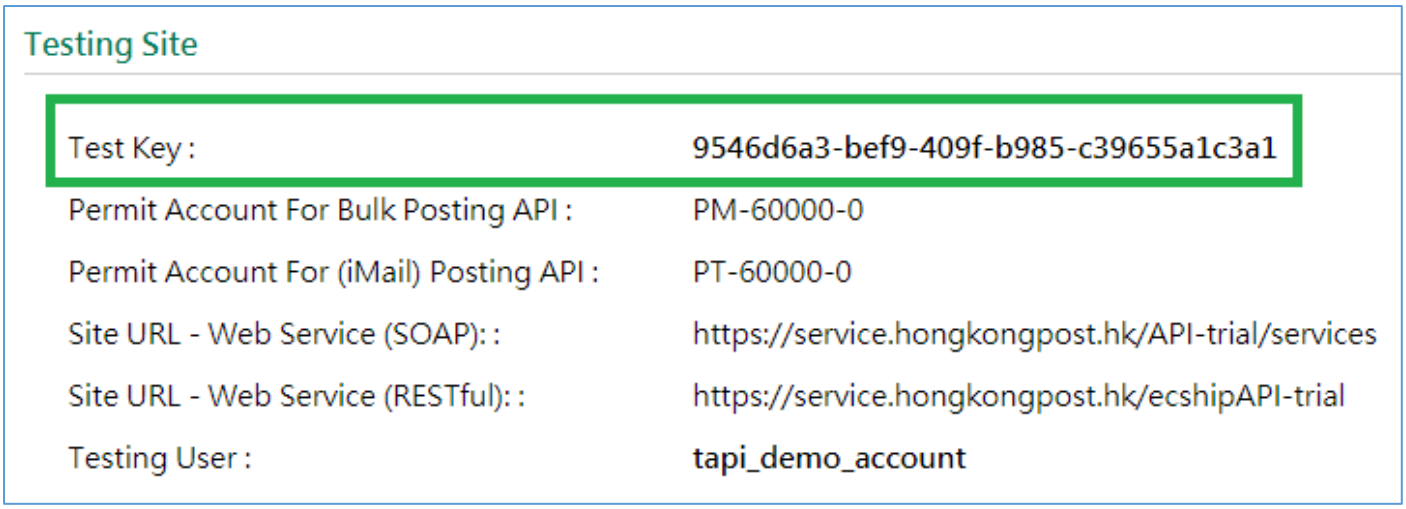
| Web Services | Operations | Usage |
|---|---|---|
| | POST /order | Create shipping record |
| | GET /order/addressPack | Download shipping label |
| | DELETE /order/{orderNo} | Cancel shipping record |
| | GET /order/{orderNo} | Retrieve shipping record |
| | GET /itemNo | Retrieve Item No |
| | GET /order/cop | Download Certificate of Posting |
| | GET /order/pod | Download Proof of Delivery |
| | POST /tempOrder | Create temporary shipping record |
| | DELETE /order/{orderNo} | Cancel temporary shipping record |
| | GET /tempOrder/{orderNo} | Retrieve temporary shipping record |
| Postage | GET /get | Provide delivery charge |
| | GET /supportedPostage/get | Provide supported service delivery charge |
| Tracking | GET /mttInfo | Retrieve item milestone |
| | GET /ttInfo | Retrieve item tracking details |
| Drop and Go | POST /order | Create Drop and Go Statement |
| | DELETE /order/{internetRefNo} | Cancel Drop and Go Statement |
| | GET /order/{internetRefNo} | Retrieve Drop and Go Statement |
| | GET /statement/{internetRefNo} | Download Drop and Go Statement |
| Common | GET /countryList/get | Retrieve Country List |
| | GET /pickupLocation/get | Retrieve iPostal Station and Post Office List |
| | GET /convenienceStorePickupLocation/get | Retrieve Convenience Store List |

## 3. EC-Ship Web Services Authentication

Authentication key is required to call EC-Ship API. The credential is provided registered EC-Ship API users. Credential must be included in your request Header as specified in EC-Ship API. Without this information, your API request will be rejected.

Example



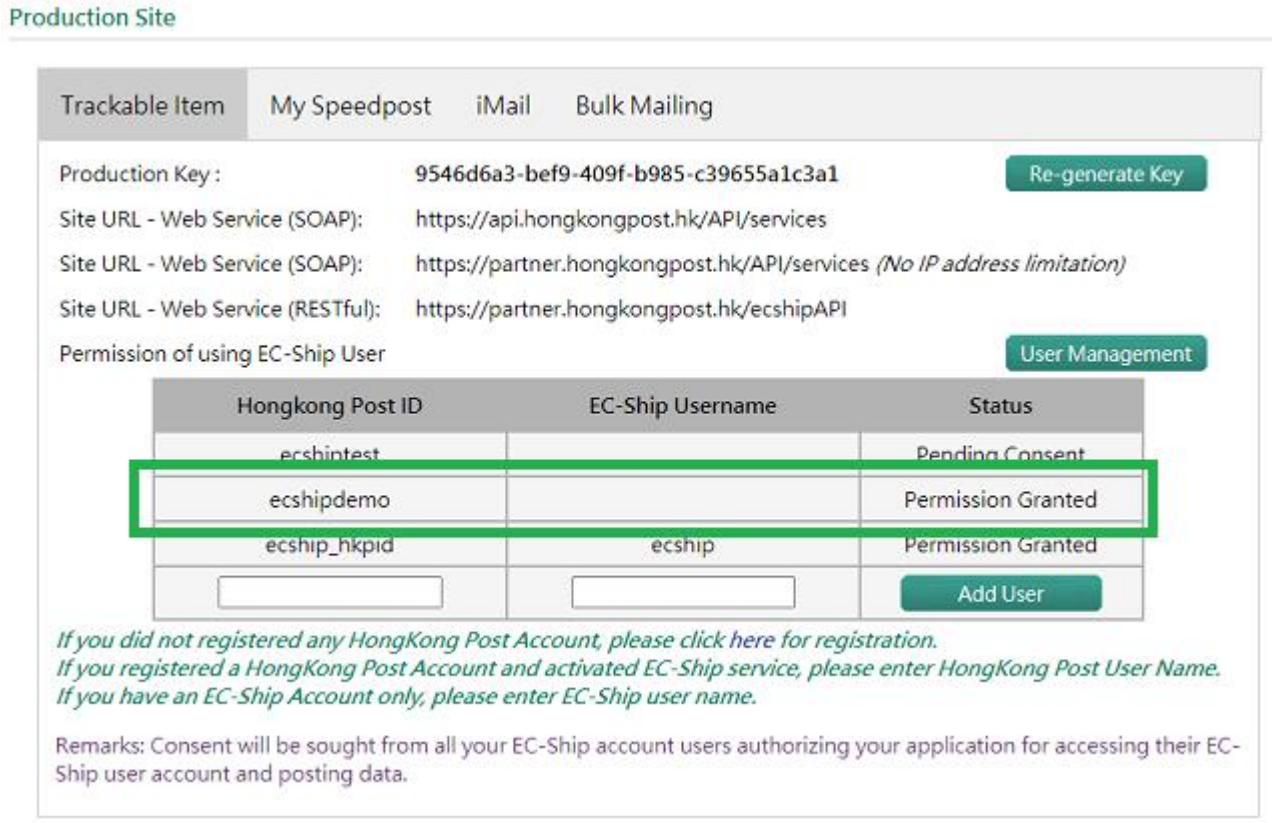

Credential information is included in Header as follows:
Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion.

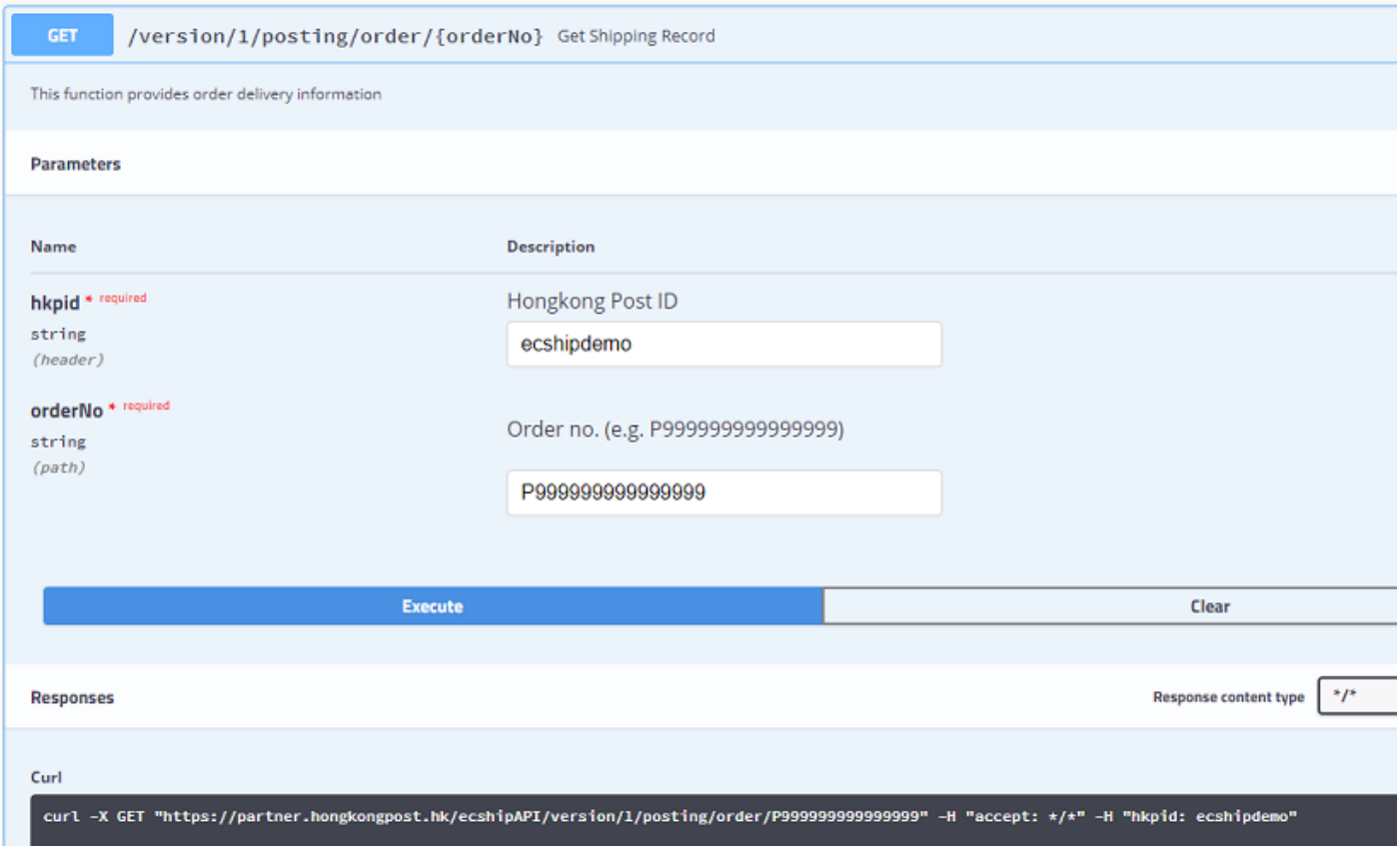
```
4   Authorization: Basic YXBpX2RlbW9fYWNjb3VudDo5NTQ2ZDZhMy1iZWY5LTQwOWYtYjk4NS1=
```

## 4. Associate EC-Ship Online Platform user in API call

It is required to include Hongkong Post ID in request header to EC-Ship API.

Example



# 5. EC-Ship Posting API

| | |
|---|---|
| **Location** | (Testing Site) https://service.hongkongpost.hk/ecshipAPI-trial/version/1/posting<br>(Production Site) https://partner.hongkongpost.hk/ecshipAPI/version/1/posting |
| **Operations** | 1. Create Shipping Record - POST /order<br>2. Download Shipping Label - GET /order/addressPack<br>3. Cancel Shipping Record - DELETE /order/{orderNo}<br>4. Retrieve Shipping Record - GET /order/{orderNo}<br>5. Retrieve Item No - GET /itemNo<br>6. Download Certificate of Posting - GET /order/cop<br>7. Download Proof of Delivery - GET /order/pod<br>8. Create temporary shipping record - POST /tempOrder<br>9. Cancel temporary shipping record - DELETE /order/{orderNo}<br>10. Retrieve temporary shipping record - GET /tempOrder/{orderNo} |

# 6. EC-Ship Posting API – Create Shipping Record

| | |
|---|---|
| Function | API user can make a call to this API to upload the information and then create shipping label. The item will be stored in EC-Ship system.<br><br>EC-Ship API returns a track code and delivery charges. |
| URL | < Posting API Location>/order |
| HTTP Method | POST |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: "string" |
| Request Body | { "certNumber": "string", "certQty": 0, "countryCode": "string", "creditCardNo": "string", "declarationComments": "string", "dropAndGoFlag": "string", "eclbInd": "string", "impEmail": "string", "impEori": "string", "impFaxNo": "string", "impRef": "string", "impTelNo": "string", "insurAmount": 0, "insurTypeCode": "string", "invoiceNumber": "string", "invoiceQty": 0, "ipostalStation": "string", "itemCategory": "string", "itemCategoryDesc": "string", "licenceNumber": "string", "mailSize": "string", "mailType": "string", "mcn": "string", "merchandiserEmail": "string", "msdsFilename": "string", "nonDeliveryOptions": "string", "noticeMethod": "string", "payFlag": "string", "permitNo": "string", "pickupOffice": "string", "products": [ { "contentDesc": "string", "currencyCode": "string", "productCountry": "string", "productQty": 0, "productValue": 0, "productWeight": 0, |

<table>
<tr><td></td><td>
<pre>
      "productTariffCodeStr": "string",
      "mPid": "string",
      "nsPid": "string",
      "sPid": "string"
    }
  ],
  "recipientAddress": "string",
  "recipientCity": "string",
  "recipientContactNo": "string",
  "recipientContactNoAreaCode ": "string",
  "recipientEmail": "string",
  "recipientFax": "string",
  "recipientName": "string",
  "recipientPostalNo": "string",
  "refNo": "string",
  "satchelTypeCode": "string",
  "senderAddress": "string",
  "senderContactNo": "string",
  "senderContactNoAreaCode": "string",
  "senderCountry": "string",
  "senderCustRef": "string",
  "senderEmail": "string",
  "senderFax": "string",
  "senderName": "string",
  "shipCode": "string",
  "sizeDim1": 0,
  "sizeDim2": 0,
  "sizeDim3": 0,
  "smsLang": "string"
}
</pre>
</td></tr>
<tr><td>Response</td><td>
<pre>
{
  "data": {
    "additionalDocument": "string",
    "deliveryCharge": 0,
    "errMessage": "string",
    "insurPermFee": 0,
    "itemNo": "string",
    "orderNo": "string",
    "status": 0,
    "withHighValueSurcharge": 0,
    "withPostageSurcharge": 0
  },
  "error": {
    "code": 0,
    "message": "string"
  }
}
</pre>
</td></tr>
</table>

## Request

Please read the following data description
(* Mandatory fields; # Mandatory for selected country and/or delivery service)

| Parameter | Parameter Type | Data Type | Length Constraint (byte) | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpid | header | TEXT | 60 | * | Hongkong Post ID User Name |
| Delivery Service Cardinality – One | | | | | |
| shipCode | Json body | TEXT | 10 | * | Delivery Service<br><br>Shipping Code ID. For details please refer to Appendix A – Shipping Code Detail |
| mailType | Json body | TEXT | 2 | # | Mail type code<br><br>(for EC-GET, Local Parcel, Local CourierPost, Local Registered Mail and Speedpost Multipack Box Offer only)<br><br>For details please refer to Appendix D – Mail Type Code |
| mailSize | Json body | TEXT | 2 | # | Mail size code<br><br>(for Registered Air/Surface Mail, Local Registered Mail only)<br><br>For details please refer to Appendix E – Mail Size Code |
| insurTypeCode | Json body | TEXT | 10 | # | Insurance Type (For Speedpost Service only)<br><br>For details please refer to Appendix C – Insurance Service Code. |
| insurAmount | Json body | NUMBER | 7 | | Insured Amount<br><br>(For Air Parcel, Surface Parcel, Speedpost Service, e-Express+ and Surface/Air Insured Mail only).<br><br>Insured Amount Limit (HKD) varies according to delivery service. For full information, please refer to Hongkong Post Website. |

| | | | | | |
|---|---|---|---|---|---|
| | | | | | Example of insurance amount limit<br>e-Express+ Service = 5,000.00<br>Air Parcel to US = 2,500.00<br>Surface Parcel to US = 2,500.00<br>Speedpost = 50,000.00<br><br>For e-Express+ Service, please pass 5,000.00 to this field as the premium of e-Express+ Service is fixed. |
| satchelTypeCode | Json body | TEXT | 2 | | Satchel Type<br>(For Speedpost only)<br><br>For details please refer to Appendix K – Satchel Type (For Speedpost only) |
| sizeDim1 | Json body | NUMBER | 7 | # | Delivery item dimension size (Length)<br><br>(For Vantage only) |
| sizeDim2 | Json body | NUMBER | 7 | # | Delivery item dimension size (Width)<br><br>(For Vantage only) |
| sizeDim3 | Json body | NUMBER | 7 | # | Delivery item dimension size (Height)<br><br>(For Vantage only) |
| Delivery Information / Sender's Address<br>Cardinality – One | | | | | |
| senderName | Json body | TEXT | 48 | * | Sender name<br><br>e.g.<br>16 Chinese characters<br>OR<br>48 English characters |
| senderAddress | Json body | TEXT | 140 | * | Sender address<br><br>e.g.<br>46 Chinese characters<br>OR<br>140 English characters |
| senderCountry | Json body | TEXT | 60 | * | Sender country code<br><br>* Fixed using "Hong Kong SAR" as sender country. Otherwise the entire request will be rejected. |
| senderContactNo | Json body | TEXT | 60 | * | Sender contact number |

| | | | | | |
|---|---|---|---|---|---|
| | | | | | * For EC-GET, sender contact number must be mobile number |
| senderContactNoAreaCode | Json body | TEXT | 3 | | Sender contact number area code<br><br>* Default area code is 852 if no value provided to this field<br><br>Options: 852, 853, 86<br><br>(For EC-GET, Local Parcel, Local Courier, Local Registered Mail only) |
| senderFax | Json body | TEXT | 60 | | Sender fax number |
| senderEmail | Json body | TEXT | 60 | # | Sender email address |
| Delivery Information / Delivery Address<br>Cardinality – One | | | | | |
| recipientName | Json body | TEXT | 48 | * | Recipient name / Company<br><br>e.g.<br>16 Chinese characters<br>OR<br>48 English characters |
| recipientAddress | Json body | TEXT | 140 | * | Recipient address<br><br>80 Chinese characters<br>OR<br>140 English characters<br><br>Remarks: address of post office and iPostal Station is not valid for Mail Delivery Service |
| recipientCity | Json body | TEXT | 70 | * | Recipient city |
| recipientPostalNo | Json body | TEXT | 17 | # | Recipient postal number<br><br>For details please refer to Appendix H – Postal Code |
| countryCode | Json body | TEXT | 3 | * | Destination of Delivery Address<br><br>For Other Destinations Service, please retrieve full destinations list using EC-Ship Common API – Retrieve Country List<br><br>For local service, countryCode value is “HKG”. |
| recipientContactNo | Json body | TEXT | 60 | # | Recipient contact number<br><br>Pattern Constraint:<br>^[0-9\s\(\)\+\-]+$ |

| | | | | | |
|---|---|---|---|---|---|
| recipientContactNoAreaCode | Json body | TEXT | 3 | | Recipient contact number area code<br><br>* Default area code is 852 if no value provided for this field<br><br>Options: 852, 853, 86<br><br>(For EC-GET, Local Parcel, Local Courier, Local Registered Mail only) |
| recipientFax | Json body | TEXT | 60 | | Recipient fax number<br><br>Pattern Constraint:<br>^[0-9\s\(\)\+\-]+$ |
| recipientEmail | Json body | TEXT | 60 | # | Recipient email address<br><br>Pattern Constraints:<br>^[_A-Za-z0-9-\+]+(\.[_A-Za-z0-9-]+)*@[A-Za-z0-9-]+(\.[A-Za-z0-9]+)*(\.[A-Za-z]{2,})$ |
| refNo | Json body | TEXT | 50 | | Reference No. |
| noticeMethod | Json body | TEXT | 1 | # | Collection Notification Method<br><br>For details please refer to<br><br>Appendix I – Collection Notification Method & Language of SMS<br><br>(For Local Parcel and Local Courier only) |
| smsLang | Json body | TEXT | 1 | | Language of SMS<br><br>For details please refer to<br><br>Appendix I – Collection Notification Method & Language of SMS<br><br>(For EC-GET, Local Parcel and Local Courier only) |
| mcn | Json body | TEXT | 16 | | Mail Collection Number (MCN)<br><br>Format: 99999999 (XXX)<br>e.g. 00001234 (GPO)<br><br>(Obsoleted since 19 July 2021) |
| iPostalStation | Json body | TEXT | 10 | # | iPostal Station |

| | | | | | |
|---|---|---|---|---|---|
| | | | | | * If mailType is “PL”, this field is mandatory<br><br>For details, please retrieve full list using EC-Ship Common API – Retrieve iPostal Station and Post Office List<br><br>(For EC-GET, Local Parcel and Local Courier only) |
| pickupOffice | Json body | TEXT | 8 | # | Pick Up office<br><br>* If mailType is “CC” or “CS”, this field is mandatory<br><br>**If mailType is “CC”:**<br><br>For details, please retrieve full list using EC-Ship Common API – Retrieve iPostal Station and Post Office List<br><br>(For EC-GET, Local Parcel and Local Courier only)<br><br>**If mailType is “CS”:**<br><br>For details, please retrieve full list using EC-Ship Common API – Retrieve Convenience Store List<br><br>(For EC-GET only) |
| Delivery Information / Customs Declaration<br>Cardinality – One | | | | | |
| itemCategory | Json body | TEXT | 1 | # | Category of delivery items<br><br>For details please refer to Appendix J – Item Category<br><br>"Gifts (non-commercial)" is not an acceptable reason for export for commercial items.<br>An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it.<br>"Commercial sale of goods (B2B)" is to be used only for |

| | | | | | |
|---|---|---|---|---|---|
| | | | | | items sent from one business to another business.<br>"E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction. |
| itemCategoryDesc | Json body | TEXT | 30 | # | Category description of the delivery items if itemCategory is “O” (Other). |
| Delivery Information / Customs Declaration / Content Description<br>Cardinality – **One to Twenty** (Applicable to e-Express+, Air Registered Mail, Air Parcel, Surface Parcel, Surface Registered Mail, Speedpost Service, Air Ordinary Mail, Air Insured Mail, Surface Ordinary Mail & Surface Insured Mail)<br><br>Cardinality – **One** (Applicable to EC-GET, Local Parcel, Local CourierPost, and Local Registered Mail) | | | | | |
| contentDesc | Json body | TEXT | 60 | * | Product detail description |
| productQty | Json body | NUMBER | 5 | * | Quantity of the product |
| productValue | Json body | NUMBER | 10 | * | Declared value of the product |
| productWeight | Json body | NUMBER | 8 | * | Net weight of the product (include all the packing)<br><br>Example:<br>0.102, 0.520 |
| productCountry | Json body | TEXT | 3 | | Country code where the goods originated (including production, manufacture or assembly).<br>See Appendix Q – Item Category for EU destinations to check if required. |
| currencyCode | Json body | TEXT | 3 | * | Currency used for the declared value.<br><br>For Vantage, currency code maybe restricted.<br><br>For details please refer to Appendix F – Currency Code |
| productTariffCodeStr | Json body | TEXT | 10 | # | Please provide the HS tariff number according to the Harmonized Commodity Description and Coding System developed by the destinations' relevant authority.<br>This field is the HS tariff number in string value. |
| mPid | Json body | TEXT | 70 | | Merchant Product Identifier. A unique code assigned by the merchant to identify goods, usually the SKU (Stock Keeping Unit), item code or product code.<br>EU destinations only. See Appendix Q – Item Category for |

| | | | | | |
|---|---|---|---|---|---|
| | | | | | EU destinations to check if required. |
| nsPid | Json body | TEXT | 70 | | Non-standardised Manufacturer Product Identifier. A unique code assigned to an individual product by the manufacturer, producer or product supplier. EU destinations only. See Appendix Q – Item Category for EU destinations to check if required. |
| sPid | Json body | TEXT | 70 | | Standardised Manufacturer Product Identifier. A globally standardised code, often identified with a barcode, such as EAN, ISBN, GTIN or UPC. If this identifier is not available, please enter the designated code - Y081. EU destinations only. See Appendix Q – Item Category for EU destinations to check if required. |
| Delivery Information / Customs Declaration / Additional Information<br>Cardinality – One | | | | | |
| senderCustRef | Json body | TEXT | 20 | | Sender's Customs Reference (EU Import One-Stop-Shop IOSS number, if applicable)<br><br>Due to privacy issue, the entered IOSS number will not be displayed on the posting form or label printed from this platform. |
| impRef | Json body | TEXT | 20 | | Importer's Reference (If known) (tax code / VAT No./ importer code) |
| impTelNo | Json body | NUMBER | 60 | | Importer's Telephone Number (If known) |
| impFaxNo | Json body | NUMBER | 60 | | Importer's Fax Number (If known) |
| impEmail | Json body | TEXT | 60 | | Importer's Email Address (If known) |
| declarationComments | Json body | TEXT | 60 | | Comments<br>(e.g.: goods subject to quarantine, sanitary / phytosanitary inspection or other restrictions) |
| licenceNumber | Json body | TEXT | 20 | | Licence Number(s) (If any) |
| certNumber | Json body | TEXT | 20 | | Certificate Number(s) (If any) |
| certQty | Json body | NUMBER | 3 | | Quantity of certificate |
| invoiceNumber | Json body | TEXT | 20 | | Invoice Number(s)<br>An invoice should be attached to each commercial item. |

| | | | | | |
|---|---|---|---|---|---|
| invoiceQty | Json body | NUMBER | 3 | | Quantity of invoice |
| nonDeliveryOptions | Json body | TEXT | 40 | # | Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)<br><br>For details please refer to Appendix L – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only) |
| impEori | Json body | TEXT | 20 | | Importer's EORI (If known) |
| msdsFilename | Json body | TEXT | 100 | | MSDS certificate file name<br><br>The MSDS certificate file must be saved at EC-Ship |
| eclbInd | Json body | TEXT | 1 | # | EBLB indicator (For Vantage services)<br><br>For details please refer to Appendix O – EBLB indicator |
| Delivery Information / Others<br>Cardinality – One | | | | | |
| merchandiserEmail | Json body | TEXT | 60 | | Merchandiser Email (Appreciable to specific HKPost Partner only) |
| payFlag | Json body | TEXT | 2 | | Payment method type<br><br>* Default payment method is "CO" (Counter Payment)<br><br>For details please refer to Appendix M – Payment Method |
| permitNo | Json body | TEXT | | | Permit Account (deposit account) for Drop and Go service<br><br>Format: XX-123456-0 |
| creditCardNo | Json body | TEXT | 10 | | Credit Card Alias<br><br>The credit card alias must be saved at EC-Ship |
| dropAndGoFlag | Json body | TEXT | 1 | | Drop and Go Posting method Indicator<br><br>* Default posting method is "Normal EC-Ship Service" (i.e. not drop and go service)<br><br>Y – Mandatory if using drop and go |

| | | |
|---|---|---|
| | | |

Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | For details please refer to Appendix G – Status Code and Error Message |
| errMessage | TEXT | Error Message |
| orderNo | TEXT | Unique Order Number |
| itemNo | TEXT | Tracking Number. |
| deliveryCharge | NUMBER | Basic delivery charge amount. |
| withHighValueSurcharge | NUMBER | High value shipments administrative surcharge |
| withPostageSurcharge | NUMBER | Emergency Situation Surcharge |
| insurPermFee | NUMBER | The insurance fee of the selected insurance plan. |
| additionalDocument | TEXT | The additional customs document(s) required for countries.<br><br>e.g For Speedpost, Documents to U.S, additionalDocument = 1C0D0G<br><br>It means it requires the following documents<br>No. of (C) Non-adhesive customs form (Pos 401C) = 1<br>No. of (D) Despatch note (Pos 401D) = 0<br>No. of (G) Green label (Pos 401G) = 0<br><br>For details, please refer to:<br>https://speedpost.hongkongpost.hk/speedpost/sections/postingInfo/customReq.jsf |

| | |
|---|---|
| Sample of Request Parameters<br>Hongkong Post Vantage | {<br>"countryCode": "FRA",<br>"itemCategory": "G",<br>"products": [<br>{<br>"contentDesc": "Toy",<br>"currencyCode": "EUR",<br>"productCountry": "CNA",<br>"productQty": 2,<br>"productValue": 10,<br>"productWeight": 0.8,<br>"productTariffCodeStr":"123456",<br>"mPid": "SKU-001",<br>"nsPid": "MFG-001",<br>"sPid": "SP-ABC12"<br>}<br>],<br>"recipientAddress": "Test Receipent Address",<br>"recipientCity": "Paris",<br>"recipientContactNo": "21234567",<br>"recipientEmail": "test-receipent@ec-ship.test", |

| | |
|---|---|
| | "recipientFax": "22222222",<br>"recipientName": "Test Recipient",<br>"recipientPostalNo": "62100",<br>"refNo": "ECShipApi testing",<br>"senderAddress": "Flat T, Testing Block, Testing Building, Testing District",<br>"senderContactNo": "22222222",<br>"senderCountry": "Hong Kong SAR",<br>"senderEmail": "test-sender@ec-ship.test",<br>"senderFax": "22222222",<br>"senderName": "Peter Chan",<br>"shipCode": "CES",<br>"sizeDim1": 30,<br>"sizeDim2": 30,<br>"sizeDim3": 30<br>} |

| | |
|---|---|
| Sample of Response Parameters | {<br>"data": {<br>"status": 0,<br>"errMessage": "Success",<br>"orderNo": "P000000006946384",<br>"itemNo": "84400000512875",<br>"deliveryCharge": 442,<br>"additionalDocument": "",<br>"insurPermFee": 0,<br>"withPostageSurcharge": 0,<br>"withHighValueSurcharge": 0<br>}<br>} |

# 7. EC-Ship Posting API – Download Shipping Label

| | |
|---|---|
| Function | This function provides address pack in PDF format.<br><br>Sorting order: By Service, item no. |
| URL | < Posting API Location>/order/addressPack |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: "string" |
| Request Query | itemNo ; type string array<br>printMode ; type string |
| Response | {<br>"data": {<br>"ap": "string",<br>"errMessage": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

Request

(* Mandatory fields)

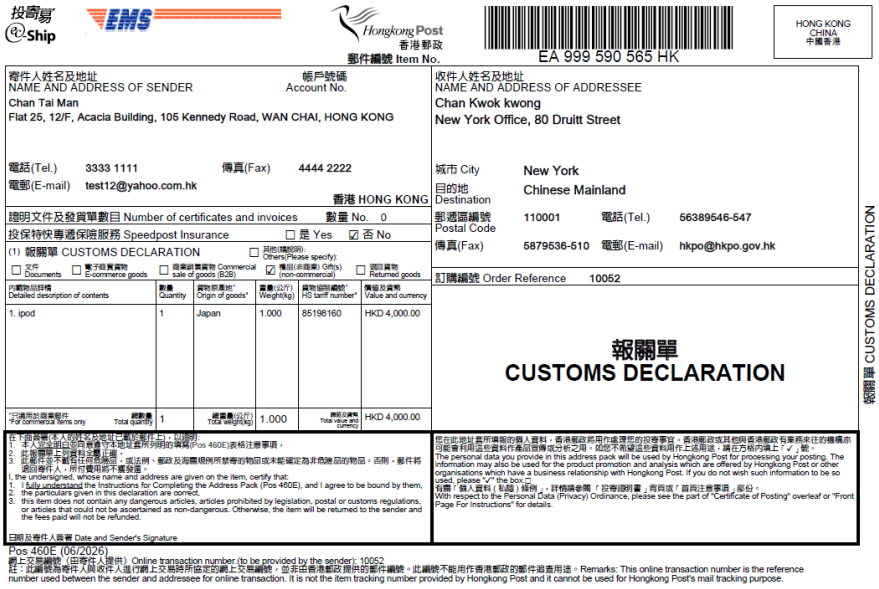
| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| itemNo | query | Array [TEXT] | 14 | * | Item No |
| printMode | query | TEXT | 1 | * | 0 : 1 label per page<br>2 : 3 labels per page (This setting for "e-Express+ service to the US" only)<br>3: Thermal label (This setting for local services only (e.g. EC-GET, LocalCourier and Local Parcel service).<br>4: Thermal label (This setting for 4X6 thermal label for "Vantage (Courier)" only).<br>5: Thermal label (This setting for 4X8 thermal label for E-Express+, Air Registered Mail and Surface Registered Mail only.) |
| cn22 | query | NUMBER | 1 | | Number of CN 22 Customs Declaration form (for Speedpost service only) |

| | | | | | |
|---|---|---|---|---|---|
| cn23 | query | NUMBER | 1 | | Number of CN 23 Customs Declaration form (for Speedpost service only) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| ap | base64Binary | PDF file |

| | |
|---|---|
| Sample of Request Parameters | -itemNo = EA999579287HK<br>-printMode = 0 |
| | `curl -X GET --header 'Accept: application/json' --header 'hkpid: ecshipdemo' '< Posting API Location>/order/addressPack?cn22=1&cn23=1&itemNo=EA999579287HK&printMode=0` |

| | |
|---|---|
| Sample of Response Parameters<br><br>(Example for Hongkong Post Speedpost) | -STATUS (Success/ Failed)<br>-PDF file<br>{<br>"data": {<br>"status": 0,<br>"errMessage": "Success",<br>"ap": "JVBERi0xLjUKJeLjz9MKNyAwIG9iago8PC9Db…….",<br>}<br>}<br><br>PDF File<br> |

# 8. EC-Ship Posting API – Cancel Shipping Record

| | |
|---|---|
| Function | This function cancels the order delivery information in order to release unused item tracking number. |
| URL | < Posting API Location>/order/{orderNo} |
| HTTP Method | DELETE |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Path | orderNo ; type string |
| Request Query | itemNo ; type string |
| Response | {<br>"data": {<br>"errMessage": "string",<br>"orderNo": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| itemNo | query | TEXT | 14 | * | Item no. |
| orderNo | path | TEXT | 16 | * | Order no. (e.g. P999999999999999) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| orderNo | TEXT | Order no. (e.g. P999999999999999) |

| | |
|---|---|
| Sample of Request Parameters | curl -X DELETE --header 'Accept: application/json' --header ‘hkpid: ecshipdemo’ '< Posting API Location>/order/P000000000025914?itemNo=84400000101074' |

| | |
|---|---|
| Sample of Response Parameters | {<br>"data": {<br>"status": 0, |

| | |
|---|---|
| | "errMessage": "Success",<br>"orderNo": " P000000000025914"<br>}<br>} |

# 9. EC-Ship Posting API – Get Shipping Record

| | |
|---|---|
| Function | This function provides order delivery information. |
| URL | < Posting API Location>/orderStr/{orderNo} |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Path | orderNo: "string" |
| Response | {<br>"data": {<br>"additionalDocument": "string",<br>"certificateNo": "string",<br>"certificateQty": 0,<br>"comments": "string",<br>"counterPaidAmount": 0,<br>"countryCode": "string",<br>"currencyCode": "string",<br>"deliveryCharge": 0,<br>"eclbInd": "string",<br>"impEori": "string",<br>"importerEmail": "string",<br>"importerFax": "string",<br>"importerReference": "string",<br>"importerTel": "string",<br>"insurAmount": 0,<br>"insurPermFee": 0,<br>"insurTypeCode": "string",<br>"invoiceNo": "string",<br>"invoiceQty": 0,<br>"itemCategory": "string",<br>"itemNo": "string",<br>"licenceNo": "string",<br>"mailType": "string",<br>"msdsFilename": "string",<br>"nonDeliveryOptions": "string",<br>"orderNo": "string",<br>"orderStatus": "string",<br>"postWgt": 0,<br>"products": [<br>{<br>"contentDesc": "string",<br>"currencyCode": "string",<br>"productCountry": "string",<br>"productQty": 0,<br>"productTariffCode": "string",<br>"productValue": 0,<br>"productWeight": 0,<br>"mPid": "string",<br>"nsPid": "string",<br>"sPid": "string"<br>} |

```
    ],
    "recipientAddress": "string",
    "recipientCity": "string",
    "recipientContactNo": "string",
    "recipientContactNoAreaCode ": "string",
    "recipientCountry": "string",
    "recipientEmail": "string",
    "recipientFax": "string",
    "recipientName": "string",
    "recipientPostalNo": "string",
    "referenceNo": "string",
    "satchelAmount": 0,
    "satchelTypeCode": "string",
    "senderAddress": "string",
    "senderCity": "string",
    "senderContactNo": "string",
    "senderContactNoAreaCode": "string",
    "senderCountry": "string",
    "senderCustomsReference": "string",
    "senderEmail": "string",
    "senderFax": "string",
    "senderName": "string",
    "senderPostalNo": "string",
    "shipCode": "string",
    "sizeDim1": 0,
    "sizeDim2": 0,
    "sizeDim3": 0,
    "surchargeAmt": 0,
    "taxAmt": 0,
    "totWeight": 0,
    "userId": "string",
    "volWgt": 0,
    "webPaidAmount": 0
  },
  "error": {
    "code": 0,
    "message": "string"
  }
}
```


## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| orderNo | path | TEXT | 16 | * | Order.no (e.g. P999999999999999) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|

| | | |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| Delivery Service | | |
| shipCode | TEXT | Delivery Service<br><br>Shipping Code ID. For details please refer to Appendix A – Shipping Code Detail |
| mailType | TEXT | Mail type code<br><br>(for EC-GET, Smart Post, Local Parcel, Local CourierPost, Local Registered Mail and Speedpost Multipack Box Offer only)<br><br>For details please refer to Appendix D – Mail Type Code |
| mailSize | TEXT | Mail size code<br><br>(for Registered Air/Surface Mail, Local Registered Mail only)<br><br>For details please refer to Appendix E – Mail Size Code |
| insurTypeCode | TEXT | Insurance Type (For Speedpost only)<br><br>For details please refer to Appendix C – Insurance Service Code. |
| insurAmount | NUMBER | Insured Amount<br><br>(For Air Parcel, Surface Parcel, Speedpost Service, E-express+ & Surface/Air Insured Mail only). |
| insurPermFee | NUMBER | Insurance Premium Amount |
| satchelTypeCode | TEXT | Satchel Type<br>(For Speedpost only)<br><br>For details please refer to Appendix K – Satchel Type (For Speedpost only) |
| satchelAmount | NUMBER | Satchel amount |
| totWeight | NUMBER | Total weight of the item |
| volWgt | NUMBER | Volumetric Weight (kg)<br><br>(For Vantage only) |
| webPaidAmount | NUMBER | Total amount paid by credit card |
| counterPaidAmount | NUMBER | Total amount paid at counter |
| deliveryCharge | NUMBER | Total Postal |
| surchargeAmt | NUMBER | High value shipments administrative surcharge |
| taxAmt | NUMBER | Administrative fee for payment of taxes/duty |
| sizeDim1 | NUMBER | Delivery item dimension size (Length)<br><br>(For Vantage only) |
| sizeDim2 | NUMBER | Delivery item dimension size (Width)<br><br>(For Vantage only) |
| sizeDim3 | NUMBER | Delivery item dimension size (Height) |

| | | |
|---|---|---|
| | | (For Vantage only) |
| Delivery Information / Sender's Address | | |
| senderName | TEXT | Sender name |
| senderAddress | TEXT | Sender address |
| senderCountry | TEXT | Sender country code |
| senderContactNo | TEXT | Sender contact number |
| senderContactNoAreaCode | TEXT | Sender contact number area code<br><br>* Default area code is 852 if no value provided to this field<br><br>Options: 852, 853, 86<br><br>(For EC-GET, Local Parcel, Local Courier, Local Registered Mail only) |
| senderFax | TEXT | Sender fax number |
| senderEmail | TEXT | Sender email address |
| Delivery Information / Delivery Address | | |
| recipientName | TEXT | Recipient name / Company |
| recipientAddress | TEXT | Recipient address |
| recipientCity | TEXT | Recipient city |
| recipientPostalNo | TEXT | Recipient postal number<br><br>For details please refer to<br>Appendix H – Postal Code |
| countryCode | TEXT | Destination of<br>Delivery Address<br><br>For Other Destinations Service, please retrieve full destinations list using EC-Ship Common API – Retrieve Country List<br><br>For local service, countryCode value is "HKG". |
| recipientContactNo | TEXT | Recipient contact number<br><br>Pattern Constraint:<br>^[0-9\s\(\)\+\-]+$ |
| recipientContactNoAreaCode | TEXT | Recipient contact number area code<br><br>* Default area code is 852 if no value provided for this field<br><br>Options: 852, 853, 86<br><br>(For EC-GET, Local Parcel, Local Courier, Local Registered Mail only) |
| recipientFax | TEXT | Recipient fax number<br><br>Pattern Constraint:<br>^[0-9\s\(\)\+\-]+$ |
| recipientEmail | TEXT | Recipient email address |

| | | |
|---|---|---|
| | | Pattern Constraints:<br>^[_A-Za-z0-9-\+]+(\.[_A-Za-z0-9-]+)*@[A-Za-z0-9-]+(\.[A-Za-z0-9]+)*(\.[A-Za-z]{2,})$ |
| referenceNo | TEXT | Reference No. |
| Delivery Information / Customs Declaration | | |
| itemCategory | TEXT | Category of the delivery items.<br><br>For details please refer to Appendix J – Item Category<br><br>"Gifts (non-commercial)" is not an acceptable reason for export for commercial items.<br>An item is considered to be commercial in nature if there is a financial transaction between the sender and addressee associated with it.<br>"Commercial sale of goods (B2B)" is to be used only for items sent from one business to another business.<br>"E-commerce goods" is to be used only for items sent as a result of an online (B2C) transaction. |
| itemCategoryDesc | TEXT | Category description of the delivery items if itemCategory is “O” (Other). |
| Delivery Information / Customs Declaration / Content Description | | |
| contentDesc | TEXT | Product detail description |
| productTariffCode | TEXT | Please provide the HS tariff number according to the Harmonized Commodity Description and Coding System developed by the destinations' relevant authority.<br>The TariffCode is in string value |
| productQty | NUMBER | Quantity of the product |
| productValue | NUMBER | Declared value of the product |
| productWeight | NUMBER | Net weight of the product (include all the packing)<br><br>Example:<br>0.102, 0.520 |
| productCountry | TEXT | Country code where the goods originated (including production, manufacture or assembly). |
| mPid | TEXT | Merchant Product Identifier. A unique code assigned by the merchant to identify goods, usually the SKU (Stock Keeping Unit), item code or product code. |
| nsPid | TEXT | Non-standardised Manufacturer Product Identifier. A unique code assigned to an individual product by the manufacturer, producer or product supplier. |
| sPid | TEXT | Standardised Manufacturer Product Identifier. A globally standardised code, often identified with a barcode, such as EAN, ISBN, GTIN or UPC. |
| currencyCode | TEXT | Currency used for the declared value.<br><br>For Vantage, currency code maybe restricted.<br><br>For details please refer to<br>Appendix F – Currency Code |

| Delivery Information / Customs Declaration / Additional Information | | |
|---|---|---|
| senderCustRef | TEXT | Sender's Customs Reference<br>(EU Import One-Stop-Shop IOSS number, if applicable)<br><br>Due to privacy issue, the entered IOSS number will not be displayed on the posting form or label printed from this platform. |
| importerReference | TEXT | Importer's Reference (If known)<br>(tax code / VAT No./ importer code) |
| importerTel | NUMBER | Importer's Telephone Number (If known) |
| importerFax | NUMBER | Importer's Fax Number (If known) |
| importerEmail | TEXT | Importer's Email Address (If known) |
| declarationComments | TEXT | Comments<br>(e.g.: goods subject to quarantine, sanitary / phytosanitary inspection or other restrictions) |
| licenceNumber | TEXT | Licence Number(s) (If any) |
| certificateNo | TEXT | Certificate Number(s) (If any) |
| certificateQty | NUMBER | Quantity of certificate |
| invoiceNo | TEXT | Invoice Number(s)<br>An invoice should be attached to each commercial item. |
| invoiceQty | NUMBER | Quantity of invoice |
| nonDeliveryOptions | TEXT | Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)<br><br>For details please refer to Appendix L – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only) |
| impEori | TEXT | Importer's EORI (If known) |
| msdsFilename | TEXT | MSDS certificate file name |
| eclbInd | TEXT | EBLB indicator (For Vantage services)<br><br>For details please refer to Appendix O – EBLB indicator |

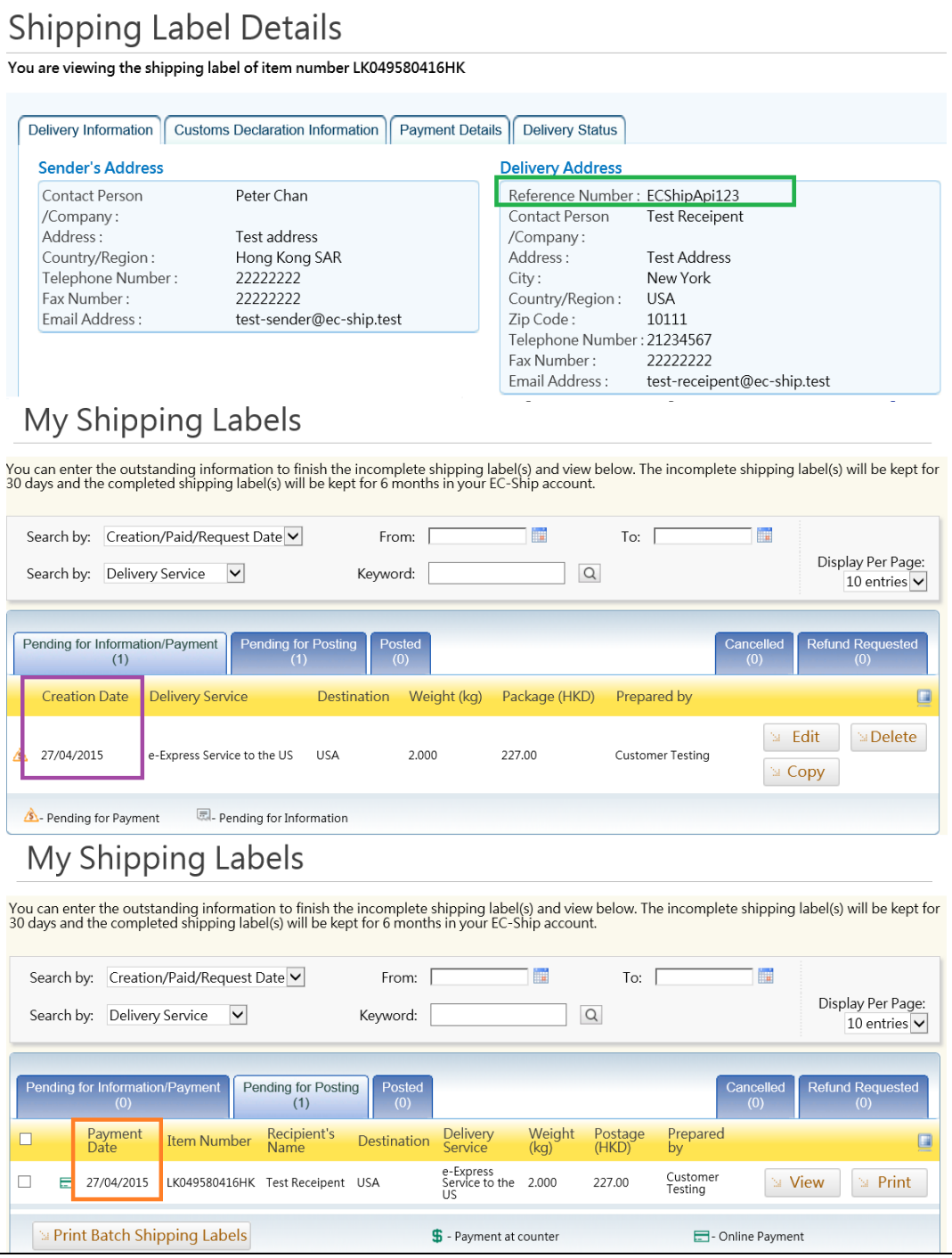
| | |
|---|---|
| Sample of Request Parameters | curl -X GET --header 'Accept: application/json' --header 'hkpid: ecshipdemo' '< Posting API Location>/order/ P000000006946384 |

| | |
|---|---|
| Sample of Response Parameters | { "data": { "orderNo": "P000000006946384", "countryCode": "FRA", "shipCode": "CES", "mailType": "", "senderName": "Peter Chan", "senderAddress": "Flat T, Testing Block, Testing Building, Testing District", "senderCountry": "Hong Kong SAR", "senderContactNo": "22222222", "senderFax": "22222222", "senderEmail": "test-sender@ec-ship.test", |

```
"recipientName": "Test Recipient",
"recipientAddress": "Test Receipent Address",
"recipientCity": "Paris",
"recipientPostalNo": "62100",
"recipientContactNo": "21234567",
"recipientFax": "22222222",
"recipientEmail": "test-receipent@ec-ship.test",
"itemCategory": "G",
"itemCategoryDesc": "",
"insurTypeCode": "NA",
"insurAmount": 0,
"refNo": "",
"senderCustRef": "",
"impRef": "",
"impTelNo": "",
"impFaxNo": "",
"impEmail": "",
"declarationComments": "",
"licenceNumber": "",
"certNumber": "",
"invoiceNumber": "",
"certQty": null,
"invoiceQty": 0,
"nonDeliveryOptions": "",
"satchelTypeCode": "",
"pickupOffice": null,
"paidAmt": null,
"merchandiserEmail": "",
"products": [
 {
  "contentDesc": "Toy",
  "productTariffCode": "123456",
  "productQty": 2,
  "productValue": 10,
  "productWeight": 0.8,
  "productCountry": "Chinese Mainland",
  "currencyCode": "EUR",
  "mPid": "SKU-001",
  "nsPid": "MFG-001",
  "sPid": "SP-ABC12"
 }
],
"noticeMethod": "",
"smsLang": "",
"mcn": "",
"ipostalStation": "",
"dropAndGoFlag": "",
"payFlag": "",
"permitNo": "",
"mailSize": "",
"itemNo": "84400000512875",
```

```
    "deliveryCharge": 442,
    "additionalDocument": "NA",
    "insurPermFee": 0,
    "impEori": "",
    "msdsFilename": "",
    "sizeDim1": 30,
    "sizeDim2": 30,
    "sizeDim3": 30,
    "taxAmt": 0,
    "surchargeAmt": 0,
    "volWgt": 4.5,
    "postWgt": 4.5,
    "eclbInd": ""
  }
}
```

# 10.EC-Ship Posting API – Retrieve Item No

| | |
|---|---|
| Function | This function provides item number information by different criteria<br>1. Reference No. (i.e. the field highlighted in green below)<br>2. Order Date. (i.e. the field highlighted in purple below)<br>3. Payment Date (i.e. the field highlighted in orange below)<br><br><br> |
| URL | < Posting API Location>/itemNo |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Query | searchParam ; type string array<br>searchType ; type string |

| | |
|---|---|
| | sortOrder ; type string |
| Response | {<br>"data": {<br>"errMessage": "string",<br>"itemMapping": [<br>{<br>"itemNo": "string",<br>"searchParam": "string"<br>}<br>],<br>"searchType": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| searchType | query | TEXT | 20 | * | Option:<br><br>“REF_NO” /<br>“ORDER_DATE” /<br>“PAY_DATE” |
| searchParam | query | Array [TEXT] | 16 | * | List of Input Parameter<br><br>For Search Type<br>“ORDER_DATE” /<br>“PAY_DATE”, please specify an exact date in searchParam.<br>The date format should be “YYYY-MM-DD”.<br><br>e.g. order date from 2015-07-01 to 2015-07-03<br><br>{‘2015-07-01’, ‘2015-07-02’,’2015-07-03’} |
| sortOrder | query | TEXT | 20 | | Option: “DESC” / “ASC” |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| errMessage | TEXT | Error Message of API call |
| status | NUMBER | Status of API call |
| searchType | TEXT | The search criteria |
| ItemMapping<br>Cardinality – One | | |
| itemNo | TEXT | The item number corresponding to the search parameter |
| searchParam | TEXT | The search parameter |

| | |
|---|---|
| Sample of<br>Request Parameters | - searchParam = 2021-06-01<br>- searchType = ORDER_DATE |
| | `curl -X GET "https://partner.hongkongpost.hk/ecshipAPI/version/1/posting/itemNo?searchParam=2021-06-01&searchType=ORDER_DATE" -H "accept: */*" -H "hkpid: ecshipssodemo"` |

| | |
|---|---|
| Sample of<br>Response Parameters | {<br>"data": {<br>"status": 0,<br>"errMessage": null,<br>"searchType": "ORDER_DATE",<br>"itemMapping": [<br>{<br>"itemNo": "84400000512875",<br>"searchParam": "2021-06-01 11:43:47.0"<br>},<br>{<br>"itemNo": "84400000512904",<br>"searchParam": "2021-06-01 14:24:46.0"<br>}<br>]<br>}<br>} |

# 11.EC-Ship Posting API – Download Certificate of Posting

| | |
|---|---|
| Function | This function provides COP in PDF format. |
| URL | < Posting API Location>/cop |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Query | itemNo ; type string |
| Response | {<br>"data": {<br>"cop": "string",<br>"errMessage": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| itemNo | query | TEXT | 14 | * | Item no. |

## Response

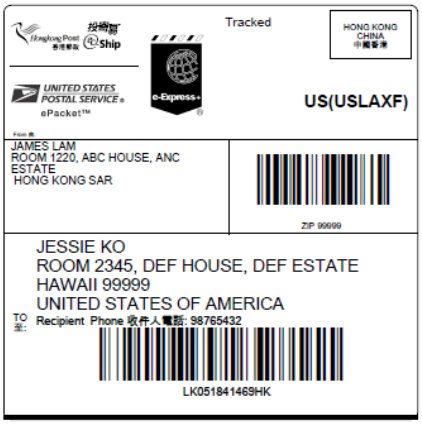
| Parameter | Data Type | Remark |
|---|---|---|
| errMessage | TEXT | Error Message of API call |
| status | NUMBER | Status of API call |
| cop | base64Binary | PDF file |

| | |
|---|---|
| Sample of Request Parameters | -itemNo = 84400000101074 |
| | `curl -X GET "https://partner.hongkongpost.hk/ecshipAPI/version/1/posting/order/cop?itemNo=94400000500043" -H "accept: */*" -H "hkpid: ecshipssodemo"` |

| | |
|---|---|
| Sample of Response Parameters | -STATUS (Success/ Failed)<br>-PDF file<br>{<br>"data": {<br>"status": 0, |

```
    "errMessage": "Success",
    "cop": "JVBERi0xLjUKJeLjz9MKNyAwIG9iago8PC9Db…….",
  }
}
```


PDF File



Tracked

HONG KONG CHINA

US(USLAXF)

JAMES LAM
ROOM 1220, ABC HOUSE, ANC ESTATE
HONG KONG SAR

ZIP 99999

JESSIE KO
ROOM 2345, DEF HOUSE, DEF ESTATE
HAWAII 99999
UNITED STATES OF AMERICA

TO 至: Recipient Phone 收件人電話: 98765432

LK051841469HK



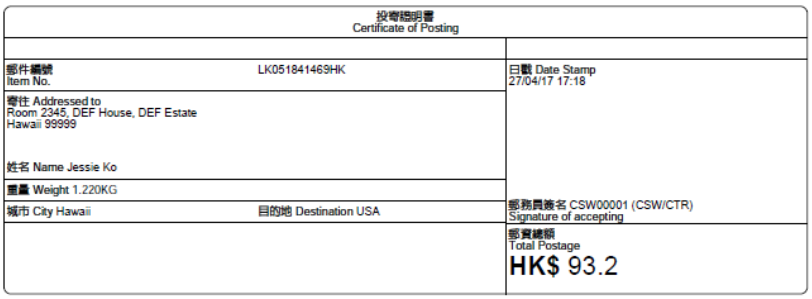
From 由:
James Lam
Room 1220, ABC House, ANC Estate
HONG KONG SAR

LK051841469HK

Ship To 運送到:
Jessie Ko
Room 2345, DEF House, DEF Estate
Hawaii 99999
UNITED STATES OF AMERICA

| Detailed Description of Contents 內裝物品詳情 | Qty 數量 | Kg 公斤 | Value 價值 (HKD) | HS tariff number 貨物協調編號 | Origin of Goods 貨物原產地 |
|---|---|---|---|---|---|
| 1.ipod | 1 | 0.300 | 1000.00 | | |
| Total Gross Weight (all items Kg.) 總重量(公斤) | | 0.300 | 1000.00 | | |

ePacket™ CN22



投寄證明書
Certificate of Posting

| | |
|---|---|
| 郵件編號 Item No. LK051841469HK | 日戳 Date Stamp 27/04/17 17:18 |
| 寄往 Addressed to<br>Room 2345, DEF House, DEF Estate<br>Hawaii 99999<br><br>姓名 Name Jessie Ko | |
| 重量 Weight 1.220KG | |
| 城市 City Hawaii 目的地 Destination USA | 郵務員簽名 CSW00001 (CSW/CTR)<br>Signature of accepting |
| | 郵資總額<br>Total Postage<br>**HK$ 93.2** |

# 12. EC-Ship Posting API – Download Proof of Delivery (for Local CourierPost and Local Registered Mail)

| | |
|---|---|
| Function | This function provides POD in PDF format. |
| URL | < Posting API Location>/order/pod |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: "string" |
| Request Query | itemNo ; type string |
| Response | {<br>"data": {<br>"errMessage": "string",<br>"pod": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

## Request

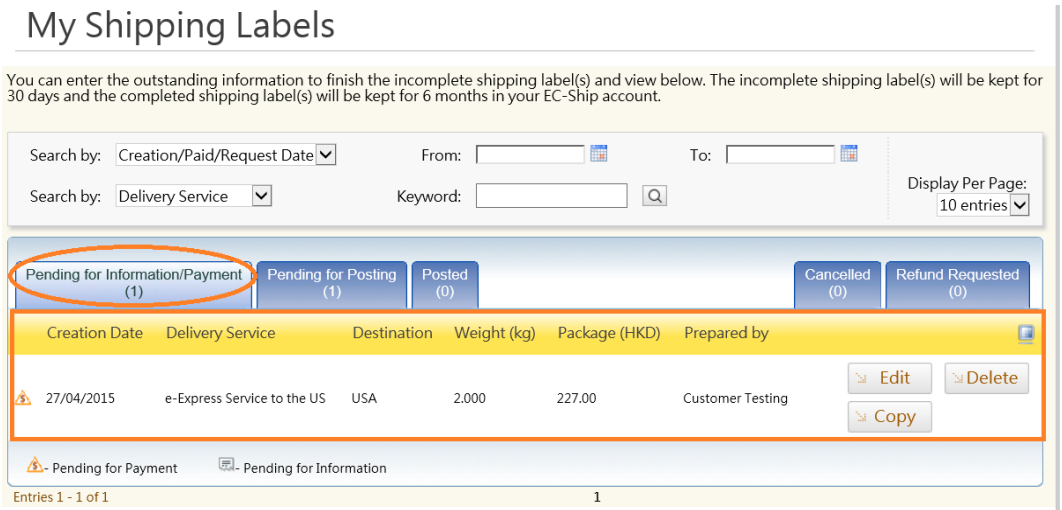
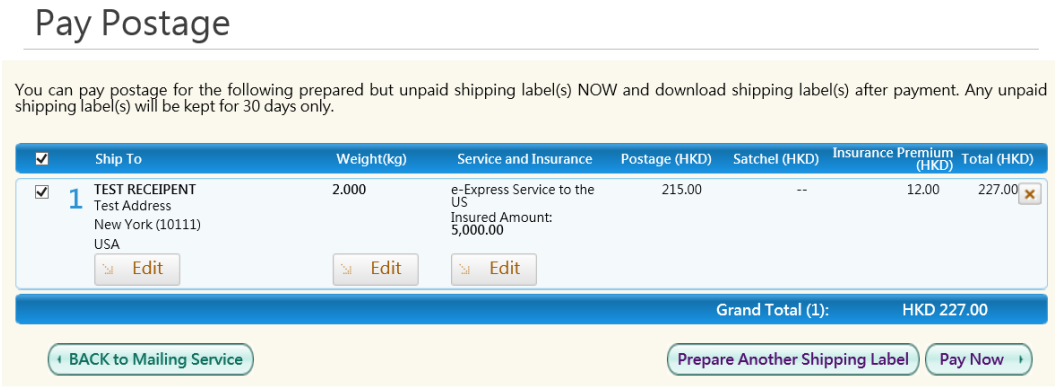
(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| itemNo | query | TEXT | 14 | * | Item No |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| pod | base64Binary | PDF file |

# 13.EC-Ship Posting API – Create Temporary Shipping Record

| | |
|---|---|
| Function | API user can make a call to this API to upload the information and then save to cart (highlighted in orange) of below screen.<br><br>EC-Ship API returns the order no. once the insertion is complete.<br><br><br><br>What's next?<br>Customers can proceed payment or posting form editing via EC-Ship online platform.<br><br><br><br>Once the payment is done, API user can use API to get item number by order creation date, payment date or reference number. |
| URL | < Posting API Location>/tempOrder |
| HTTP Method | POST |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: "string" |
| Request Body | {<br>"certNumber": "string",<br>"certQty": 0,<br>"countryCode": "string",<br>"creditCardNo": "string", |

```
"declarationComments": "string",
"dropAndGoFlag": "string",
"eclbInd": "string",
"impEmail": "string",
"impEori": "string",
"impFaxNo": "string",
"impRef": "string",
"impTelNo": "string",
"insurAmount": 0,
"insurTypeCode": "string",
"invoiceNumber": "string",
"invoiceQty": 0,
"ipostalStation": "string",
"itemCategory": "string",
"itemCategoryDesc": "string",
"licenceNumber": "string",
"mailSize": "string",
"mailType": "string",
"mcn": "string",
"merchandiserEmail": "string",
"msdsFilename": "string",
"nonDeliveryOptions": "string",
"noticeMethod": "string",
"payFlag": "string",
"permitNo": "string",
"pickupOffice": "string",
"products": [
 {
  "contentDesc": "string",
  "currencyCode": "string",
  "productCountry": "string",
  "productQty": 0,
  "productValue": 0,
  "productWeight": 0,
  "productTariffCodeStr":"string",
  "mPid": "string",
  "nsPid": "string",
  "sPid": "string"
 }
],
"recipientAddress": "string",
"recipientCity": "string",
"recipientContactNo": "string",
"recipientContactNoAreaCode": "string",
"recipientEmail": "string",
"recipientFax": "string",
"recipientName": "string",
"recipientPostalNo": "string",
"refNo": "string",
"satchelTypeCode": "string",
"senderAddress": "string",
```

| | |
|---|---|
| | "senderContactNo": "string",<br>"senderContactNoAreaCode": "string",<br>"senderCountry": "string",<br>"senderCustRef": "string",<br>"senderEmail": "string",<br>"senderFax": "string",<br>"senderName": "string",<br>"shipCode": "string",<br>"sizeDim1": 0,<br>"sizeDim2": 0,<br>"sizeDim3": 0,<br>"smsLang": "string"<br>} |
| Response | {<br>"data": {<br>"additionalDocument": "string",<br>"deliveryCharge": 0,<br>"errMessage": "string",<br>"insurPermFee": 0,<br>"itemNo": "string",<br>"orderNo": "string",<br>"status": 0,<br>"withHighValueSurcharge": 0,<br>"withPostageSurcharge": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

Please refer to "EC-Ship Posting API – Create Shipping Record" for data description

# 14.EC-Ship Posting API – Cancel Temporary Shipping Record

| | |
|---|---|
| Function | This function cancels the temporary order delivery information |
| URL | < Posting API Location>/tempOrder |
| HTTP Method | DELETE |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Query | orderNo ; type string array |
| Response | { "data": { "errMessage": "string", "orderNo": [ "string" ], "status": 0 }, "error": { "code": 0, "message": "string" } } |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| orderNo | Query | Array [TEXT] | 16 | * | Order no. (e.g. P999999999999999) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| orderNo | Array [TEXT] | Order no. (e.g. P999999999999999) |

## 15. EC-Ship Posting API – Retrieve Temporary Shipping Record

| | |
|---|---|
| Function | This function provides temporary shipping record. |
| URL | < Posting API Location>/tempOrderStr/{orderNo} |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Path | orderNo ; type string |
| Response | {<br>"data": {<br>"additionalDocument": "string",<br>"certNumber": "string",<br>"certQty": 0,<br>"countryCode": "string",<br>"declarationComments": "string",<br>"deliveryCharge": 0,<br>"dropAndGoFlag": "string",<br>"eclbInd": "string",<br>"impEmail": "string",<br>"impEori": "string",<br>"impFaxNo": "string",<br>"impRef": "string",<br>"impTelNo": "string",<br>"insurAmount": 0,<br>"insurPermFee": 0,<br>"insurTypeCode": "string",<br>"invoiceNumber": "string",<br>"invoiceQty": 0,<br>"ipostalStation": "string",<br>"itemCategory": "string",<br>"itemCategoryDesc": "string",<br>"itemNo": "string",<br>"licenceNumber": "string",<br>"mailSize": "string",<br>"mailType": "string",<br>"mcn": "string",<br>"merchandiserEmail": "string",<br>"msdsFilename": "string",<br>"nonDeliveryOptions": "string",<br>"noticeMethod": "string",<br>"orderNo": "string",<br>"paidAmt": 0,<br>"payFlag": "string",<br>"permitNo": "string",<br>"pickupOffice": "string",<br>"postWgt": 0,<br>"products": [<br>{<br>"contentDesc": "string",<br>"currencyCode": "string",<br>"productCountry": "string", |

```
        "productQty": 0,
        "productTariffCode":  "string",
        "productValue": 0,
        "productWeight": 0,
        "mPid": "string",
        "nsPid": "string",
        "sPid": "string"
      }
    ],
    "recipientAddress": "string",
    "recipientCity": "string",
    "recipientContactNo": "string",
    "recipientContactNoAreaCode ": "string",
    "recipientEmail": "string",
    "recipientFax": "string",
    "recipientName": "string",
    "recipientPostalNo": "string",
    "refNo": "string",
    "satchelTypeCode": "string",
    "senderAddress": "string",
    "senderContactNo": "string",
    "senderContactNoAreaCode": "string",
    "senderCountry": "string",
    "senderCustRef": "string",
    "senderEmail": "string",
    "senderFax": "string",
    "senderName": "string",
    "shipCode": "string",
    "sizeDim1": 0,
    "sizeDim2": 0,
    "sizeDim3": 0,
    "smsLang": "string",
    "surchargeAmt": 0,
    "taxAmt": 0,
    "volWgt": 0
  },
  "error": {
    "code": 0,
    "message": "string"
  }
}
```


Please refer to "EC-Ship Posting API – Create Shipping Record" for data description

# 16.EC-Ship Postage API

| | |
|---|---|
| **Location** | (Testing Site) https://service.hongkongpost.hk/ecshipAPI-trial/version/1/postage<br>(Production Site) https://partner.hongkongpost.hk/ecshipAPI/version/1/postage |
| **Operations** | 1. Get Postage - GET /get<br>2. Get Postages of Supported Service - GET /supportedPostage/get |

# 17.EC-Ship Postage API – Get Postage

| | |
|---|---|
| Function | This function provides the postage charges information based on different criteria. |
| URL | < Postage API Location>/get |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Query | ▪ countryCode ; type string<br>▪ insuranceAmount ; type number<br>▪ insuranceTypeCode ; type string<br>▪ mailType ; type string<br>▪ mailSize ; type string<br>▪ shipCode ; type string<br>▪ weight ; type number<br>▪ sizeDim1; type number<br>▪ sizeDim2; type number<br>▪ sizeDim3; type number<br>▪ currCode; type string<br>▪ productValue; type number |
| Response | { "data": { "additionalCharge": 0, "insurancePremiumFee": 0, "totalPostage": 0, "withHighValueSurcharge": 0, "withPostageSurcharge": 0 }, "error": { "code": 0, "message": "string" } } |

Please refer to "EC-Ship Posting API – Create Shipping Record" for data description

| | |
|---|---|
| Sample of Request Parameters | e.g<br>- countryCode = FRA<br>- shipCode = CES<br>- weight = 2<br>- sizeDim1=120<br>- sizeDim2=20<br>- sizeDim3=20<br>- currCode = EUR<br>- productValue = 100 |
| | `curl -X GET --header 'Accept: application/json' '< Postage API Location>/get?shipCode=CES&countryCode=FRA&weight=2&sizeDim1=120&sizeDim2=20&sizeDim3=20&currCode=EUR&productValue=100'` |

| | |
|---|---|
| Sample of Response | {<br>  "data": {<br>  "totalPostage": 729,<br>  "additionalCharge": 0,<br>  "insurancePremiumFee": 0,<br>  "withPostageSurcharge": 0,<br>  "withHighValueSurcharge": 20<br>  }<br>} |

# 18.EC-Ship Postage API – Get Postages of Supported Service

| | |
|---|---|
| Function | List of Supported Service Postages |
| URL | < Postage API Location>/supportedPostage/get |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Query | ▪ countryCode ; type string<br>▪ weight ; type number |
| Response | { "data": [ { "shipCode": "string", "serviceNameE": "string", "serviceNameC": "string", "serviceNameS": "string", "mailType": "string", "mailSize": "string", "minDelivery": 0, "maxDelivery": 0, "deliveryCharge": 0, "notice": "string" } ], "error": { "code": 0, "message": "string" } } |
| Sample of Request Parameters | e.g<br>- countryCode = USA<br>- weight = 1.0 |
| | `curl -X GET --header 'Accept: application/json' '< Postage API Location>/supportedPostage/get?countryCode=USA&weight=1.0'` |
| Sample of Response | { "data": [ { "shipCode": "SPL", "serviceNameE": "Surface Parcel (EC-Ship)", "serviceNameC": "平郵包裹 (投寄易)", "serviceNameS": "平邮包裹 (投寄易)", "mailType": null, "mailSize": null, "minDelivery": 45, "maxDelivery": 78, "deliveryCharge": 492, "notice": null }, { "shipCode": "APL", |

```
                "serviceNameE": "Air Parcel (EC-Ship)",
                "serviceNameC": "空郵包裹 (投寄易)",
                "serviceNameS": "空邮包裹 (投寄易)",
                "mailType": null,
                "mailSize": null,
                "minDelivery": 8,
                "maxDelivery": 17,
                "deliveryCharge": 978,
                "notice": null
            },
            {
                "shipCode": "EMS",
                "serviceNameE": "Outward SpeedPost (EC-Ship)",
                "serviceNameC": "特快專遞 (投寄易)",
                "serviceNameS": "特快专递 (投寄易)",
                "mailType": null,
                "mailSize": null,
                "minDelivery": 1,
                "maxDelivery": 7,
                "deliveryCharge": 1221,
                "notice": null
            }
        ]
}
```


## 19.EC-Ship Tracking API

| | |
|---|---|
| **Location** | (Testing Site) https://service.hongkongpost.hk/ecshipAPI-trial/version/1/tracking<br>(Production Site) https://partner.hongkongpost.hk/ecshipAPI/version/1/tracking |
| **Operations** | 1. Trace status by milestones - GET /mttInfo<br>2. Trace delivery details - GET /mttInfo |

# 20.EC-Ship Tracking API - Trace status by milestones

| | |
|---|---|
| Function | This function retrieves the current milestone of item. |
| URL | < Postage API Location>/mttInfo |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Query | itemNo ; type string |
| Response | { "data": { "errMessage": "string", "itemNo": "string", "status": 0, "trackingDate": "string", "ttStatus": "string" }, "error": { "code": 0, "message": "string" } } |

## Request

(* Mandatory fields)

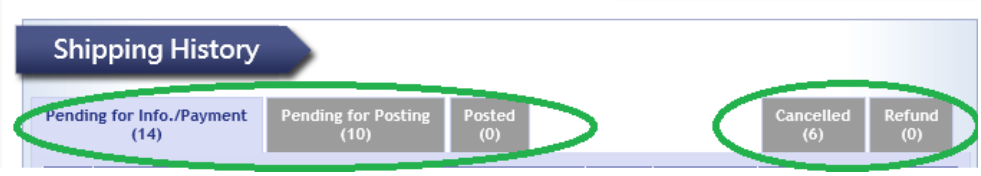
| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| itemNo | query | TEXT | 14 | * | Item no. |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| itemNo | TEXT | Item no. |
| trackingDate | TEXT | The date of specified tracking information. |
| ttStatus | TEXT | The current milestone of track and trace data.<br>For details please refer to Appendix B – Milestone of track and trace. |

| | |
|---|---|
| Sample of Request Parameters | curl -X GET "https://partner.hongkongpost.hk/ecshipAPI/version/1/tracking/mttInfo?itemNo=94400000500043" -H "accept: */*" -H "hkpid: ecshipssodemo" |

| | |
|---|---|
| Sample of | { |

| | |
|---|---|
| Response Parameters | "data": {<br>"status": 0,<br>"errMessage": "Success",<br>"itemNo": "94400000500043",<br>"trackingDate": "2021-03-01T00:05:31.000+0000",<br>"ttStatus": "2"<br>}<br>} |
| | The data is equivalent to content on EC-Ship Online Platform.<br>Related User Interface is listed below as reference.<br> |

# 21.EC-Ship Tracking API – Trace delivery details

| | |
|---|---|
| 22. Function | This function tracks and traces delivery detail. |
| URL | < Postage API Location>/ttInfo |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Query | itemNo ; type string |
| Response | {<br>"data": {<br>"errMessage": "string",<br>"itemNo": "string",<br>"status": 0,<br>"trackingInfos": [<br>{<br>"itemNo": "string",<br>"trackingDate": "2021-06-01T07:20:47.512Z",<br>"trackingDetail": "string"<br>}<br>]<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

## Request

(* Mandatory fields)

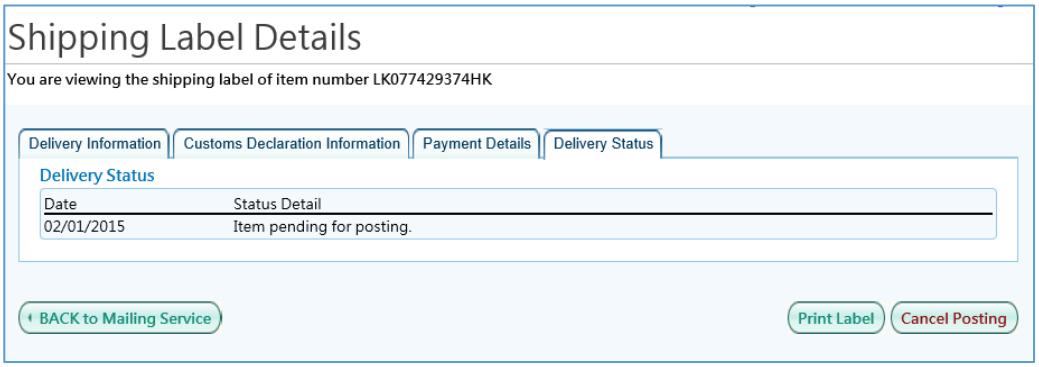
| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| itemNo | query | TEXT | 14 | * | Item no. |
| language | query | TEXT | 1 | * | Language Code<br><br>1. English<br>2. Traditional Chinese<br>3. Simplified Chinese<br><br>Default value : 1 |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |

| | | |
|---|---|---|
| itemNo | TEXT | Item no. |
| **trackingInfos** | | |
| itemNo | TEXT | Item no. |
| trackingDate | TEXT | The date of specified tracking information.<br><br>(In ISO 8601 format) |
| trackingDetail | TEXT | The detail of specified tracking information.<br>The content is based on the language code specified in the request |

| | |
|---|---|
| Sample of Request Parameters | curl -X GET "https://partner.hongkongpost.hk/ecshipAPI/version/1/tracking/ttInfo?itemNo=94400000500043" -H "accept: */*" -H "hkpid: ecshipssodemo" |

| | |
|---|---|
| Sample of Response Parameters | {<br>"data": {<br>"status": 0,<br>"errMessage": "Success",<br>"itemNo": "94400000500043",<br>"trackingInfos": [<br>{<br>"itemNo": "94400000500043",<br>"trackingDate": "2021-02-28T16:56:00.000+0000",<br>"trackingDetail": "Sender is preparing item for posting"<br>},<br>{<br>"itemNo": "94400000500043",<br>"trackingDate": "2021-02-28T23:53:00.000+0000",<br>"trackingDetail": "Posted"<br>}<br>]<br>}<br>} |
| | The data is equivalent to content on EC-Ship Online Platform.<br>Related User Interface is listed below as reference.<br><br><br> |

# 23.EC-Ship Drop and Go API

| | |
|---|---|
| **Location** | (Testing Site) https://service.hongkongpost.hk/ecshipAPI-trial/version/1/dropAndGo<br>(Production Site) https://partner.hongkongpost.hk/ecshipAPI/version/1/dropAndGo |
| **Operations** | 1. Create Drop And Go Record - POST /order<br>2. Download Drop And Go Statement - GET /statement/{internetRefNo}<br>3. Cancel Drop And Go Record - DELETE /order/{internetRefNo}<br>4. Get Drop And Go Record - GET /order/{internetRefNo} |

# 24.EC-Ship Drop and Go API - Create Drop and Go Statement

| | |
|---|---|
| Function | API user can make a call to this API to upload the information and then create Drop and Go Statement. The statement will be stored in EC-Ship system.<br><br>EC-Ship API returns a Drop and Go Internet reference no. |
| URL | < Drop and Go API Location>/order |
| HTTP Method | POST |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: "string" |
| Request Body | {<br>"agentAddress1": "string",<br>"agentAddress2": "string",<br>"agentAddress3": "string",<br>"agentAddress4": "string",<br>"agentName": "string",<br>"agentPhoneNumber": "string",<br>"contactPersonAddress1": "string",<br>"contactPersonAddress2": "string",<br>"contactPersonAddress3": "string",<br>"contactPersonAddress4": "string",<br>"contactPersonName": "string",<br>"contactPersonPhoneNumber": "string",<br>"expectedPostingOffice": "string",<br>"itemNoList": [<br>"string"<br>],<br>"numberOfBags": "string",<br>"numberOfBagsUnit": "string",<br>"permitAccount": "string"<br>} |
| Response | {<br>"data": {<br>"errMessage": "string",<br>"internetRefNo": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpid | header | TEXT | 60 | * | Hongkong Post ID |
| agentAddress1 | Json Body | TEXT | 100 | | Agent Address line 1 |

| | | | | | |
|---|---|---|---|---|---|
| agentAddress2 | Json Body | TEXT | 100 | | Agent Address line 2 |
| agentAddress3 | Json Body | TEXT | 100 | | Agent Address line 3 |
| agentAddress4 | Json Body | TEXT | 100 | | Agent Address line 4 |
| agentName | Json Body | TEXT | 100 | | Agent name |
| agentPhoneNumber | Json Body | TEXT | 100 | | Agent Phone number |
| contactPersonAddress1 | Json Body | TEXT | 100 | * | Contact person Address line 1 |
| contactPersonAddress2 | Json Body | TEXT | 100 | | Contact person Address line 2 |
| contactPersonAddress3 | Json Body | TEXT | 100 | | Contact person Address line 3 |
| contactPersonAddress4 | Json Body | TEXT | 100 | | Contact person Address line 4 |
| contactPersonName | Json Body | TEXT | 100 | * | Contact person name |
| contactPersonPhoneNumber | Json Body | TEXT | 100 | * | Contact person Phone number |
| expectedPostingOffice | Json Body | TEXT | 10 | * | Expected posting office<br><br>For details, please refer to Appendix Q – Item Category for EU destinations |
| itemNoList | Json Body | Array [TEXT] | 14 | * | Item No List<br><br>Max number of items: 10,000 |
| numberOfBags | Json Body | NUMBER | 7 | * | Number of bags |
| numberOfBagsUnit | Json Body | TEXT | 1 | * | Number of bag unit (see Appendix N – Drop and Go bag unit) |
| permitAccount | Json Body | TEXT | 10 | * | Permit account number |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| errMessage | TEXT | Error Message of API call |
| status | NUMBER | Status Code<br>0 : Success<br>-1 : Failed |
| internetRefNo | TEXT | Unique Drop and Go Internet reference number |

| | |
|---|---|
| Sample of Request Parameters | {<br>"contactPersonAddress1": "Flat T",<br>"contactPersonAddress2": "Testing Block",<br>"contactPersonAddress3": "Testing Building", |

```
  "contactPersonAddress4": "Testing District",
  "contactPersonName": "Peter Chan",
  "contactPersonPhoneNumber": "22222222",
  "expectedPostingOffice": "GAV",
  "itemNoList": [
    "LD039191805HK",
    "LD039191796HK",
    "LD039191779HK",
    "LD039191694HK",
    "LD039191765HK",
    "LD039191782HK",
    "LD039191751HK",
    "LD039191748HK",
    "LD039191734HK",
    "LD039191725HK",
    "LD039191717HK",
    "LD039191703HK",
    "LD039191677HK",
    "LD039191663HK",
    "LD039191650HK",
    "LD039191646HK",
    "LD039191632HK",
    "LD039191629HK",
    "LD039191615HK",
    "LD039191685HK",
    "LD039191601HK"
  ],
  "numberOfBags": "1",
  "numberOfBagsUnit": "1",
  "permitAccount": "PM-60000-0"
}
```


Sample of Response


```
{
  "data": {
    "status": 0,
    "errMessage": "success",
    "internetRefNo": "DNG-210202-1002325"
  }
}
```

# 25.EC-Ship Drop and Go API – Download Drop and Go Statement

| | |
|---|---|
| Function | This function provides Drop and Go Statement in PDF format. |
| URL | < Drop and Go API Location>/statement/{internetRefNo} |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Path | internetRefNo; type string |
| Response | {<br>"data": {<br>"dropAndGoPostingStatement": "string",<br>"errMessage": "string",<br>"status": 0<br>},<br>"error": {<br>"code": 0,<br>"message": "string"<br>} |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| internetRefNo | path | TEXT | 18 | * | Internet reference no. (e.g. DNG-000000-0000000) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | Status Code<br>0 : Success<br>-1 : Failed |
| errMessage | TEXT | Error Message |
| dropAndGoPostingStatement | base64Binary | PDF file |

| | |
|---|---|
| Sample of Request Parameters | curl -X GET --header 'Accept: application/json' --header ‘hkpid: ecshipdemo’ '< Drop and Go API Location>/order/DNG-210128-1002304' |

| | |
|---|---|
| Sample of Response | {<br>"data": {<br>"status": 0,<br>"errMessage": "success",<br>"dropAndGoPostingStatement": "JVBERi0xLjQKJeLjz9MKMiA……"<br>}<br>} |

# 26.EC-Ship Drop and Go API – Cancel Drop and Go Statement

| | |
|---|---|
| Function | This function cancels the Drop and Go Statement |
| URL | < Drop and Go API Location>/order/{internetRefNo} |
| HTTP Method | DELETE |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Path | internetRefNo; type string |
| Response | { "data": { "internetRefNo": "string", "errMessage": "string", "status": 0 }, "error": { "code": 0, "message": "string" } } |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| internetRefNo | path | TEXT | 18 | * | Internet reference no. (e.g. DNG-000000-0000000) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| internetRefNo | TEXT | Drop and Go Internet reference number |

| | |
|---|---|
| Sample of Request Parameters | curl -X DELETE --header 'Accept: application/json' --header ‘hkpid: ecshipdemo’ '< Drop and Go API Location>/order/DNG-210128-1002304' |

| | |
|---|---|
| Sample of Response Parameters | { "data": { "status": 0, "errMessage": "Success", "internetRefNo": "DNG-210128-1002304" } } |

# 27.EC-Ship Drop and Go API – Get Drop and Go Info

| | |
|---|---|
| Function | This function provides order delivery information. |
| URL | < Drop and Go API Location>/order/{internetRefNo} |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Request Header | hkpid: “string” |
| Request Path | internetRefNo: "string" |
| Response | { "data": { "dropAndGoPostingInfo": { "agentAddress1": "string", "agentAddress2": "string", "agentAddress3": "string", "agentAddress4": "string", "agentName": "string", "agentPhoneNumber": "string", "contactPersonAddress1": "string", "contactPersonAddress2": "string", "contactPersonAddress3": "string", "contactPersonAddress4": "string", "contactPersonName": "string", "contactPersonPhoneNumber": "string", "expectedPostingOffice": "string", "expectedPostingOfficeNameC": "string", "expectedPostingOfficeNameE": "string", "internetRefNo": "string", "itemNoList": [ "string" ], "numberOfBags": "string", "numberOfBagsUnit": "string", "numberOfBagsUnitNameC": "string", "numberOfBagsUnitNameE": "string", "permitAccount": "string", "receivedNumberOfBags": "string", "receivedNumberOfBagsUnit": "string", "receivedNumberOfBagsUnitNameC": "string", "receivedNumberOfBagsUnitNameE": "string", "receivedPostingOffice": "string", "receivedPostingOfficeNameC": "string", "receivedPostingOfficeNameE": "string", "status": "string" }, "dropAndGoPostingStatement": "string", "errMessage": "string", "internetRefNo": "string", "status": 0 |

| | |
|---|---|
| | <pre>  },<br>  "error": {<br>  "code": 0,<br>  "message": "string"<br>  }<br>}</pre> |

## Request

(* Mandatory fields)

| Parameter | Parameter Type | Data Type | Length Constraint | Mandatory | Remark |
|---|---|---|---|---|---|
| hkpId | header | TEXT | 60 | * | Hongkong Post ID |
| internetRefNo | path | TEXT | 18 | * | Internet reference no. (e.g. DNG-000000-0000000) |

## Response

| Parameter | Data Type | Remark |
|---|---|---|
| status | NUMBER | 0: Success<br>-1: Failed |
| errMessage | TEXT | Error Messages |
| agentAddress1 | TEXT | Agent Address line 1 |
| agentAddress2 | TEXT | Agent Address line 2 |
| agentAddress3 | TEXT | Agent Address line 3 |
| agentAddress4 | TEXT | Agent Address line 4 |
| agentName | TEXT | Agent name |
| agentPhoneNumber | TEXT | Agent Phone number |
| contactPersonAddress1 | TEXT | Contact person Address line 1 |
| contactPersonAddress2 | TEXT | Contact person Address line 2 |
| contactPersonAddress3 | TEXT | Contact person Address line 3 |
| contactPersonAddress4 | TEXT | Contact person Address line 4 |
| contactPersonName | TEXT | Contact person name |
| contactPersonPhoneNumber | TEXT | Contact person Phone number |
| expectedPostingOffice | TEXT | Expected posting office<br><br>For details, please refer to Appendix Q – Item Category for EU destinations |
| expectedPostingOfficeNameC | TEXT | Expected posting office (Chinese) |
| expectedPostingOfficeNameE | TEXT | Expected posting office (English) |
| internetRefNo | TEXT | Unique Drop and Go Internet reference number |
| itemNoList | Array [TEXT] | Item No List |
| numberOfBags | TEXT | Number of bags |
| numberOfBagsUnit | TEXT | Number of bag unit (see Appendix N – Drop and Go bag unit) |
| numberOfBagsUnitNameC | TEXT | Number of bag unit (Chinese) |

| | | |
|---|---|---|
| numberOfBagsUnitNameE | TEXT | Number of bag unit (English) |
| permitAccount | TEXT | Permit account number |
| receivedNumberOfBags | TEXT | Received number of bags |
| receivedNumberOfBagsUnit | TEXT | Received number of bag unit (see Appendix N – Drop and Go bag unit) |
| receivedNumberOfBagsUnit NameC | TEXT | Received number of bag unit (Chinese) |
| receivedNumberOfBagsUnit NameE | TEXT | Received number of bag unit (English) |
| receivedPostingOffice | TEXT | Received posting office |
| receivedPostingOfficeNameC | TEXT | Received posting office (Chinese) |
| receivedPostingOfficeNameE | TEXT | Received posting office (English) |
| status | TEXT | Drop and Go order status<br><br>I: Pending<br>P: Processing<br>C: Posted |

| | |
|---|---|
| Sample of Request Parameters | curl -X GET --header 'Accept: application/json' --header 'hkpid: ecshipdemo' '< Drop and Go API Location>/order/ DNG-210430-1052221' |

Sample of Response Parameters


```
{
 "data": {
  "status": 0,
  "errMessage": null,
  "internetRefNo": "DNG-210430-1052221",
  "dropAndGoPostingStatement": null,
  "dropAndGoPostingInfo": {
   "itemNoList": [
    "94400000500513"
   ],
   "internetRefNo": "DNG-210430-1052221",
   "expectedPostingOffice": "GENERAL POST OFFICE 郵政總局",
   "receivedPostingOffice": "",
   "permitAccount": "PT-60000-0",
   "orderNo": "",
   "numberOfBags": "1",
   "numberOfBagsUnit": "Bag(s) 袋",
   "receivedNumberOfBags": "",
   "receivedNumberOfBagsUnit": null,
   "contactPersonName": "Ken Kan2",
   "contactPersonAddress1": "hk2",
   "contactPersonAddress2": "",
   "contactPersonAddress3": "",
   "contactPersonAddress4": "",
   "contactPersonPhoneNumber": "99912346",
   "agentName": "",
```

| | |
|---|---|
| | "agentAddress1": "",<br>"agentAddress2": "",<br>"agentAddress3": "",<br>"agentAddress4": "",<br>"agentPhoneNumber": "",<br>"status": "I"<br>}<br>}<br>} |

# 28.EC-Ship Common API

| | |
|---|---|
| **Location** | (Testing Site) https://service.hongkongpost.hk/ecshipAPI-trial/version/1/common<br>(Production Site) https://partner.hongkongpost.hk/ecshipAPI/version/1/ common |
| **Operations** | 1. Retrieve Country List - GET /countryList/get<br>2. Retrieve iPostal Station and Post Office List - GET /pickupLocation/get |

# 29.EC-Ship Common API – Retrieve Country List

| | |
|---|---|
| Function | This function provides destinations full list |
| URL | < Common API Location>/countryList/get |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Response | { "data": [ { "ctyCode": "string", "hkpCtyCode": "string", "nameC": "string", "nameE": "string", "nameS": "string" } ], "error": { "code": 0, "message": "string" } } |

Response

| Parameter | Data Type | Remark |
|---|---|---|
| ctyCode | TEXT | Country Code |
| hkpCtyCode | TEXT | Country Code Zone |
| nameC | TEXT | Destination Name (Traditional Chinese) |
| nameE | TEXT | Destination Name (English) |
| nameS | TEXT | Destination Name (Simplified Chinese) |

# 30.EC-Ship Common API – Retrieve iPostal Station and Post Office List

| | |
|---|---|
| Function | This function provides iPostal Station and Post Office full list |
| URL | < Common API Location>/pickupLocation/get |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Response | {<br>"data": [<br>{<br>"addrC": "string",<br>"addrE": "string",<br>"addrS": "string",<br>"deliveryOffCode": "string",<br>"deliveryOption": "string",<br>"districtNameC": "string",<br>"districtNameE": "string",<br>"districtNameS": "string",<br>"latitude": "string",<br>"longitude": "string",<br>"nameC": "string",<br>"nameE": "string",<br>"nameS": "string",<br>"openingC": "string",<br>"openingE": "string",<br>"openingS": "string",<br>"regionNameC": "string",<br>"regionNameE": "string",<br>"regionNameS": "string"<br>}<br>],<br>"error": {<br>"code": 0,<br>"message": "string"<br>}<br>} |

Response

| Parameter | Data Type | Remark |
|---|---|---|
| addrC | TEXT | Address (Traditional Chinese) |
| addrE | TEXT | Address (English) |
| addrS | TEXT | Address (Simplified Chinese) |
| deliveryOffCode | TEXT | Post Office or iPostal Station Code |
| deliveryOption | TEXT | Type<br><br>“CC”: Post Office<br>“PL”: iPostal Station |
| districtNameC | TEXT | District Name (Traditional Chinese) |
| districtNameE | TEXT | District Name (English) |

| | | |
|---|---|---|
| districtNameS | TEXT | District Name (Simplified Chinese) |
| latitude | TEXT | Latitude |
| longitude | TEXT | Longitude |
| nameC | TEXT | iPostal Station or Post Office Name (Traditional Chinese) |
| nameE | TEXT | iPostal Station or Post Office Name (English) |
| nameS | TEXT | iPostal Station or Post Office Name (Simplified Chinese) |
| openingC | TEXT | Opening hours (Traditional Chinese) |
| openingE | TEXT | Opening hours (English) |
| openingS | TEXT | Opening hours (Simplified Chinese) |
| regionNameC | TEXT | Region Name (Traditional Chinese) |
| regionNameE | TEXT | Region Name (English) |
| regionNameS | TEXT | Region Name (Simplified Chinese) |

# 31.EC-Ship Common API – Retrieve Convenience Store List

| | |
|---|---|
| Function | This function provides Convenience Storefull list |
| URL | < Common API Location>/convenienceStorePickupLocation/get |
| HTTP Method | GET |
| Authentication | Basic HTTP authentication as described at w3.org. Provide '<API user name>' in the userid portion and your API password in the password portion. |
| Response | { "data": [ { "deliveryOption": "string", "deliveryOffCode": "string", "vendorNameE": "string", "vendorNameC": "string", "vendorNameS": "string", "regionNameE": "string", "regionNameC": "string", "regionNameS": "string", "districtNameE": "string", "districtNameC": "string", "districtNameS": "string", "subDistrictNameE": "string", "subDistrictNameC": "string", "subDistrictNameS": "string", "addrE": "string", "addrC": "string", "addrS": "string", "longitude": "string", "latitude": "string", "openingE": "string", "openingC": "string", "openingS": "string" } ], "error": { "code": 0, "message": "string" } } |

Response

| Parameter | Data Type | Remark |
|---|---|---|
| deliveryOffCode | TEXT | Convenience Store Code |
| deliveryOption | TEXT | Type<br><br>“CS”: Convenience Store |
| vendorNameE | TEXT | Vendor Name (Traditional Chinese) |
| vendorNameC | TEXT | Vendor Name (English) |
| vendorNameS | TEXT | Vendor Name (Simplified Chinese) |

| | | |
|---|---|---|
| regionNameE | TEXT | Region Name (Traditional Chinese) |
| regionNameC | TEXT | Region Name (English) |
| regionNameS | TEXT | Region Name (Simplified Chinese) |
| districtNameC | TEXT | District Name (Traditional Chinese) |
| districtNameE | TEXT | District Name (English) |
| districtNameS | TEXT | District Name (Simplified Chinese) |
| SubDistrictNameC | TEXT | Sub-district Name (Traditional Chinese) |
| SubDistrictNameE | TEXT | Sub-district Name (English) |
| SubDistrictNameS | TEXT | Sub-district Name (Simplified Chinese) |
| addrC | TEXT | Address (Traditional Chinese) |
| addrE | TEXT | Address (English) |
| addrS | TEXT | Address (Simplified Chinese) |
| latitude | TEXT | Latitude |
| longitude | TEXT | Longitude |
| openingC | TEXT | Opening hours (Traditional Chinese) |
| openingE | TEXT | Opening hours (English) |
| openingS | TEXT | Opening hours (Simplified Chinese) |

# 32. Appendix A – Shipping Code Detail

| Shipping Code | English Name | Chinese Name | Status |
|---|---|---|---|
| **Other Destinations Services** | | | |
| ARM | Air Registered Mail | 空郵郵件 | Available |
| AOM | Air Ordinary Mail | 空郵 | Available |
| AIM | Air Insured Mail | 空郵保險 | Available |
| APL | Air Parcel | 空郵包裹 | Available |
| SRM | Surface Registered Mail | 平郵郵件 | Available |
| SOM | Surface Ordinary Mail | 平郵 | Available |
| SIM | Surface Insured Mail | 平郵保險 | Available |
| SPL | Surface Parcel | 平郵包裹 | Available |
| AEX | e-Express+ Service | 易網遞 | Available |
| EMS | Speedpost Service | 特快專遞服務 | Available |
| EMSMPB | Speedpost Multipack Box Offer | 特快專遞「萬用箱優惠」 | Available |
| CES | Vantage (Courier) | 暢運（快遞） | Suspended<br><br>(since 13 November 2023) |
| **Local Services** | | | |
| LEG | EC-GET | 易寄取 | Available |
| SMP | Smart Post | 易送遞 | Suspended<br><br>(since 19 July 2021) |
| LCP | Local Courier Post | 本地郵政速遞郵件 | Available |
| LPL | Local Parcel | 本地包裹 | Available |
| LRM | Local Registered Mail | 本地掛號 | Available |

# 33. Appendix B – Milestone of track and trace

| Status Code | English Name | Chinese Name |
|---|---|---|
| -1 | Unsuccessful payment | 付款交易尚未成功 |
| 0 | Pending posting | 郵件等待投寄 |
| 1 | Item was rejected by HKPost | 香港郵政已拒絕收取郵件 |
| 10 | Order was cancelled and postage was refunded | 訂單已取消並退回款項 |
| 11 | Payment is in progress | 付款處理中 |
| 12 | Unsuccessful payment | 付款失敗 |
| 13 | Being processed | 處理中 |
| 14 | Item was wrongly dispatched | 錯誤分發郵件 |
| 16 | Item was returned to CMC | 郵件已退回中央郵件中心 |
| 18 | Unsuccessful delivery (Returned to Sender) | 郵件未能成功派遞 (退回寄件人) |
| 19 | Ordinary mail has been purged | 普通郵件已被清除 |

| Status Code | English Name | Chinese Name |
|---|---|---|
| 2 | Item was accepted by HKPost | 香港郵政已收取郵件 |
| 3 | Item has left Hong Kong for its destination | 郵件已離開香港前往目的地 |
| 4 | Item has arrived at destination delivery office and is being processed for delivery to the addressee | 郵件到達目的地派遞局，並正在處理中。 |
| 5 | Item was delivered successfully | 郵件已成功派遞 |
| 6 | Unsuccessful delivery | 郵件未能成功派遞 |
| 7 | Order was cancelled | 訂單已取消 |
| 8 | Item was withdrawn. | 郵件已被取回 |
| 9 | Incomplete acceptance. Item is being held in the post office. | 郵件投寄未完成，仍在郵局中。 |

## 34.Appendix C – Insurance Service Code

| Insurance Code | English Name | Chinese Name |
|---|---|---|
| 0 | GENERAL ITEMS | 一般物品 |
| 1 | WATCH, CAMERA, AND THEIR PARTS AND ACCESSORIES (EXCLUDING BATTERY) | 手錶、相機、其零件及配件(不包含電池) |

## 35.Appendix D – Mail Type Code

| Mail Type Code | English Name | Chinese Name | Service (Ship code) |
|---|---|---|---|
| CC | Counter Collection | 櫃位取件 | LEG, LCP, LPL |
| PL | iPostal Station Collection | 智郵站取件 | LEG, LCP, LPL |
| D1 | Mail Delivery | 郵件派遞 | LCP, LPL, LRM |
| CS | Convenience Store Collection | 便利店取件 | LEG |

| Mail Type Code | English Name | Chinese Name | Service (Ship code) |
|---|---|---|---|
| 05 | Speedpost Multipack Box Offer (M1 box) | 特快專遞萬用箱優惠 (M1 箱) | EMSMPB |
| 10 | Speedpost Multipack Box Offer (M2 box) | 特快專遞萬用箱優惠 (M2 箱) | EMSMPB |
| 20 | Speedpost Multipack Box Offer (M3 box) | 特快專遞萬用箱優惠 (M3 箱) | EMSMPB |
| 30 | Speedpost Multipack Box Offer (M4 box) | 特快專遞萬用箱優惠 (M4 箱) | EMSMPB |

# 36.Appendix E – Mail Size Code

| Mail Size Code | English Name | Chinese Name |
|---|---|---|
| P | Small Letter | 小型信件 |
| G | Large Letter | 大型信件 |
| E | Packet | 郵包 |

What are "Small Letter", "Large Letter" and "Packet"?
https://www.hongkongpost.hk/tc/postage_calculator/format2.html?1616469756945

# 37.Appendix F – Currency Code

| Currency Code | Currency English Name | Currency Chinese Name |
|---|---|---|
| AUD | Australian Dollar | 澳元 |
| BRL | Brazil Real | 巴西里拉 |
| CAD | Canadian Dollar | 加元 |
| CHF | Swiss Franc | 瑞士法郎 |
| CNY | Yuan Renminbi | 人民幣 |
| EUR | Euro | 歐羅 |
| GBP | Pound Sterling | 英鎊 |
| HKD | HK Dollar | 港幣 |
| JPY | Japan Yen | 日圓 |
| KRW | Korean Won | 韓圓 |
| MOP | Macao Pataca | 澳門圓 |
| NZD | New Zealand Dollar | 紐西蘭元 |
| SGD | Singapore Dollar | 新加坡元 |
| TWD | New Taiwan dollar | 新臺幣 |
| USD | US Dollar | 美元 |
| ZAR | South African Rand | 蘭特 |

Supported Currency Code for Vantage

| Shipping Code | Currency Code | Country Code |
|---|---|---|
| CES | EUR | AT |
| | | BE |
| | | BG |
| | | CH |
| | | CZ |
| | | DE |
| | | DK |
| | | EE |
| | | ES |
| | | FI |
| | | FR |
| | | GR |
| | | HR |

| | | |
|---|---|---|
| | | HU |
| | | IT |
| | | LT |
| | | LU |
| | | LV |
| | | NL |
| | | NO |
| | | PL |
| | | PT |
| | | RO |
| | | SE |
| | | SI |
| | | SK |
| | EUR | AT |
| | | BE |
| | | DE |
| | | DK |
| | | ES |
| | | IT |
| | | NL |
| | | PL |
| | | PT |
| | GBP | GB |
| | NZD | NZ |

# 38. Appendix G – Status Code and Error Message

| Status Code | Meaning |
|---|---|
| 0 | Success |
| -1 | Failed |
| 1001 | Sender country not in Hong Kong |
| 1002 | Exceeded maximum number of products |
| 1003 | Shipping rate calculate failed |
| 1004 | Item number not available |
| 1005 | Status incorrect for update |
| 1006 | Did not support this account. |
| 1007 | Retrieve account failed |
| 1010 | Zip code incorrect |
| 1101 | Order Number not found |
| 9902 | Invalid order no. |
| 9903 | Invalid user's item |
| 9904 | Invalid partner code |
| 9905 | Get order no. failed |
| 9907 | Exceeded maximum number of deleted items |
| 9910 | The item you enquire is already beyond the enquiry period. We are unable to provide you with further information. We are sorry for the inconvenience caused. Enquiry of SpeedPost item should be made within 3 months from the posting date. Enquiry period for local and outward postal items is within 5 months. For other inward items, the enquiry period is within 6 months. |

| | |
|---|---|
| 9911 | No record found |
| 9912 | Only local service support thermal label printing |
| 9998 | Invalid input |
| 9999 | General Exception |

# 39.Appendix H – Postal Code

| Destination | Postal Code Pattern |
|---|---|
| Australia and New Zealand | 9999 |
| Brazil | 99999-999 |
| Canada | X9X 9X9 |
| Ecuador | 999999 |
| France | 99999 |
| Germany | 99999 |
| Norway | 9999 |
| Russian Federation | 999999 |
| Senegal | 99999 |
| Singapore | 999999 |
| Korea | 99999, 999999 |
| Chinese Mainland | 999999 |
| United Kingdom | X9 9XX, X99 9XX, X9X 9XX, XX9 9XX, XX99 9XX, XX9X 9XX |
| USA | 99999 |
| Vietnam | 999999 |
| Netherlands | 9999 XX |

# 40.Appendix I – Collection Notification Method & Language of SMS

Notification Method

| Code | Name | Service (Ship code) |
|---|---|---|
| S | SMS | LEG, LCP, LPL |
| E | Email | LCP, LPL |

Language of SMS

| Code | Name |
|---|---|
| E | English |
| C | Traditional Chinese |

# 41.Appendix J – Item Category

| Item category Code | Description |
|---|---|
| D | Documents |
| M | E-commerce goods |

| | |
|---|---|
| S | Commercial sale of goods (B2B) |
| G | Gift(s) (non-commercial) |
| O | Other |
| R | Returned goods |

| Service (Ship code) | Item Category |
|---|---|
| EMS, EMSMPB, ARM, APL, SRM, SPL, AEX, CES | D, G, M, S, R, O |

## 42. Appendix K – Satchel Type (For Speedpost only)

| Code | Description |
|---|---|
| S1 | SMALL PLASTIC SATCHEL (WHITE) |
| S2 | LARGE PLASTIC SATCHEL (WHITE) |

## 43. Appendix L – Sender's instructions in case of non-delivery (For Air Parcel and Surface Parcel only)

| Code | Description |
|---|---|
| 2 | return this parcel to the sender by the most appropriate means (air or surface route). The sender shall pay the return charge for the parcel (generally comparable to the outward postage and may be higher than the original postage, depending on the return route and other related charges levied by the destination postal administration.) |
| 3 | treat this parcel as abandoned. |

## 44. Appendix M – Payment Method

| Code | Description |
|---|---|
| OC | Online payment (for online payment or "drop and go" payment) |
| CP | Permit pay (for drop and go payment only) |
| CO | Counter payment |

## 45. Appendix N – Drop and Go bag unit

| Code | Description |
|---|---|
| 1 | Bag(s) |
| 2 | Trolley(s) |
| 3 | Pallet(s) |
| 4 | Box(es) |
| 9 | Other |

# 46. Appendix O – EBLB indicator

| Code | Description |
|---|---|
| 1 | No battery |
| 2 | Lithium Ion - Inside Equipment |
| 3 | Lithium Ion - Packaged with Equipment |

# 47. Appendix P – Drop and Go Office Code

| Code | Office Name | Office Name |
|---|---|---|
| CMC/BAC | CENTRAL MAIL CENTRE(COUNTER SECTION) | 中央郵件中心(櫃位) |
| CSW/CTR | CHEUNG SHA WAN POST OFFICE | 長沙灣郵政局 |
| FOT | FO TAN POST OFFICE | 火炭郵政局 |
| GAV | GILLIES AVENUE POST OFFICE | 機利士路郵政局 |
| GPO/CTR | GENERAL POST OFFICE | 郵政總局 |
| KTG | KWUN TONG POST OFFICE | 觀塘郵政局 |
| KWF | KWAI FONG POST OFFICE | 葵芳郵政局 |
| LMS | LEI MUK SHUE POST OFFICE | 梨木樹郵政局 |
| SCL/CTR | SHA TIN CENTRAL POST OFFICE | 沙田中央郵政局 |
| SKG/CTR | SAI KUNG POST OFFICE | 西貢郵政局 |
| SNC | SUN CHUI POST OFFICE | 新翠郵政局 |
| SWK | SHEK WAI KOK POST OFFICE | 石圍角郵政局 |
| TCG | TUNG CHUNG POST OFFICE | 東涌郵政局 |
| TSW/CTR | TSUEN WAN POST OFFICE | 荃灣郵政局 |
| WCH/CTR | WAN CHAI POST OFFICE | 灣仔郵政局 |

For details, please refer to https://ec-ship.hongkongpost.hk/platform/tc/DnGPostOfficeList.jsp

# 48. Appendix Q – Item Category for EU destinations

| Item Category for EU destinations (itemCategory) | Merchant Product Identifier (mPid) | Non-standardised Manufacturer Product Identifier (nsPid) | Standardised Manufacturer Product Identifier (sPid) | Country of origin (productCountry) |
|---|---|---|---|---|
| Gift(s) | Not mandatory | Not mandatory | Not mandatory | Not mandatory |
| Documents | Not mandatory | Not mandatory | Not mandatory | Not mandatory |
| Commercial sale of goods (B2B) | Mandatory | Mandatory | Mandatory | Mandatory |
| Returned goods | Mandatory | Mandatory | Mandatory | Mandatory |
| E-commerce goods | Mandatory | Mandatory | Mandatory | Mandatory |
| Other | Mandatory | Mandatory | Mandatory | Mandatory |

# 49. Appendix R – EC-Ship API Call Limit

To maintain a high level of availability and provide superior quality of service, EC-Ship limits the API call usage for API user as follows. The limits on the total calls are subjected to change, depends on actual usage of API user.

(A) Daily Call

| API | Daily Call Limit |
|---|---|
| Posting API + Drop and Go API + Common API | 10,000 |
| Postage API | 10,000 |
| Tracking API | 10,000 |

(B) Address Pack Generation

Upper Limit of No. of Address pack generation per call = 60

(C) item No. without posting

Upper Limit of accumulative item (without posting) per EC-Ship user = 5,000

In order to avoid reaching the upper limit of unposted item, it is suggested to cancel those items which would not be posted.